

Reference Number

JAMGFA8V

Import Source

Complaint Web Form

Received Date

2021-08-31 01:41AM

Purpose

Why are you contacting us today?

To report a potential offence

Complaint Type

Please select the subject of your question or complaint.

Fake News / Disinformation

Complaint Subject

Which federal electoral event is your complaint related to?

September 20, 2021, General Election

Who is your complaint about?

A third party

Please provide names and/or political affiliations (if applicable)

Unknown

Incident date

2021-08-31T01:30:00

Incident Location

Where did the incident occur?

Online

Please select the online source

YouTube

Provide the links, website (URL), email address, etc.

CrLb0K7stYcGgA6zW-

LYP0tCAsAz26MrsZIW8z6uiDraQHxABIABg_YCUgegDggEXY2EtcHViLTYyMTk4MTE3NDcwNDkzNzGcGua1mmlESKtcB--V9ibSi1Ur4T9qhR0uLVOrJnrO1-F6jVbynhPEkgc-

yf4dSifmNKb005EPfG5CDm_Az_hwsXFQIWLTtiiQzl96tUkvELSBqcRD7CeqDG7EzhxZnPvEoqXXioUatKIVkRFcdgPZxxefNF2Ee8qsDHaFFCt06AyBq8e4bDRFJAimgiI3t4UV_NxdjLrkneAF5NSE0DVPAZM4IgBiel

X_gNu8JOaYdpw-

gc2R4ATBFxmCZgFa0i03l6rkxWWaQmo7w3nK3BarfCsreXsa2MB3h9uIBYaFs8UzoAZU2AYCgAfg0p7exAqgH5pqxAqgH9JmxAqgHsJuxAqgHgcYbqAerxRuoB-

PZG5IIC3QzR3c5ci1rM2lBqAgBsAgMuAgB0ggICISAgIAEEALyCB9jYS15dC1ob3N0LXB1Yi05ODM1Mz

Description

Use this section to share details with us.

While watching a You Tube video, I was presented an ad that appeared to be fake in nature alleging that Justin Trudeau had purchased a multi-million dollar yacht and had made over \$30M in investments in crypto currency.

I reported to ad to Google alleging that it likely violated Canadian elections laws and should be removed and reported to Elections Canada. I am following up via this channel however as I have no faith that they will investigate, let alone report it correctly.

The following url was automatically generated to refer to the ad. When I copied it and pasted it into a browser, it took me to a video that had nothing to do with what I had been looking at, so unfortunately I doubt it will be of any help, but I will attach it below regardless.

Identification

Tell us about yourself. Are you?	
First Name	
Last Name	
Primary Phone	
Address line 1	
City	
Province/Territory	
Postal Code	

How would you like us to contact you?

Telephone

Telephone Call Log Entry

 File Number:
 2021-0322
 Event Date:
 2021-08-31 01:08 PM

 Date:
 2021-08-31
 Contact:
 ■

 Time:
 01:13:24 PM
 Phone Number:
 ■

 Staff Member:
 In / Out:
 ● In ● Out

Summary:

The investigator reached out to the complainant and advised that we were unable to locate the video/ad and to determine if had further information.

The complainant did not have further information.

S.91 was explained and how such an ad if substantiated would fall within other reporting requirements of the act - authorization statement and financial reporting.

The complainant and stated that found the video of high quality and reported it as knows that foreign actors can manipulate in many ways, and that this could be one.

- was watching a video on plane crashes when it appeared.
- recognizes that such ads are not true and expects that many don<t, thus potentially influencing their views.
- was provided the investigator's number and will advise should it appear again.

