

Rapport de repérage des médias sociaux: du 19 septembre 17h au 20 septembre 21h 2021 Social Media Monitoring Report: September 19, 5pm – September 20, 9pm, 2021

Observations principales / Key observations

- Volume: Last 24h: 4.78K; Previous 7 days average: 2.25K posts/day; Previous 30 days average: 1.5K posts/day; pre-campaign average: 100 posts/day
- Although those topics were not as popular as they had been in previous days, many users are still expressed distrust in vote by mail and the alleged use of DVS. Several users took to social media to share their concerns about not receiving their special ballot kits in time and were now wondering if they could still vote.
- Issues with EC's VIS led to some users to show up at the wrong polling stations or simply taking to social media to express their frustration at not knowing where to vote. In rare occasions, some users shared stories of poor access to polling stations for elderly and disabled electors.
- Lineups dominated online discussions related to voting in person on election day, leading many to conclude that Elections Canada was unprepared.

Sujets principaux - Environnement numérique externe / Key topics - External Digital Information Ecosystem

- Mail-in voting, lockdown as an election tactic, and machine voting
- Elections during a pandemic voting in person
- ◆ ひ Accessibility to vote
- O Allegations that EC is corrupt/partisan
- U Criticism that EC is incompetent

Nombre de mentions - Trames narratives principales / Number of mentions - Leading narratives

Narrative	September 19 (5pm - 20 (9pm)	September 18-19 (5pm)	September 17-18 (5pm)	September 16-17 (5pm)	September 15-16 (5pm)
Vote by mail	81	83	99	90	78
Machine voting	30	20	9	31	15
Voter ID	43	11	26	21	23
Rigged / fraudulent elections	48	16	31	26	39
EC corrupt / partisan / incompetent	69	84	52	47	38
Voting with pencils	16	7	5	2	11
Masks in polling places	45	7	68	8	20
Vaccine requirements	9	11	24	12	21

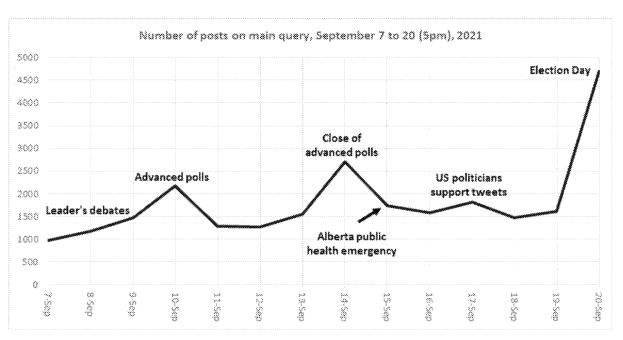
These are approximations based on keyword mentions in collated content

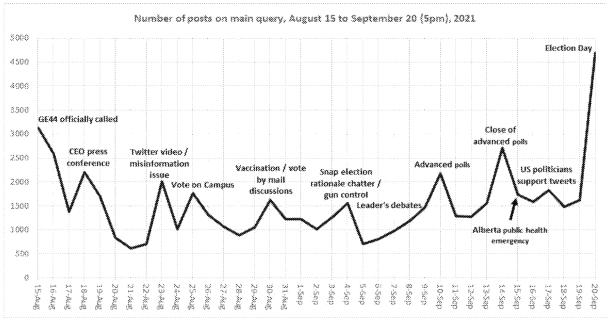
Volume de messages portant sur Élections Canada/Volume of posts about Elections Canada

Sur nos comptes officiels	/ On our official accounts
Sujets principaux, interactions avec l'auditoire / Key	Présence des sujets provenant de l'externe / Topics
topics of interactions with our audience	stemming from the external infosystem



(583/2756) Polling Locations (482/2756) Vote by mail (258/2756) VIS (165/2756) Long lineups (482/2756) Vote by mail (125/2756) Elections during a pandemic - voting in person (121/2756) EC is corrupt/EC is incompetent (77/2756) Accessibility (46/2756) Machine Voting







## → Vote by mail, pandemic/lockdowns as an election tactic, and machine voting

Articles les plus partagés; nombre de partages / Most-shared articles; number of shares N/A

