

Public Inquiry Into Foreign Interference in Federal Electoral Processes and Democratic Institutions

Enquête publique sur l'ingérence étrangère dans les processus électoraux et les institutions démocratiques fédéraux

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Sikh Coalition	Balpreet Singh Prabjot Singh
Bloc Québécois	Mathieu Desquilbet
Iranian Canadian Congress	Dimitri Lascaris

V Table of Contents / Table des matières

PAGE

INTRODUCTION OF THE PANEL ON CULTURAL COMMUNITY MEDIA/INTRODUCTION DU PANEL SUR LES MÉDIAS CULTURELS DE LA COMMUNAUTÉ:	2
Examination of the panel by/Interrogatoire du panel par Mr. Matthew Ferguson	4
Examination of the panel by/Interrogatoire du panel par Mr. Hamza Mohamadhossen	9
MR. SCOTT SHORTLIFFE, Affirmed/Sous affirmation solennelle	76
Examination in-Chief by/Interrogatoire en-chef par Ms. Natalia Rodriguez	77
Cross-Examination by/Contre-interrogatoire par Mr. Guillaume Sirois	147
Cross-Examination by/Contre-interrogatoire par Mr. Neil Chantler	162
Cross-Examination by/Contre-interrogatoire par Ms. Sarah Teich	171
Cross-Examination by/Contre-interrogatoire par Ms. Mani Kakkar	173
Cross-Examination by/Contre-interrogatoire par Ms. Maria Barrett-Morris	182

VI Exhibit List / Liste des pièces

No.	DESCRIPTION	PAGE
WIT0000111.FR	Addendum au résumé d'entrevue : administration centrale du SCRS	75
WIT0000112.FR	Addendum au résumé d'entrevue : représentants de bureaux régionaux du SCRS	75
WIT0000121.FR	Addendum au résumé d'interrogatoire à huis clos : M. David Vigneault, Mme Michelle Tessier et Mme Cherie Henderson	75
WIT0000123.FR	Résumé de l'interrogatoire à huis clos : Allen Sutherland, secrétaire adjoint du Cabinet, Institutions démocratiques et appareil gouvernemental	75
WIT0000125.FR	Résumé d'entrevue : Service canadien du renseignement de sécurité	76
WIT0000132.FR	Breffage technique à huis clos sur le projet de loi C-70, Loi concernant la lutte contre l'ingérence étrangère	76
WIT0000130.EN	Interview Summary: Canadian Radio-television and Telecommunications Commission (Scott Shortliffe and Daniel Pye)	77
WIT0000130.FR	Résumé de l'entrevue : Conseil de la radiodiffusion et des télécommunications canadiennes (Scott Shortliffe et Daniel Pye)	78
CRT0000026	Broadcasting Act, S.C. 1991, c. 11	84
COM0000603	Television Broadcasting Regulations, 1987	93
CRT0000027	Direction to the CRTC (Ineligibility of Non- Canadians) SOR/97-192	104
CRT0000025	Broadcasting Regulatory Policy CRTC 2024-1	114
COM0000602	PC Number: 2022-0183	117
CRT0000051	Review of the authorization to distribute Russia Today (RT) and RT France pursuant to the List of non-Canadian programming services and stations authorized for distribution	118

VII Exhibit List / Liste des pièces

No.	DESCRIPTION	PAGE
CRT0000047	Open Letter: Egale Canada calls on the CRTC to Hold a Public Consultation on the Broadcasting of the American Fox News Channel in Canada	128
CRT0000040.003	Complaint to the Canadian Radio-television and Telecommunications Commission (CRTC) Against China Global Television Network (CGTN) and China Central Television (CCTV) Channel 4	129
CRT0000059	CCTV/CGTN Response to CRTC Complaint	131
CEF0000302_R	Memo for CCE_Summary 2022-0925	132
CAN001080_R01	PRC Foreign Interference in Canada: A Critical National Security Threat - CSIS IA 2021-22/31A	137
CAN011293	China: Domination of Chinese-Language Media in Canada Poses National Security Threats - IM 30/2023	139
CCC0000023	Designation of Additional Chinese Media Entities as Foreign Missions	169
HRC0000125	Revised list of non-Canadian programming services and stations authorized for distribution	171
HRC0000129	Entrevista Especial De Russia Today	172