COMMISSAIRE AUX ÉLECTIONS FÉDÉRALES



COMMISSIONER OF CANADA ELECTIONS

INVESTIGATOR'S REPORT / RAPPORT DE L'ENQUÊTEUR

Protected A

DATE: 2021-08-31

TO: Yves Côté, Commissioner

C.C.: Mylène Gigou, Senior Director, Enforcement

FROM:

REF.: File: **2021-0322**

I. Background/Issue:

A. FACTUAL SUMMARY

This file stems from a citizen's complaint made on August 31, 2021, pertaining to an ad which appeared while was watching a YouTube video. This occurrence took place during the 44th GE election period of August 15, 2021 (writs) to polling day on September 20, 2021.

While watching a You Tube video, I was presented an ad that appeared to be fake in nature alleging that Justin Trudeau had purchased a multi-million dollar yacht and had made over \$30M in investments in crypto currency.

I reported to ad to Google alleging that it likely violated Canadian elections laws and should be removed and reported to Elections Canada. I am following up via this channel however as I have no faith that they will investigate, let alone report it correctly.

The following url was automatically generated to refer to the ad. When I copied it and pasted it into a browser, it took me to a video that had nothing to do with what I had been looking at, so unfortunately I doubt it will be of any help, but I will attach it below regardless.

B. ANALYSIS, FINDINGS AND STEPS TAKEN

The Intel unit was tasked with verifying the URL's provided by the complainant and attempting to locate the video described in the complaint. Intel was not able to uncover any traces of the alleged video, by way of the URL's, searching YouTube and general internet searches.

Of note from Intel, is that "GOOGLE, which owns YOUTUBE, does not permit political advertising and does not have an ad registry. There is also no way to search specifically for ads in YOUTUBE. The advertiser may have posted a copy of the ad on their YOUTUBE account, if they have one. In that case, the video would show publicly as organic."

The investigator telephoned the complainant, who is a grant transfer of the investigator telephoned the complainant, who is a grant transfer of the investigator clarified the any further information. The complainant has no further information to provide. The investigator clarified the

Commissioner's Office 2.5.1

provisions of the Act with the complainant and advised to screen capture any further viewings and to communicate directly with on this matter. The complainant was informed that without being able to locate the ad, no further action is possible at this time.

The content as described would not necessarily be in violation of S.91, however if determined to be election advertising would potentially require an authorization statement and financial reporting.

II. Person(s) / entity(ies) of Interest:



Recommended Action

Close the File

Recommended Status

Closed - Insufficient grounds or evidence

The relevant sections of "the Act" that pertain to this file are the following:

Candidates

<u>91(1)</u> Making or publishing a false statement about a candidate, prospective candidate, the leader of a political party or a public figure associated to a political party to affect election results

Appendix A: Approval History

DATE	STEP NAME	ASSIGNED TO	STATUS
2021-09-01 07:46AM	Recommendation Review	Yves Côté	Approved
J'approuve la recomm	nandation. J'aimerais discuter avec	toi, Mylène re : suivis pos	ssibles.
2021-09-01 06:43AM	Recommendation Review	Mylène Gigou	Approved
Commissioner: A file I	oriefly mentioned at our morning	meeting vesterday. I supp	ort the
recommendation to cl	oriefly mentioned at our morning ose status 4 (insufficient grounds E required at this time. Should nev	or evidence). COM has be	en notified - no
recommendation to cl further action by OCCI	ose status 4 (insufficient grounds	or evidence). COM has be	en notified - no

Appendix B: Penalty Criteria

1. The degree of intention or negligence on the part of the person or entity that committed the violation. N/A

2. The harm done by the violation.

N/A

3. Whether the person or entity derived any advantage from the violation.

N/A

4. Whether the person or entity made reasonable efforts to mitigate or reverse the violation's effects.

N/A

5. Whether the person or entity has taken steps to avoid committing the violation in the future.

N/A

6. Whether the person or entity has provided all reasonable assistance to the Commissioner with respect to the violation, including reporting it and providing any relevant information.