## Faits saillants sur les médias sociaux / Social media highlights

As much as it was the main topic for months before the election, the topic of vote by mail was not the leading one on Day 0. Very few posts mentioned this issue after September 19. Most of what the team identified was found on this topic was in comments sections and was focused on very well-known narratives including that special ballots would turn the tide of the election through fraud. The team found significantly fewer mentions of delays in results, likely due to the in-person voting dominating the public discourse. Early in the day, several users were still wondering what to do if they did not yet receive their special ballot kit and if they would be allowed to vote. We still observed rare mentions of dead voters. We expect this topic to come back in the upcoming days as special ballots get counted and official results gets published. Mentions of DVS, while a minor narrative, are still found in the environment, usually as a tool to discredit the electoral process and the upcoming results.

Engage ment	Followers, platform	Account	Post	Date
1.7K	231.9K, Twitter	Cao Changqing, Political activist	Canada's left-wing PM Trudeau has called an election 2 years earlier than scheduled, once again revealing the flaws of the Parliamentary system. []  *Sample comments*  Twitter user 1: Canada is using mail-in ballots as well, so there will be fraud in Canada as well. (35 reactions)  Twitter user 2: With mail-in ballots in play, we don't have hope for anything. (24 reactions)  Twitter user 3: [] I consider it completely unimportant who in the party will vote, or how; but what is extraordinarily important is this—who will count the votes, and how.  said in 1923; Boris Bazhanov The Memoirs of Stalin's Former Secretary (1992); (23 reactions)  Twitter user 4: It looks like he could win, he could commit fraud. (18 r.)  Twitter user 5: Trudeau will win by a landslide because his side has the voting machines. (6 reactions)  Twitter user 6: The key is who counts the ballots. (5 reactions)  Twitter user 7: If there is complete manipulation of the election results, then the vote of the people is pointless. (3 reactions)  Twitter user 8: The key is that the voting system has been manipulated. (3 reactions)  Twitter user 9: This kid has ballot stealing voting machines mail-in ballots (2 reactions)  Twitter user 10: Unless it's a landslide victory, then they'll know how to forge ballots by learning from what happened to Trump (1 reaction)  Twitter user 11: As long as election fraud exists, any election or polling is irrelevant. (1 reaction)  Twitter user 12: Sorry, but Trudeau will be the one who counts the votes. (1 reaction)  Twitter user 13: They'll starting using Dominion voting machines. (1 r.)	Sept. 19

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			Twitter user 14: With mail-in ballots and ballot marking by voting machines, Trudeau will win for sure. (1 reaction) Twitter user 15: He's using the pandemic to implement mail-in ballots. (1 reaction) Twitter user 16: Obama has already met with Trudeau to teach him how to steal the election at the right opportunity. They can just pull a Dominion 2.0, and it would be as if an election wasn't even held! (1 reaction)	
2,271 views 592 engage ment	47.1K, YouTube	True North, News outlet	https://www.youtube.com/watch?v=-RPPyB-ai04 Can the polls be trusted?  *Sample comments* YouTube user: () Watch out for these mail-in ballots and WHO counts them! (40 reactions)  User 1: I pray Elections Canada keeps their word. They are saying mail-in ballots must be returned by election day. Still It's Who or What counts them that matters. (No reaction) YouTube user: I marked my vote in PEN, Pencil can be erased. (40 r.)  User 1: Not true. Try it. Take a sheet of paper, mark an X on it, erase it, now photo copy it or scan it X is still there. (3 reaction) YouTube user: It Has To Be Rigged especially since the Simpsons show said Trudeau will win again and the PPC party numbers will rise no-one I know wants Trudeau (37 reactions) YouTuber user: NO NO NO MAIL IN voting is giving the LIBS, CPC AND NDP THE OPPORTUNITY TO CHEAT. (31 reactions) YouTube user: Forget the polls I don't even trust the election. (21 r.) YouTube user: With dominion voting systems how accurate are the vote counts (18 reactions) YouTube user: With dominion voting systems how accurate are the vote counts (18 reactions) YouTube user: Well it's Election Day Canada and for the first time ever in our country's history we won't find out who won for a few days because the Liberals will need some time to print up some fraudulent mail-in ballots to secure the steal (3 reactions) YouTube user: How many dead people will be voting for Trudope in the mail in ballots??? (1 reaction) YouTube user: I tried to vote PPC but my voting card didn't gave me that option. Walked away from the polling station very furious. (No reaction)	Sept. 20
40	18K, Twitter	Twitter user	À quel endroit au Canada fait-on usage de machines à voter?  *Retweeting Twitter user: La question est de savoir si les dominion machines seront en usage.Le siège social de la dominion a George Schwartz Soros, l'ami de Justin est situé à Toronto.L'ontario est anti Trudeau mais la swamp contrôle les tites boites!  *Sample comments* Twitter user 1: Selon Elections Canada, aucune machine Dominion au pays. Tout est compté à la main (3 reactions) Reply 1: Election canada sont des complotistes amateurs	Sept. 19