Ottawa, Ontario 1 --- The hearing begins Tuesday, October 1, 2024 at 9:33 a.m. 2 3 THE REGISTRAR: Order, please. This sitting of the Foreign Interference 4 Commission is now in session. Commissioner Hoque is 5 6 presiding. 7 The time is 9:33 a.m. COMMISSIONER HOGUE: Good morning to all. I 8 9 hope you all had a good weekend. One little thing this morning, just to let 10 you know as well as those that are hearing the -- following 11 our work, the questionnaires that have been launched I think 12 13 about two weeks ago will still be on the website and it will 14 be possible to fill out the questionnaire for the -- until 15 October 16th. ...will stay available -- will remain 16 available on our website and we decided to extend the period 17 until October 16th so you can answer this survey if you wish. 18 19 So good morning, sir. 20 MR. MATTHEW FERGUSON: Good morning. 21 MR. HAMZA MOHAMADHOSSEN: Good morning. 22 **COMMISSIONER HOGUE:** Who will be conducting? It's you? 23 --- INTRODUCTION OF THE PANEL ON CULTURAL COMMUNITY MEDIA: 24 25 MR. MATTHEW FERGUSON: Yes, Commissioner. 26 So good morning, Commissioner. As you know, the Commission today will be conducting a consultation panel 27 with representatives of Community Cultural Media. 28

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PANEL

The panel, who are all experienced in Chinese and Indian language cultural media in Canada, will speak to the current media landscape in those communities as well as their own experiences and observations related to foreign influence and the issues affecting ethnocultural media in Canada.

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So if you allow me, I will introduce the
panel members this morning. I'll begin with Mr. Victor Ho,
who is in the centre.

Mr. Ho, you were born in Hong Kong where you
worked as a reporter before coming to Canada in 1997.
Shortly after arriving in Canada, you began working as a
reporter for a Chinese language radio station.

In 2005, you became editor-in-chief of Sing Tao Daily Vancouver, a Canadian-Chinese language newspaper partly owned by Tor Star. You held that position until your retirement in 2018, and you've taught editing and reporting and, currently, you create online content for Media Analytica Productions Inc. Is that correct?

20 MR. VICTOR HO: Yeah.

MR. MATTHEW FERGUSON: Okay. Thank you.
 Mr. Gurpreet Singh, you've immigrated to
 Canada from India in 2001. Prior to coming to Canada, you
 worked as a staff correspondent for the Tribune India.

You hold a Bachelor of Commerce and obtained
a Master's in Journalism from Punjab University in Indian,
and you've worked for two Indian language radio stations in
Canada and host a daily 30-minute talk program consisting of

PANEL

interviews, news and current affairs. 1 2 I understand you're also a regular guest on Channel Punjabi on YouTube and you write articles for an 3 online arts and culture media outlet. You're also the 4 founder of an online magazine covering Canadian and 5 6 international politics. 7 MR. GURPREET SINGH: Yes, that's right. MR. MATTHEW FERGUSON: And Mr. Leung, Ronald 8 9 Leung, you were born in Hong Kong and came to Canada as a student in 1983. You're fluent in Cantonese and Mandarin. 10 You hold a PhD in Chemistry from Simon Fraser 11 University and you've been involved in the Chinese language 12 13 media since 1995, first as a host of a call-in radio language 14 program, and then as a commentator on a Cantonese language radio station. 15 Since 2016, you've hosted a weekly television 16 show in which you interview a variety of individuals with a 17 focus on Canadian politics. 18 19 You were also a columnist with Ming Pao and Sing Tao, two Chinese Canadian -- two Chinese language 20 21 publications. 22 MR. RONALD LEUNG: Thank you. Yes. MR. MATTHEW FERGUSON: Yes. So the format of 23 the consultation panel today will resemble the consultation 24 panels that were conducted during the national security 25 confidentiality hearings in January 2024. 26 The panel members will not be under oath and 27 will not -- or affirmation, so questioning of panel members 28