N/A

7. The person's or entity's history of compliance with the provisions of this Act.

N/A

8. The person's or entity's ability to pay the penalty.

N/A

9. Any other aggravating and mitigating circumstances

N/A

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12/21/23, 10:19 AM

Appendix C: Addendums

N/A

File Referral Record

File Number: 2021-0322 Referred By: Mylène Gigou

Date: 2021-09-01 Referred To: TO BE CLOSED

Time: 10:10:17 AM

Necessary Action:

To close status 4 - COM notified.

Status Note Log Entry

 File Number:
 2021-0322
 Staff Member:

 Date:
 2021-09-01

 Time:
 03:07 PM

Note:

Approval to close this file was provided by the Commissioner on an Recommendation Report dated 2021-09-01.

STEPS:

- 1. Response provided by telephone to the complainant on 2021-08-31.
- 2. File closed = Status 4.



Reference Number

Import Source

Received Date

EC-000085372

EC Connex

2021-09-01 01:55PM

ECConnex Case

Subject

Misleading Ads.

Topic

Negative, defamatory, false or misleading online content (advertising)

Description

Description

Hello. Today, while browsing Youtube, I was served an ad with a russian URL (.ru in it) in which was most likely false information about Justin Trudeau. To me, it looks like misinformation spreading and meddling. I have a screenshot of said ad. I was wondering if there is somewhere where I can report this.

Attachments

1. 🗅 screenshot.png

png 457.61 KB

2. C EC-000085372.txt

txt 129 Bytes

Identification

First name

Last Name

Email

Additional details

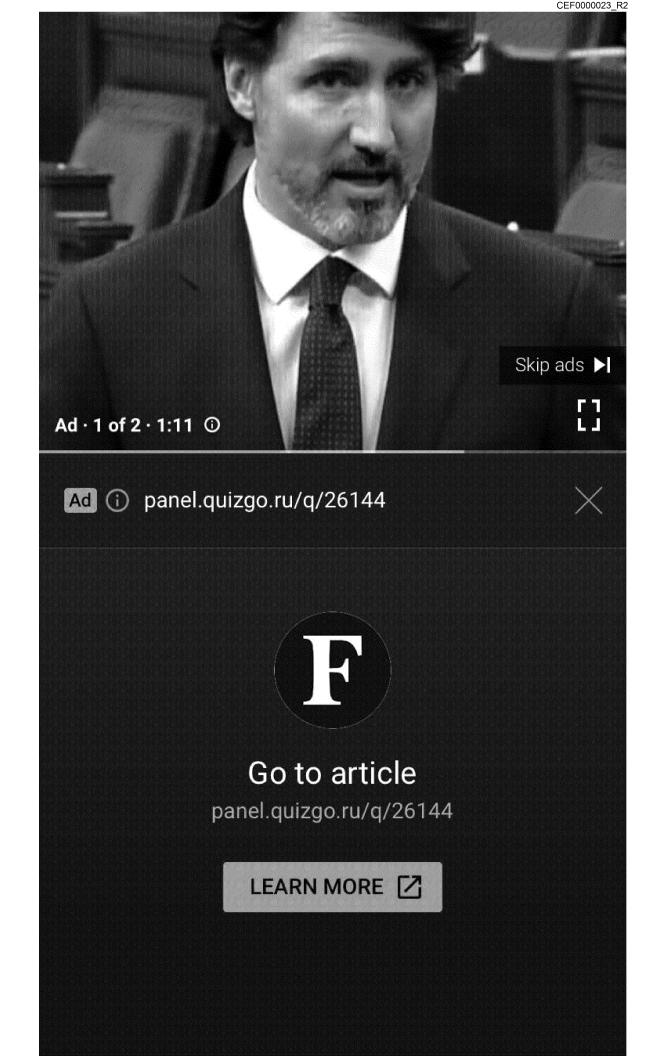
Created by

3

Created on

2021-09-01 13:50:47

Modified by			



From:
To:
Subject: RE:

RE: Election Complaint - You Tube Ad January 12, 2022 3:02:00 PM

Date: Attachments:

image001.png

My file 2021-0322-1

Hello, I'm writing to follow up on your complaint concerning the pop-up ad you saw while viewing You Tube. Unfortunately, I am not at liberty to go into any degree of detail concerning the actions taken, other than to tell you that despite best efforts we were not able to locate the ad that popped up on your screen during the election. We have, however, provided the information to relevant agencies within the Government of Canada for their information.