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			Ces machines dodo sont utilisées dans les villes comme Montréal Toronto etcœteraElles ont battu Trump.Ces machines pour la "cause" sont branchées sur le Web pour permettre de tricher via les "hackers" (No r.)  Twitter user 2: Imagine un pays où on vote avec des crayons plombs! (2 r.)  Twitter user 3: ma plus grande peur, les mondialiste laisseront pas tombe troudeau. (No reaction)  Twitter user 4: Partout (No reaction)	
10	600, Twitter user	Twitter	oh yeah fun fact i registered weeks ago to vote by mail to keep myself safe & it was all set to get sent to my mom. it is election day my mom never got my ballot we are pissed	Sept. 20
			*Sample comments* Twitter user 1: Oh ***king hell?? I managed to actually get mine weeks ago and mailed it in weeks before having to even think about it but what the shit elections Canada??? (2 reactions)	

## ↑ Elections during a pandemic – voting in person

## Articles les plus partagés; nombre de partages / Most-shared articles; number of shares

- Concerns raised about long lines and mask enforcement in Alberta polling stations (Total shares: 21 / Total engagement: 337)
- Voters face long lineups to cast ballots on Election Day in Canada (Total shares: 9 / Total engagement: 90)

#### Faits saillants sur les médias sociaux / Social media highlights

Lineups dominated the online discussion of voting in person on election day, starting with issues with polling places opening on time, then growing in prominence through the morning, lunch, post work, and finally late-night rushes. News coverage highlighted this somewhat unfamiliar, if not unexpected, aspect of voting in person in Canada. The issue of lineups was most prominent in Toronto where the total number of polls was most reduced, while Alberta dominated in terms of frictions at the polls due to masking policies of polling places. The general consensus was that while lineups are normally viewed as rare and a sign of interest in democracy in Canada, this election was different – lineups instead were interpreted by users as a failure to anticipate increased needs due to pandemic measures. Conversely, measures to facilitate safe and organized voting in person were viewed as barriers for voters that may discourage turnout.

Engage ment	Followers, platform	Account	Post	Date
566	109K, Twitter	Andrew Coyne, Columnist	*Sample comments*  Twitter user 1: There's always a couple longs lines and the social distancing makes it look worse. But do your best to scare people off before they even try. It's very helpful to society and stuff. (48 reactions)  Twitter user 2: This is pathetic. Why didn't all the parties insist on simulations so that problems could be identified in advance? If people can't vote the election is not legitimate—at the very time the legitimacy of our politics is being questioned. (4 reactions)	Sept. 20