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will be done by Commission counsel, myself, Matthew Ferguson,

PANEL

and Hamza Mohamadhossen. 2 3 And we will be breaking some time for about half an hour. It will be a bit longer this morning so we can 4 receive questions from the parties and then we'll take that 5 6 break to review the questions and put some of the questions to the panel members. 7 8 COMMISSIONER HOGUE: Perfect. You can 9 proceed. --- EXAMINATION OF THE PANEL BY MR. MATTHEW FERGUSON: 10 MR. MATTHEW FERGUSON: So I'll begin with the 11 first questions to Mr. Ho and Mr. Leung. 12 Canada is home to a large Chinese Canadian 13 14 community. It is not a monolith. There have been various waves of immigration and Chinese Canadians are spread across 15 the country from Vancouver, Toronto, Calgary, Montreal and 16 17 elsewhere. There's a rich diversity of Chinese culture, 18 19 language, opinion, religion. There's a diversity of opinion. There is different levels of political engagement and so on. 20 21 At a high level, can you tell us a bit more 22 about that community and those communities? MR. VICTOR HO: Start for me? 23 24 MR. MATTHEW FERGUSON: Sure, Mr. Ho. 25 MR. VICTOR HO: Okay. Yeah, the Honourable Commissioner, esteemed panel members and ladies and 26 gentlemen, the Chinese community in Canada has long been 27 caught in the cross-hairs of political discourse, 28

disinformation and propaganda originating from the Chinese
 Community Party, CCP. From Toronto to Vancouver, much of the
 Chinese language media in these communities exist under the
 immense influence of the CCP.

5 This linguistic and cultural connection to 6 the homeland has facilitated a prolonged period of 7 manipulation, making it challenging for non-Chinese Canadians 8 to differentiate between authentic information and fabricated 9 narratives. If the CCP seeks to influence or interfere in 10 Canada's democratic process, one of its most effective tools 11 is the Chinese language media.

12 The majority of local Chinese media has been 13 influenced, if not outright controlled, by the CCP for years. 14 This is why our concern group supports the countering foreign 15 interference, Bill C-70.

In addition to controlling traditional media, the CCP have also exported digital influence through popular Chinese social media platforms such as WeChat, TikTok and Weibo.

These platforms are used to flood the local Chinese community with CCP narratives, serving as vehicles for political indoctrination under the guise of social interaction.

The CCP's control over Chinese language media in Canada goes beyond shaping public opinion. It plays a critical role in enabling transnational repression and lateral interference. In the year 2021 Canadian parliamentary elections, there were coordinated disinformation campaigns on WeChat and WhatsApp aiming at
dissuading voters from supporting candidates who held entire
China wills. The Chinese language media's influence,
therefore, extends into direct attempts to manipulate
Canadian electoral outcomes, raising serious national
security concerns.

7 MR. MATTHEW FERGUSON: Mr. Ho, if I ask you
8 to speak about the diversity of opinion that exists in the
9 Chinese language community, and by extension to the media.
10 If I could perhaps direct the question to Mr. Leung as well.
11 MR. RONALD LEUNG: Yeah. Thank you for the
12 introduction.

Now, I came to Canada in 1983. I was
introduced to radio broadcast when I study at Simon Fraser
University. I worked at the campus radio station, and then I
worked at the co-op radio station with the Chinese community;
that's 1985.

So the Chinese community at that time are 18 19 more uniform because they immigrate from either Hong Kong, Taiwan, a little bit from mainland China, so the public 20 opinion on different political issues more aligned the same 21 22 way. But with the change in the immigration, more coming from mainland China; particularly in the last 20 years, 23 there's a large influx of Chinese immigrants from China, the 24 25 People's Republic of China.