Enquêteur sous contrat / Investigator under contract Bureau du commissaire aux élections fédérales / Office of the Commissioner of Canada Elections

From:

Sent: September 1, 2021 7:23 PM

To:

Subject: Re: Election Complaint - You Tube Ad

Hello

Please find responses to your questions below:

Can you tell me what video you were watching when the ad appeared?

- The video's title is "ASMR Luxury Island Hotel Check In Roleplay" and can be found here: https://youtu.be/2VindDrMcmw
- I watched the video using the IOS Youtube app on my mobile phone.

Was it at the beginning of the video or part way through it?

• The ad played when I started the video.

I note that the screen shot says "Ad 1 of 2". Did a second ad appear and if so, what was it?

• Yes, a second ad appeared, but it was not related to politics. I do not recall what it was about and skipped it.

Can you be specific about the time of day you were browsing when the ad appeared?

• The screenshot was taken @ 4:46am when the ad was playing.

Have you ever seen ads similar to this previously?

• I do not recall seeing this kind of ad on youtube before.

Other than that the ad itself was saying Justin Trudeau was spotted on a 60 million dollar yacht, bought condos in Miami seemingly with the help of a website or app that I don't recall the name. After taking the screenshot I skipped the ad before it could end.

Hope this helps,

On Wed, Sep 1, 2021 at 5:09 PM Dickson, John <

wrote:

Hello, Lam an investigator retained by the Office of the Commissioner of Canada Elections. The Commissioner is responsible for compliance with and enforcement of the Canada Elections Act. To learn more about the role and function of the office, please visit our website at https://www.cef-cce.ca/content.asp?document=home&lang=e.

I have the complaint you submitted to Elections Canada earlier today (September 1, 2021) pertaining to an ad that appeared while you were browsing You Tube. If you are able to provide any further detail pertaining to the screen capture you sent, I would appreciate it.

For example, can you tell me what video you were watching when the ad appeared? Was it at the beginning of the video or part way through it? I note that the screen shot says "Ad 1 of 2". Did a second ad appear and if so, what was it? Can you be specific about the time of day you were browsing when the ad appeared? Have you ever seen ads similar to this previously?

I may well have additional questions as we look into this further, but for now, responses to these questions would be a good start.

Thanks very much for your cooperation.



Enquêteur sous contrat / Investigator under contract Bureau du commissaire aux élections fédérales / Office of the Commissioner of Canada Elections

Courriel / E-mail - Téléphone / Telephone - / 1-855-759-6740

Note Log Entry

File Number:	2021-0322-1	Event Date:	2022-01-12 03:03 PM
Date:	2022-01-12	Staff Member:	
Time:	03:03:45 PM		

Note:

This date I sent an email to the complainant to advise that we were not able to locate the ad that popped up and that the information has been shared with relevant agencies of the Government of Canada for info.

COMMISSAIRE AUX ÉLECTIONS FÉDÉRALES



COMMISSIONER OF CANADA ELECTIONS

INVESTIGATOR'S REPORT / RAPPORT DE L'ENQUÊTEUR

Protected A

DATE: 2021-12-22

TO: Yves Côté, Commissioner

C.C.: Louise Panneton, Director, Investigations and Operations

FROM:

REF.: File: **2021-0322-1**

I. Background/Issue:

A. FACTUAL SUMMARY

The complainant reported that while browsing You Tube, an ad that opposed Prime Minister Trudeau and the LPC popped up. said the ad appeared to be from a Russian site, but contained a link to what appeared to be an unrelated article in Forbes Magazine, based in the US. The complainant was able to obtain a screen shot of the ad, which attached to the complaint.