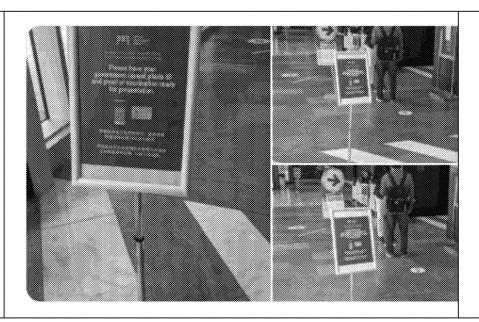
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			Twitter user 3: It was no big deal, for me. It was not as bad as it looked. But I saw at least 10 people give up and leave before voting. That's not good. (1 reaction)  Twitter user 4: I'm worried this will deter voting (1 reaction)  Twitter user 5: Elections Canada removed polling stations. People are waiting for hours in Kingston. Students don't have the option to vote on campuses and are having to travel to different towns. Maybe this just hasn't been a well organized election and people should be held accountable? (No reaction)  Twitter user 6: A colossal waste of \$620M. It could have been used to solve the FN safe drinking water problem. [] (No reaction)	
209	30K, Twitter	Jen Gerson, Influencer	If the polling is this much of a mess everywhere, only your most committed voters are going to stick with it. Factor that into your turnout models, kids. *Retweeting Twitter user: The line-up to vote in the Distillery District. Time-lapse almost doesn't do this justice, it is moving at a snail's pace.	Sept. 20
186	35.2K, Twitter	Cheri DiNovo, Politician	Hearing of long waits. Seeing long lines. Lack of polling stations. Some might call this voter suppression. Can someone tell us why?  *Sample comments*  Twitter user 1: Lack of planning and time. It is almost as if election Canada don't want to people to vote. Even their website is not showing where to vote. It is simply discouraging new voter and people just move since last election. This is totally voter suppression. (2 reactions)  Twitter user 2: There were also maskless poll workers in #yyc (2 reactions)  Twitter user 3: Bullshit! They knew schools said no to polling stations so they should have better prepare. Long lines everywhere as I've been driving voters to polling stations and some are NOT easy to get to without a car. (2 reactions)	Sept. 20
125	1M, Facebook	CTV News, News outlet	Elections Canada has apologized after technical problems plagued its website earlier Monday, preventing some Canadians from finding out where their polling station was located, in addition to several disruptions at polling stations across the country.  Elections Canada reports technical issues, polling station disruptions as Canadians cast their ballots  *Sample comments* Facebook user 1: It's so they can rig the votes Trudeau's way (3 reactions) Facebook user 2: I've seen some people commenting how they never received a voter registration card and a couple of them saying that when they got to the polling station, being told they've already voted. (2 r.) Facebook user 3: Yes they didon elections Canada website. And, voters do not prepare a month in advance to find out were they will vote. It is election Canada's job to make sure that information is available. (1 r.) Facebook user 4: I've tried at least 6 times to find out where we would vote It was Absolutely BULL. We moved mid June haven't got any mail from the old address and we did the address change with the government of Canada Hmmm (No reaction)	Sept. 20

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100	Facebook	Facebook user	Well must say thanks that was by far the worst experience I have ever had voting. Showed up at the fair grounds 30 minutes after the polls opened and the line up was already around the building. I saw a number of cars pull in see the line and left, certainly hope the come back later to vote. I felt sorry for all the seniors having to wait in line some with canes others with walkers. To top it off you had to mark the ballot with a pencil not a pen. Not impressed at all.  *Sample comments* Facebook user 1: Not surprised. We lined up in advanced polls for half an hour on the Friday. That's what happens when you call an election in the middle of the pandemic. I hope people send a message with their votes (5 reactions) Facebook user 2: Took my own pen, no erasing that!!! (2 reactions)	Sept. 20
68	260.8K, Facebook	CP24 Toronto's Breaking News, News outlet	Long lineups are forming outside polling stations across Toronto's downtown core after the number of voting venues in several GTA ridings were slashed amid the COVID-19 pandemic.  *Sample comments* Facebook user 1: Elections Canada trying to make it hard for Canadians to vote!! It's liberal corruption that the propaganda media won't report on!! Trying to protect Trudeau as they know he is hated!!!! (8 reactions) Facebook user 2: I have just heard one of your reporters, speaking on polling stations, where he said "you must wear a mask or have a dr's note stating a medical exemption, or you will not be able to vote!! This is an out and out LIE!! NO ONE can prevent or impede a registered voters right to vote - not EVEN in this "pandemic". I voted this morning, no mask, no problem!! DON'T MISINFORM YOUR PUBLIC! Long lineups form outside polling stations across Toronto (8 reactions) Facebook user 3: Covid is a minor problem. It's the organizers who have no f**** clue how to move people around in a timely fashion. Just wasted 40 min at the polling station with a lot of frustration. Vaccination clinics were run more smoothly. Haven't we learned something from it? Disgrace! (No reaction) Facebook user 4: Waited way way way way way way way too long in my Davenport riding lineup, they do not have their act together. If you're voting there give yourself lots of time (No reaction)	Sept. 20
0	550, Twitter	Twitter user	@RebelNewsOnline Downtown Vancouver polling station has had a VaxxPass sign up for 5 hours today with the Elections Canada rep asking for for it all day until only about 1.5 hours ago when I forced them to remove the sign and stop checking. How do we get you guys down there?	Sept. 20