26 Right now we have about 1.7 million
27 Canadian --28 MR. MATTHEW FERGUSON: One point seven (1.7)?

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MR. RONALD LEUNG: --- 1.7 million, and 1 mostly reside in the three big metropolitan area, Toronto, 2 3 Montreal, and Vancouver. And if you look at the composition, it is still about 60 percent first-generation Chinese 4 immigrants. They immigrate when they are adults; 60 percent. 5 And about 40 percent, 1.5, first generation, means they came 6 here at a very young age, or they were born in Canada and 7 brought up in Canada. 8 9 So if you look at those numbers, so the majority, 60 percent, are still first-generation immigrant, 10 came here as adult. 11 Now, in the older days, people come from Hong 12 13 Kong, Taiwan, their so-so composition is more similar to Canada, have the freedom of press, freedom of thoughts, 14 freedom of speech, but closer to the last 20 years it became 15 from mainland China. 16 We know it's a atheist country. 17 MR. MATTHEW FERGUSON: An atheist country? 18 19 MR. RONALD LEUNG: It's an atheist country. And they brought up in a despotic, patriotic type of 20 21 education. So when they come to Canada, it take a long time 22 for them to appreciate our value as Canadian. So it's more diverse now in their public 23 opinion on different issues, particularly in political 24 issues. And with the rise and importance of the PRC, there's 25 always a saying in the Chinese community; it's the rise of 26 the East and the fall of the West. That means that their 27 28 authoritarian management system of the country is superior

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1 than our democratic capitalist country.

2 So in the community there's a vast diversity 3 of opinion, and it's more and more leaning to support what 4 they call their mother country, China. And they have very 5 difficult time to appreciate what they are seeing in Canada. 6 Maybe it's not up to what they thought before they came.

We have a lot of social issues in the wider community, even for long-time Canadian. And if you look at the recent statistic from our Statistic Canada on the democratic analysis of how people support basic Canadian value, they are human rights, freedom of speech, our reconciliation with the aboriginals; we just have our holiday yesterday to remember that.

But people come to Canada in their first five to 10 years, they have more appreciation and support of those values, but after a long time, their support get less, closer to average Canadian. So it's not a very good sign.

But we can see if we cannot tell new immigrant in their first five to 10 years in Canada, what is our system; how we can live harmony as a society to bring Canada forward, we will have a lot of problem after the first five to 10 years when they see more and more Canadian problem.

So that is what is happening in the Chinese community. It's really diverse and there's more tendency of the people looking back at where they came from and to appreciate more what they left behind, and get in more and more trouble seeing Canada.

1So that's what I'm seeing in the Chinese2community.

3 MR. MATTHEW FERGUSON: Thank you, Mr. Leung. --- EXAMINATION OF THE PANEL BY MR. HAMZA MOHAMADHOSSEN: 4 MR. HAMZA MOHAMADHOSSEN: So Mr. Singh, 5 6 Canada is also home to a large Indian diaspora that is 7 culturally, linguistically, religiously, socioeconomically, and politically diverse. And within that diaspora, there is 8 9 also a large Sikh and a large Punjabi-speaking sub-diaspora, particularly in the Greater Vancouver area and the Greater 10 Toronto area. Can you tell us a little about these 11 communities and these sub-communities? And I would also 12 13 invite you to comment if there are any differences, depending 14 on whether it's Toronto or Vancouver or anywhere else in 15 Canada, or whether it's impacted by when individuals 16 immigrated to Canada? MR. GURPREET SINGH: Well, there's no 17 question about it, Indian diaspora is very diverse, both in 18 19 terms of their religious or ethnic identities, and also political beliefs. And there is no question, the Sikh 20 community dominates politically here. It's widely 21 22 represented, both in the Parliament and different

23 legislatures, city councils.

24 But nevertheless Hindu community is also very 25 strong in Canada. And if Sikhs are 36 percent, Hindus are 32 26 percent; this is my rough estimate.

27 And there are other communities as well28 within the Indian diaspora who follow Christianity, who

follow Buddhism; there are atheists, there are so-called Dalits, or oppressed groups. And in Surrey, I have noticed over these recent years the South Indian community has also grown, which itself is very diverse.

