

**From:** [Boucher, Carmen](#)  
**To:** EC  
**Cc:** [Achtoutal, Brahim](#); EC  
**Subject:** RE: GCSI user costs - follow up questions  
**Date:** June 28, 2024 9:12:00 AM  
**Attachments:** [image001.png](#)

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Thank you, given all this information, we will wait until we have details on timelines for SCIF access prior to requesting our access cards. If the SCIF can be in place in time for an election, the GCSI terminal would be greatly reduced in usefulness. IF we cannot get the SCIF up, we will absolutely need the GCSI.

Logging for follow up on my end in mid August.

Have a great July!

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**From:** EC

**Sent:** Friday, June 28, 2024 8:05 AM

**To:** Boucher, Carmen <OCCE>

**Cc:** Achtoutal, Brahim <OCCE> ; EC

**Subject:** RE: GCSI user costs - follow up questions

I completely agree Carmen. We are waiting to receive the two USB keys and are working on getting a quote for Xerox to fix the printer before SSC can then set-it up. It's stuck in a boot loop and they can't fix it. We are actively trying to get it set-up but right now SSC can't assist us until the printer is fixed.

We also plan on providing feedback to them as well on their processes for setting up the GCSI and setting future expectations. It usually doesn't take too long to get the cards set-up, but our most recent request has taken months. We have several things to follow-up with them on, which are all on my to do list for next week.

I will include you and Brahim on my email, so that we can inquire about processes for getting you access cards at the same time.

More to come next week.

EC

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**From:** Boucher, Carmen <OCCE>

**Sent:** Monday, June 24, 2024 6:53 PM

**To:** EC

**Cc:** Achtoutal, Brahim <OCCE> ; EC

**Subject:** GCSI user costs - follow up questions

Noted for the delay. I am shocked it is still not functional 7-8 months later.

You may wish to advise SSC that this is a specific subject of discussion with PIFI? Access to secure infrastructure is a primary topic for phase two and I would hate to have to say in a public forum that we have been waiting for 10 months (or whatever it is then) and still no access to this infrastructure. This delay by SSC is not acceptable in my opinion, and if you need a reason for them to understand the urgency from an optics (on them for the delay, not EC) feel free to note the probability of public exposure.

I am noting the cost and cc'ing Brahim for budget purposes and will get back to you on the commitment. Do you have

an approximate timeframe for functionality, as that will play into things. And when you say months for access cards ... how many months?

I had hoped the SCIF would actually happen faster, but given all the steps to functionality in that regard, I am less optimistic at this time...

Carmen

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**From:** EC  
**Sent:** Thursday, June 6, 2024 9:35 AM  
**To:** Boucher, Carmen OCCE  
**Cc:** Gigou, Mylène OCCE EC  
**Subject:** RE: GCSI question and follow up

Hi Carmen,

Our GCSI terminal won't be fully functional for some time still because the printer is not connected, and we are waiting on two USB keys – we are working with SSC to address/finalize the set-up, but it has been a very slow process. We have also drafted GCSI procedures (to train staff on) but they can't be finalized until the printer and USB keys are set-up.

For storage, you can save documents to your email/desktop/drives but for information sharing, the printer and USB keys enable us to share information outside of the system. We have a secure cabinet in our security offices where this information can be stored.

Also, it costs around \$3400 per user to get access cards for the system. Ordering these access cards can also take months based on SSC procedures. So, if your office would like to request access cards for users then it would be best to identify those users sooner than later. If you can please confirm these usernames **and** that your office will cover the associated costs, then we can contact SSC and start the process to get cards for you (copying you on that email).

If you have anymore questions, then please let us know.

Thanks

EC

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Elections Canada

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Cellular / Cellulaire EC  
30 Victoria, Gatineau, QC K1A 0M6

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**From:** Boucher, Carmen [OCCE]  
**Sent:** Wednesday, June 5, 2024 1:04 PM  
**To:** EC  
**Cc:** Gigou, Mylène <[OCCE]>  
**Subject:** GCSI question and follow up

Hello [EC]

Do you have any progress on the GCSI terminal being functional?

Also, are you aware as to whether there is any storage capability on that terminal or it is just for communicating. Specifically asking as if we need to create a Secret level Word document, can we write in word and save on that terminal? Am working on our intel to evidence procedures and the question is for that purpose.

Thanks!



**Carmen Boucher** (she / her | elle)

Directrice exécutive – Contrôle d'application de la loi  
Bureau de la commissaire aux élections fédérales

[OCCE]

Executive Director – Enforcement  
Office of the Commissioner of Canada Elections

[OCCE]

Please feel free to respond in your language of choice.  
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