## **O** Accessibility to vote

## Articles les plus partagés; nombre de partages / Most-shared articles; number of shares

- Technical problems with Elections Canada website, long lineups frustrate voters CBC (Total shares: 226/ Total engagement: 938)
- Elections Canada reports technical issues, polling station disruptions as Canadians cast their ballots CTV
   News (Total shares: 116/ Total engagement: 421)

## Faits saillants sur les médias sociaux / Social media highlights

While the main issue of the evening was lineups at the polling places, other accessibility issues were observed throughout Election Day. The most important was VIS being down early in the day, and then down again around noon. This led to strong reactions from many users who questioned EC's lack of preparation and poor infrastructure. In some rarer cases, electors saw in these signs of electoral fraud, using for example the expression "stop the steal," associated with the 2020 US presidential election. Additionally, some users reported issues with VIS sending them at the wrong polling station and being turned back, sometimes after waiting in line for some time. This led to some confrontations with poll workers and users expressing frustration over the misleading information provided by EC. Finally, a few users shared stories of difficulties accessing polling places, including concerns for elderly and disabled voters.

Engage ment	Followers, platform	Account	Post	Date
715	353K, r/ontario	Reddit user, 66.9K Karma	*Sample comment* Reddit user 1: The site is garbage. I'm trying to help my friend find where she's supposed to vote as she went to a poll nearby and they turned her away. I can't even search on the site to find. I keep getting errors. Our gov websites are consistently garbage. (5 reactions)  Reply 1: The Elections Canada site is definitely overloaded today which is pretty unacceptable.But about that polling station turning your friend	Sept. 20

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			away, they 100% have the information on hand of what her correct polling station is. They should have provided her with that information. (6 r.)  Reddit user 2: And be prepared to wait. It took me almost an hour from getting to my voting place to leaving. We had to line up outside and trickled in. Maybe I went at a busy time, I know my dad went and he was in and out in 10 minutes, I pray that is the norm. Also some guy literally came to our polling station and gloated to everyone waiting outside that he voted in the advanced polls already. No other purpose to be there.  Unbelievable. (14 reactions)  Reply 1: I had the same experience but didn't bother waiting. This is the first time in my life I won't be voting. It's unfortunate but I've got better things to do than wait in an hour line during a pandemic. (No reaction)	
111	3.1M, Twitter	CBC News, News outlet	Elections Canada issues an apology for technical issues with its website that tells Canadians where to vote.  *Sample comment*  Twitter user 1: I didnt even get anything in the mail to vote and I did in 2019Thinking face should I just go with my ID ?(5 reactions)  Twitter user 2: Are we seeing electoral interference? (1 reaction)  Reply 1: No. They could only use larger facilities than usual to allow for distancing so they have fewer polling stations this time around. (1 r.)  Twitter user 3: "In a later statement, Elections Canada spokesperson Natasha Gauthier said that the issues have been resolved." Nope. Just checked a postal code for a friend and it still says "We were unable to find your voting location." (No reaction)  Twitter user 4: I tried my postal code a few times using before it wk'd (2pm). I was thrilled - location to vote had chg'd. Went to new location, stood in line (3:30pm) only to be told I'd have to go to original location. Not impressed driving back and forth. Would others give up? (No reaction)  Twitter user 5: These voting places were also short on dividers etc, you would think they'd have this ready to go by now! (No reaction)	Sept. 20
70	17.6K, Twitter	Sue-Ann Levy, Journalist	Elections Canada at its finest. Forces my nearly 88-year-old mom with mobility issues to walk up all these stairs and more inside to vote. #shameful#liberallegacy  *Sample comments* Twitter user 1: Wow. I didn't even think this was allowed. I just assumed full accessibility was required for a polling station. (6 reactions) Reply 1: The handicapped lift was out of order! (6 reactions) Twitter user 2: All voting places are supposed to have an accessible entrance, or you could have an election official, come out with voting equipment to your car & she could vote from front seat. (5 reactions)	Sept. 20

# ひ Allegations that EC is corrupt/partisan

Articles les plus partagés; nombre de partages / Most-shared articles; number of shares

N/A



## Faits saillants sur les médias sociaux / Social media highlights

Many electors who participated in GE44 went to the polls suspecting or even believing they were participating in a rigged system that was systematically designed to diminish their democratic power. This belief has been increasingly aired alongside anti-vaccine, anti-mask, and anti-lockdown sentiments that are entrenched in a distrust of government and institutions. Through this lens, any irregularities or misinterpreted messages from Elections Canada became red flags signaling a corrupt institution.