5 In South India, people speak different 6 languages; they speak Tamil, they speak Telegu, they speak 7 Kannada and Malayalam. People speaking those languages also 8 reside in Surrey. So it's so diverse, there's no question 9 about it.

And within the Sikh community also, which is 10 again divided on the basis of caste, although caste system 11 has no room in Sikhism as such. But Sikh community is also 12 13 divided into different caste groups. They come from 14 different regions of Punjab, which are very distinct, in 15 terms of their dialect. For example, people from Mahja, people from Doaba, people from Malwa, and sometimes they're 16 also very polarized. So it's so huge, so diverse. 17

And in terms of political belief system, there is no question there are people in the community -within the Sikh community who support Khalistan; there are people who do not support it. There are people who support the current regime in New Delhi; there are people who are opposed to that regime. So everyone is politically -- have its own belief system.

There are supporters of the Congress Party, which used to rule India for a very long time, before the BJP. There are the Communist activists within the Sikh community or the Punjab Indian community. So it's very

diverse, there's no question about it. One community cannot
 claim to represent the entire Indian or South Asian diaspora.

3 MR. HAMZA MOHAMADHOSSEN: Great, thank you.
4 And Mr. Ho, if we speak a bit about the media
5 landscape in the Chinese-Canadian community, can you describe
6 the main sources of news for Chinese Canadians? Do they get
7 their news from mainstream media or more locally?

MR. VICTOR HO: Oh yeah. For the media 8 9 consumption of the Chinese Canadian here, basically, people you know, prefers the people's original hometown. If from 10 Hong Kong, Taiwan, they are more, you know, consume the 11 mainstream English media, no matter radio or newspaper. But 12 13 from those people, immigrants from mainland China, they have a universal habit to consume the news from their home country 14 because of the language barrier. So they consume more 15 Chinese language content, more than people from Hong Kong, 16 Taiwan, or other places. 17

So it makes a good chance for CCP to control the media export to, you know, try to make their own official narrative more popular in the local communities, especially with more people came from mainland, especially Vancouver or Toronto.

As Ronald said earlier, the past 20 years a lot of people came from China, over how many, in sense of number. So for me, Mandarin is now more popular than Cantonese ---

27MR. HAMZA MOHAMADHOSSEN:M'hm.28MR. VICTOR HO:--- in the metropolitan

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cities in Canada, no matter Toronto or Vancouver. And ---1 MR. HAMZA MOHAMADHOSSEN: But that doesn't 2 3 make a difference in print media; correct? MR. VICTOR HO: Print media, no difference, 4 but print media is tired now. 5 6 MR. HAMZA MOHAMADHOSSEN: M'hm. Okav. MR. VICTOR HO: So the online media makes 7 more chance for CCP to infiltrate their narrative from online 8 9 content. That makes a great concern for Canadian Government to monitor or to watch out what happens in our Chinese 10 community. 11 How can they place full advertisement on the 12 13 newspaper, the front page, to celebrate the 25th anniversary of PRC and list hundreds of organizations and individuals and 14 names on the full-page advertisement in Chinese paper, ---15 MR. HAMZA MOHAMADHOSSEN: 16 M'hm. MR. VICTOR HO: --- but now here in Canada, 17 you are not celebrating the Canada Day, but celebrating the 18 19 national day of your home country? How can this happen? What is your loyalty to the new country? 20 MR. HAMZA MOHAMADHOSSEN: M'hm. 21 22 MR. VICTOR HO: It may confuse some perceptions of non-Chinese societies here. There may be, you 23 24 know, some strange things on this part of new immigrants from China. 25 26 MR. HAMZA MOHAMADHOSSEN: Yeah. MR. RONALD LEUNG: Yeah, maybe I can share --27 28

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MR. HAMZA MOHAMADHOSSEN: Yeah.

2 MR. RONALD LEUNG: --- a little bit of my 3 experience working in the Chinese media, because in the last 4 40 years, I worked in most of the Chinese media in Canada. I 5 started as a volunteer in a local co-op radio station as a 6 news announcer in Chinese.