B. ANALYSIS, FINDINGS AND STEPS TAKEN

The OCCE Analytical Unit reviewed the ad and reported that it indicated a banner advertisement emanating from URL panel.quizgo.ru/q/26144. Research into the URL did not provide any evidence of the advertisement subject to the complaint. However, it did suggest that the URL brings the user to a landing page seemingly hosted by Quizgo, a company that our analysts believe may be based in Moscow, and then linking to an unrelated Forbes magazine article associated to the United States.

Analysts were unable to locate the banner advertisement on Quizgo or to replicate the video pop-up on YouTube videos.

Pursuant to para. 510.1(2)(g) of the Act, the Comm'r authorized disclosing this information to the Rapid Response Mechanism of GAC for any action they may deem warranted. On 2021-11-18, a Teams meeting was held with RRM personnel. OCCE was advised that RRM is aware of this ad, therefore there was no need to formally transfer the information. GAC undertook to send in future any relevant information concerning this site.

Because the ad could not be located, it was not possible to determine the source of the advertising or the person or entity behind it, nor could it be determined the location from which the ad emanated.

II. Person(s) / entity(ies) of Interest:

12/21/23, 10:25 AM

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III. Recommendation(s):

Recommended Action Recommended Status

Close the File Closed - Insufficient grounds or evidence

I recommend closing the file because the ad could not be located nor could we determine the source for the ad. If this recommendation is accepted, I will contact the complainants to advise the outcome.

The relevant sections of "the Act" that pertain to this file are the following:

Electoral Rights

282.4(1) Foreigner attempting to influence an elector to vote or refrain from voting

Appendix A: Approval History

DATE	STEP NAME	ASSIGNED TO	STATUS
2021-12-23 10:02AM	Recommendation Review	Yves Côté	Approved
I agree with recomme	endation.		
2021-12-23 09:32AM	Recommendation Review	Louise Panneton	Approved
	gathered in the file and the lack o lose this file status 4 - Insufficient		e recommendation
2021-12-22 02:55PM	Recommendation Draft		Submitted

Appendix B: Penalty Criteria

- 1. The degree of intention or negligence on the part of the person or entity that committed the violation. N/A
- 2. The harm done by the violation.

N/A

3. Whether the person or entity derived any advantage from the violation.

N/A

4. Whether the person or entity made reasonable efforts to mitigate or reverse the violation's effects.

N/A

5. Whether the person or entity has taken steps to avoid committing the violation in the future.

N/A

6. Whether the person or entity has provided all reasonable assistance to the Commissioner with respect to the violation, including reporting it and providing any relevant information.

N/A

7. The person's or entity's history of compliance with the provisions of this Act.

N/A

8. The person's or entity's ability to pay the penalty.

N/A

9. Any other aggravating and mitigating circumstances

N/A

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12/21/23, 10:25 AM

Appendix C: Addendums

N/A

File Referral Record

File Number: 2021-0322-1 Referred By: Louise Panneton

Date: 2021-12-23 Referred To: Yves Côté

Time: 09:32:10 AM

Necessary Action:

Considering the facts gathered in the file and the lack of key evidence, I support the recommendation of the investigator to close this file status 4 - Insufficient Grounds or evidence.

File Referral Record

File Number: 2021-0322-1 Referred By: Yves Côté

Date: 2021-12-23 Referred To: Mylène Gigou

Time: 10:02:52 AM

Necessary Action:

I agree with recommendation.

Status Note Log Entry

File Number: 2021-0322-1 Staff Member:

Date: 2022-01-13

Time: 08:39 AM

Note:

Approval to close this file was provided by the Commissioner in a CTS note dated 2021-12-23.

- 1. Response sent by email to Complainant on 2022-01-12
- 2. PDF Response placed in the Correspondence folder on the P:/drive.
- 3. File closed = Status 4