Engage ment	Followers, platform	Account	Post	Date
3.5K	62.4K, Twitter	Twitter	Today is going to be the biggest protest against "vaccine passports", lockdown measures, & tryannical government abuse. It will be a quiet protest at the ballot box. Millions of Canadians letting the government know it has gone too far. Get out there and vote.  *Sample comments* Twitter user 1: What kind of measures does Canada have in place to minimize fraud? Was there wide spread mail-in voting, and if so, where the ballots mailed out en masse, or were voters required to request them? (4 reactions) Twitter user 2: They will cheat/win and implement their mandates. The important thing is that you're still fighting 10 months from now. (1 r.) Twitter user 3: They just gonna steal it (1 reaction) Twitter user 4: But, they're gonna rig the voting machines aren't they? (No reaction) Twitter user 5: Do you guys up there have folks in the back room filling out extra ballots in case the totals come in wrong like we do down here? (No r)	Sept. 20
7K views, 1.1K engage ment	1.49M, YouTube	Rebel News, News outlet	*Sample comments* YouTube user 1: It's a setup Liberals have got all the ballots they needed months ago the Liberals will win a Majority "It's Not Who Votes That Counts, It's Who Counts The Votes!" - Josef Stalin (22 reactions) YouTube user 2: I don't trust Elections Canada. Nowhere on their site page do they mention "Honest or Transparent". (16 reactions) YouTube user: There are 100's and 100's of people reporting irregularities happening at the voting booths (16 reactions) Reply 1: I've been seeing ppl posting videos on Twatter and FB showing PPC not on the voting card in parts of Ontario and lots of people going on Reddit reporting issues. PPC was on our cards here, on the coast but the chatter spreading on Reddit they had too manually write in the PPC candidate which automatically nulls and voids it. I've tried posting the links a few times and YT auto deletes it even when breaking the link. This censorship is out of control and there is something very fishy going on with our elections. I hope what I'm hearing is false too but, these videos are disturbing and also hearing elections Canada has been denying ppl to enter and vote if they don't show proof of vax. This is a criminal sham election and we need to audit it (4 reactions)	Sept. 20

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267	4chan	4chan user	*Sample comments*  4chan user 1: Whoever's running the Elections Canada website has an agenda, my polling place was listed yesterday but now it says "The addresses of your voting locations are not yet available. Please contact the office below for assistance." (1 reaction)  4chan user 2: When I went to vote I had a poll worker chimp out at me because he gave me bad instructions and I asked another one for clarification (when he failed to give me any). Total chimp outleft his post, and people standing there, to run at me and yell in my facehe had to be restrained by another worker (he had a thick accent and I couldn't tell what he was yelling at me) and continued yelling while being walked back to his post. Anyway, I ended up writing a written complaint about it (I thought shit was going to get physical) but never got a response. While writing it, I overheard poll workers say: >Opps, that guy can vote twice >I think I crossed the wrong name off the list >I almost gave him 2 ballots >I'm going to photocopy this even though we aren't supposed to because it's easier. All of the poll workers were immigrants with thick accents. None of them were professional and the station was dead when I was there (literally only 4 other people voted while I did). It was a fucking joke. (1 r.)  4chan user 3: This election will be stolen (1 reaction)	Sept. 20
260	6.6K, Twitter	Twitter user	*Sample comments* Twitter user 1: They will mysteriously stop the counting at 11pm, and my bet is a massive spike for Justin by the next morning. But that must just be a conspiracy theory no wait that definitely happened before!!! (5 r.) Twitter user 2: For sure! Elections Canada predicted a few weeks ago on RDI Radio-Canada, 5 millions mail in ballots and that we would find out the results 3 to 4 days after 20 September!!!! I smell election fraud (4 r.) Twitter user 3: They won't be. Whether the liberals or conservatives are in the lead by the end of day, they will delay at least another 4-5 days in order to manufacture the votes Justin needs for his majority. [] (4 r.) Twitter user 4: Yup just like the US scam election (3 reactions)	Sept. 19
257	1K, Instagram	Instagram user	Don't make a fool of yourself tomorrow. Your vote doesn't count. And even if it did it doesn'tthey're all on the same team It's like I said By taking part in this BULLSHIT carnival sideshow act you're literally offering them consent, and therefore authority, to rule over you. If you vote you give the fraudulent legitimacy!	Sept. 19