7 In the 80's, we don't have local print Chinese paper and we only started have one Chinese broadcast 8 three hours a day in the evening from a mainstream radio 9 channel. Three hours a day in the evening. And the co-op 10 radio station had three hours in the morning. So I wanted, 11 as a student, to read the news. And the source of the news 12 13 is -- they're all from Hong Kong. We used the Hong Kong 14 newspaper as our major news source to tell our audience what 15 is happening in the world. That is in the 80s.

But the trend has changed. After Canada set up multicultural radio stations, and at that time we have two major Chinese radio stations in Canada. That is starting. Regulated multicultural broadcast. And I worked in one of those Chinese radio stations. At that time, we still used the Hong Kong newspapers as our main news source.

But gradually we imported broadcast news from Hong Kong to rebroadcast those news items in Canada. That is in the 80s and in the 90s. And that trend continues even today.

And in the 80s, while I was still working for the co-op radio station, one big thing happened in China is the June 4th Tiananmen killing of the democratic student

protest. Everyone knows about that case. And I was very impressed in what happened, because I worked in the co-op radio station. We reported what happened. And at that time in Canada, we called that the Tiananmen Massacre. A lot of media called it in that way, but in China, of course, they don't think that is a massacre. There is a killing of the Tiananmen Square of protestors.

But the Chinese community at that time are 8 9 quite unified. Even people in Hong Kong -- the media in Hong Kong were unified. There's a lot of people died at that 10 evening of that killing of the Tiananmen Square. Many people 11 died. But in the Chinese community at that time, I was a 12 13 reporter for the community radio station and the Fil-Chinese 14 community leader, who has a very close connection with the 15 Consul General's Office, they came out and spoke to the media, "No one died at the square." How can they say that? 16 We watched from the T.V., we read from the news around the 17 world what happened. So that is in the 80s. 18

19 That trend continues today. At that time, 20 most people listened to radio stations to get the news. But 21 now today, it's not the case. But our regulated radio 22 stations are still the same way. They operate similarly. 23 Make broadcasts, the majority, in Cantonese, and not 24 Mandarin.

But as Victor explained, in the last 20 26 years, more and more people came to Canada from Mainland 27 China. Their major language is Mandarin. The commercial 28 Canada regulated multicultural station still only have a

small proportion of their time dedicated to Mandarin-speaking 1 audience. And you will think it's a commercial radio 2 3 station, commercial T.V. station. Why they still spend most of the time in Cantonese? It's a business consideration, 4 because as Victor said, people came from China in Canada, 5 they consume their news from the internet. 6 MR. MATTHEW FERGUSON: Right. And so you --7 8 can you speak to that, to the internet now, ---MR. RONALD LEUNG: 9 Yeah. MR. MATTHEW FERGUSON: --- and the role of 10 social media now in that environment? 11 MR. VICTOR HO: Yeah, in regard of the 12 13 tactics of CCP over the Chinese-language media, I have some 14 five tactics ---MR. MATTHEW FERGUSON: But without getting 15 into that, we'll come to -- a bit more to tactics a bit 16 17 later, but if we just speak about the role that social media now, following the examples that you've both given about 18 19 going from print media, ---20 MR. VICTOR HO: Okay. 21 MR. MATTHEW FERGUSON: --- radio and 22 television, and now with the prevalence of social media, how does that effect how Chinese-Canadians ---23 MR. VICTOR HO: Oh. 24 25 MR. MATTHEW FERGUSON: --- get their news? MR. VICTOR HO: As for the social media, you 26 know, the WeChat is the most important ---27 MR. MATTHEW FERGUSON: M'hm. 28

MR. VICTOR HO: --- instrument for the 1 immigrants from China ---2 3 MR. MATTHEW FERGUSON: M'hm. MR. VICTOR HO: --- and part of people from 4 Hong Kong, WeChat. Also TikTok's very popular, because those 5 6 social medias are serving the entertainment purpose, basically, and information is only secondary. But the people 7 largely like to use these social media to get in contact with 8 9 their relatives and friends in Hong Kong or in China, ---MR. MATTHEW FERGUSON: M'hm. 10 MR. VICTOR HO: --- so they still use those 11 WeChat, especially on the election season, those social 12 13 medias play a very important role for the opposing government 14 to influence Chinese people here. MR. MATTHEW FERGUSON: Okay. Thank you. 15 16 MR. HAMZA MOHAMADHOSSEN: And so, Mr. Singh, I'll invite you to speak to the same considerations for the 17 Indo-Canadian community. Where do Indo-Canadians primarily 18 19 obtain their news from and then what is the proportion between Canadian mainstream media and Indian community media? 20 MR. GURPREET SINGH: Well I don't have the 21 22 exact figures, but what I can tell you is that, again, it will take me back to my previous statement, the community is 23 very diverse, so is the listenership or viewership, because 24 our community not only follows Indian media all the time. 25 They also follow what is being reported on CBC, or CTV, or 26 the mainstream media here in Canada. 27 But as far as the Indian channels are 28

concerned, a number of news channels of India are being 1 followed here in Canada through service providers. And 2 they're also very diverse. 3 MR. HAMZA MOHAMADHOSSEN: M'hm. 4 MR. GURPREET SINGH: Some are called as Godi 5 6 media or pro-Modi embedded media outlets. Some are neutral. Some are objective. 7 8 MR. HAMZA MOHAMADHOSSEN: M'hm. 9 MR. GURPREET SINGH: And it's also very diverse. I mean, the media, the Indian media, and even the 10 Indian community in Canada, has a very old history. So the 11 Indians started coming to this part of the world under 12 13 British occupation, so they started a paper called Swadesh 14 Sewak, which was a very old newspaper at that time. MR. HAMZA MOHAMADHOSSEN: Can you spell that 15 just for the record? 16 MR. GURPREET SINGH: 17 Sure. MR. HAMZA MOHAMADHOSSEN: Yeah. 18 19 MR. GURPREET SINGH: So it's S-W-A-D-E-S-H. Swadesh. And ---20 21 MR. HAMZA MOHAMADHOSSEN: Swadesh. 22 MR. GURPREET SINGH: --- Sewak -- m'hm -- S-E-W-A-K. Two words. 23 24 So this was a paper started by the freedom fighters. So I'm just giving you context. 25 26 MR. HAMZA MOHAMADHOSSEN: M'hm. MR. GURPREET SINGH: The interest in the 27 28 media has been very old and the time came when some community

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papers, they mushroomed, like Indo Canadian Times, Charhdi 1 Kala, Punjab Guardian. So these are -- readership of those 2 papers still -- it exists even today. 3 And also, people listen to radio a lot. I 4 can give you a rough figure. Around the entire listenership 5 6 of our community stations in Surrey, or Lower Mainland, it makes up 300,000. And out of that, we can say 119,000 are 7 the listeners of our Spice radio station alone. So it's a 8 9 huge audience. MR. HAMZA MOHAMADHOSSEN: Yeah. 10 MR. GURPREET SINGH: And people also follow 11 what is being reported on, say, OMNI TV ---12 MR. HAMZA MOHAMADHOSSEN: M'hm. 13 14 MR. GURPREET SINGH: --- share TV channel, they are local. And apart from that, the other media 15 outlets, which are reporting services through the providers 16 here in British Columbia ---17 MR. HAMZA MOHAMADHOSSEN: Okay. 18 19 MR. GURPREET SINGH: So it's very diverse and the content is very diverse, and they have number of options. 20 21 MR. HAMZA MOHAMADHOSSEN: Yeah, 22 MR. MATTHEW FERGUSON: Great. Turning back now to Mr. Leung and Mr. Ho, how engaged is the -- is -- or 23 what is the prominence of politics, either local politics or 24 domestic politics in Canada, or politics in the PRC, how 25 prevalent is that in the Chinese language media in Canada? 26 MR. VICTOR HO: Yeah, the -- always in the 27 media, the local -- all news are local, you know, Canadian 28