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			Let me just say this in advance  Same as the last two federal elections, nobody up here voted for Justin fucking Trudeau. Even Quebec hates the guy. Tomorrow's election will be the same as always - fraudulent.	
			*Sample comments* Instagram User 1: Yup! (No reaction) Instagram User 2: Main reason why I've never votedever (No reaction)	
223	22K, Twitter	Twitter user	Stay in line to vote #Ontario, your vote counts, ridings were reduced by Elections Canada - they seem to have targeted Liberal voter ridings polling areas, personally, I think this is #VoterSuppression.  *Sample Comments* Twitter user 1: Ford's voter suppression, just like dumpy trump (15 r.) Twitter user 2: #VoterSuppression is real and election interference of any kind is illegal. Will Doug Ford be called to account? If we find him, I mean. (3 reactions) Twitter user 3: There is no doubt in my mind its voter suppression. (2 r.)	Sept. 20
39	700, Twitter	Twitter user	*Sample comments*  Twitter user 1: Not surprising. Nanos already knows the results of the mail in ballots, which won't officially be opened till tonight. (3 reactions)  Twitter user 2: It's rigged and when people realize that their votes don't matter, and democracy was once again circumvented, further mass awakening will continue to happen. Wait until the tyranny is amped up tomorrow and going forward. (No reaction)	Sept. 20

# 🖰 Criticism that EC is incompetent

# Articles les plus partagés; nombre de partages / Most-shared articles; number of shares

N/A

## Faits saillants sur les médias sociaux / Social media highlights

Criticism leveled at Elections Canada on election day was primarily due to issues with related to VICs, special ballot kits, the Voter Information Service, and polling station operations. Despite the complexity of managing these different elements of the electoral system, to the average elector facing a specific issue, Elections Canada 'had one job' and sometimes was not able to deliver.

Engage ment	Followers, platform	Account	Post	Date
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2K	31.9K, Twitter	Alex Pierson, Journalist	Lots of reports of confusion and chaos at polling stations. Elections Canada, you had ONE job!  *Sample comments* Twitter user 1: who's watching the mail-in ballots. If there's cheating that's where it will take place. Better have honest people handling this. (27 r.) Twitter user 2: Yes! They don't know what they are doing. The Elections Canada woman have a voter TWO ballots When I was my turn to vote. The	Sept. 20
			Woman tore off a ballot for me, put it under some papers and then proceeded to rip off another ballot for me. Where did they find these people? (18 reactions)  Twitter user 3: I watched 3 people, while I was waiting in line for one hour, be denied the chance to vote because of various reasons, recent address change, out of town for work, etc. Doesn't seem smooth to me. I voted without incident, however I needed to travel 50kms from my postal code. (16 reactions)  Reply 1: They had me in the wrong station as well. I told them the last	
			Fed election was the same. BC Prov election I was sent to the right place. What's going on here? (1 reaction)  Twitter user 4: The whole system needs to be overhauled (11 reactions)  Twitter user 5: There job is to mislead you into thinking voting matters so they are actually doing an outstanding job! (5 reactions)  Twitter user 6: Maybe their job was to fix the election for a certain politician who is keen on remaining in power? (4 reactions)	
1.6K	CBC News website	CBC News	*Sample comments*  CBC user 1: Elections Canada hasn't extended polling in Covid hotspots yet? Poor leadership all over Canada. It starts at the top. (4 reactions)  CBC user 2: If the mail in deadline was last Tuesday, there is no reason for delays in the election results. They've had many days already to count them. Hopefully these ballots can be linked to the voter because they should. (3 reactions)  CBC user 3: There's lineups two block long just to vote around our here, what happened to all the voting stations? And even better, WHEN can we optionally have ONLINE voting, (since literally everythnig else is done online these days)?! (3 reactions)  CBC user 4: Voted at an advance pole last Monday, wasn't impressed that the polling supervisor wasn't forcing physical distancing, letting unmasked children run around the polling room, and finally refused to require two of her staff to mask while in the polling room. The guy eventually did mask up as it was evident he knew he was doing wrong but the female ignored and I was told she had a mask exemption. When I asked the polling supervisor why they would hire someone with a mask exemption to be working in the poles she told me if I didn't stop causing a problem she'd call the police. Launched a protest with Elections Canada. (No reaction)  CBC user 5: I have found them horribly disorganized with sending out the mail in ballots. I called the office twice and both times they didn't seem to know what they were doing. There seemed to be very little record in their	Sept. 20

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			computer system what was received or sent out. The bottom line is because of this I won't be able to vote and I don't plan to try this again. I really wonder how accurate this election will be in terms of results. (No r.)						
105	Fewer than 500, TikTok	TikTok User	#corruption #election2021 #canada #electionday #electionscanada #nocensorship #hearourvoices #viral  *Description: "Hey everyone my name is eric, I am not sure who is going to see this or what difference it's going to make. But I wanted to share my own personal dealing with Elections Canada in this 2021 election. I am basically being denied my right to vote in this election. On September the 8th 2021, I applied for my mail-in ballot as I just moved to northern BC for work at the beginning of this month, but I am retaining my Alberta residency. Here's my confirmation that it has been received, and I never received my ballot. I called in a few weeks saying 'hey I haven't received anything yet' and they said 'no, no, no everything is being sent, if you don't hear anything back give us a shout'. So, nothing ever came and I gave them a shout and they said 'well we can't even find your application and this is after the 14th so you couldn't apply again'. So, I have a reference number but it was 7 digits instead of 9, and apparently the system screwed up and my mail-0in ballot was considered to never have been sent. So, I've been on the phone for the last 2 days trying to figure out how I can be represented by my vote in this election. And they told me today, September the 19th that the only way to be able to vote in this election now since my mail-in ballot was never sent out is that I'd have to go back to my riding to vote. My riding is over a 17 hour drive away and I cannot do anything about it. I can't go to my local office in BC and vote, I have to go back to Calgary. This is unacceptable, I followed the mail-in ballot guidelines, it's an approved method of voting and it was never sent to me. And now the only way that I can vote is going back to Calgary, This is unacceptable. I'm furious because everyone has the right to vote in a federal election if you're a Canadian citizen - and Elections Canada screwed up and I am no longer allowed to vote in this election unless I drive 17 hours, miss a day of work to go vote	Sept. 20					
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#### \*Sample Comments\*

(No reaction)

TikTok User 1: go to the news with it. Maybe contact a lawyer (1 reaction)
TikTok User 2: Never got mine either and I applied for a mail in ballot (2 r.)
Reply 1 (original commenter): Just checked and mine was 7 digits too

Reply 2 (original poster): Report it! File a complaint! (No reaction) TikTok User 3: similar thing happened to us (1 reaction)

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Compte de média sociaux d'Élection Canada / Elections Canada's Social Media Accounts

Volumes entrants et sujets clés / Inbound Volumes and Key Topics



○ Inbound Messages > 1	ag	() Inbound Messages > Tag		
<b>S</b> TAG	<b>™</b> MESSAGES ▼	<b>®</b> TAG	<b>™</b> Messages ▼	
Twitter Spat	. 529 442	Facebook Face-off	934 174	
polling locations	442	Green	174	
Green	392	Met - Green	145	
Vote by mail	364	polling locations	141	
negative	280	Vote by mail	118	
voting	241	voting	114	
Voter Information Service (VIS)	221	negative	92	
Technical Issue	217	Election Day	92	
Met - Green	212	website	70	
PM	189	ballot counting	63	
LPC	182	fraud	54	
Unmet - Green	177	ways to vote	53	
voted	175	covid19	53	
ballot counting	171	Health & Safety Measures	49	
complaints	165	corrupt/rigged	47	
positive	159	VIC	44	
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long line-ups	153	1D	42	
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Ce rapport a été rédigé par le Centre d'observation de l'environnement, Affaires publiques et Éducation civique, Élections Canada This report was produced by the Environment Monitoring Centre, Public Affairs and Civic Education, Elections Canada