news always on -- could be, you know, the first part for the audience here ---

3 MR. MATTHEW FERGUSON: M'hm. MR. VICTOR HO: --- the Canadian local news, 4 no matter federal, provincial or municipal news. But for the 5 6 cover, the length of cover, the news from Hong Kong, the news from China will be bigger than local news, because they have 7 so-called essential kitchen content provide from Hong Kong --8 9 I mean, Hong Kong news media company, or their parent company LEI Sing Tao. You know, Sing Tao, the Canadian bureaus are 10 all give -- are all, you know, use the same China news 11 content, Hong Kong news content, even financial news, Hong 12 13 Kong financial news content from the parent newspaper in Hong 14 Kong. And local news usually occupy around 10 pages, the first 10 pages. The others are from Hong Kong or Mainland. 15 16 MR. MATTHEW FERGUSON: Okay. Thank you. MR. RONALD LEUNG: Now, on the ---17 MR. MATTHEW FERGUSON: Yeah, sorry. 18 19 MR. RONALD LEUNG: --- radio and TV, the major news are Canadian news. They have done a pretty good 20 21 job from my standard to cover Canadian news, even political 22 bickering between different party. They have very lively discussion on Canadian politics, no doubt about it, and it's 23 a very good sign. More and more people are in tune with 24 what's happening in Canada. But on the other hand, when we 25 talk about issue outside Canada, particularly around China, 26 Taiwan, Southeast Asia, there's not much a diversified 27 discussion. It's mostly one-sided, because in China we know 28

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they do not allow people have dissent. You have to all 1 repeat the same narrative from the government. It is later 2 3 in the Chinese discussion. Most people will tow the official China line in any discussion. Only a very, very small 4 percentage of people will have a different opinion. And the 5 6 commentator used by those medias, the majority of them will 7 tow the mainland China official line in all discussion. So only -- I discuss it with Victor. He said maybe five per 8 cent of those commentators or callers will have different 9 opinion from the official line from China. That is the 10 situation in our community. 11

12 MR. MATTHEW FERGUSON: So what you're saying 13 is essentially that there is a lively coverage of local 14 Canadian politics and issues here, but when the topics turn 15 to matters affecting the PRC, that's where the diversity of 16 opinion dries up?

MR. VICTOR HO: That's right, correct.
MR. MATTHEW FERGUSON: Okay.
MR. VICTOR HO: Especially the public forum

program on -- always on weekend. They will invite the local 20 21 commentators to attend the program to give opinion analysis. 22 That is the good chance for the owner of the media company to select the, you know, the tone and the way or the real 23 They will always select the idea, similar way of the 24 points. 25 Chinese official organ to present their opinion, rather than have a balanced forum, one for pros, one cons. Not this 26 case. Not this case. Especially last 10 years. 27

MR. MATTHEW FERGUSON: Okay. And you mention

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some of the issues that could be touchy. Are there issues 1 that are taboo that are not discussed in ---2 3 MR. VICTOR HO: Oh ---**MR. MATTHEW FERGUSON:** --- that medium? 4 MR. VICTOR HO: --- a lot. Not only Five 5 6 Poisons. 7 MR. MATTHEW FERGUSON: Okay. And what are 8 the ---9 MR. VICTOR HO: Maybe Five Poisons mean Thailand, means Hong Kong issue, I mean Hong Kong 10 independence something ---11 MR. MATTHEW FERGUSON: M'hm. 12 MR. VICTOR HO: --- means Uyghur, Tibet and 13 14 the Democratic Movement Overseas -- I mean, China -- Chinese Democratic Movement Oversea. This is Five Poisons. This is 15 16 taboos. You cannot release these ideas opposite with -opposite to the CCP if you participate their forum. At the 17 first time, you won't be invited. No chance to convey your 18 19 opinion because they select beforehand, just like the media company. The CCP try to control the media content now. They 20 21 won't control the content. They control the boss. They 22 control the owner. They control the proprietor. And they make interest vested with the boss of the media company, and 23 then the boss will do the right thing, so-called right thing. 24 25 That is the highest level of control. 26 COMMISSIONER HOGUE: Mr. Ho? MR. VICTOR HO: I will say a bit more later. 27 28 **COMMISSIONER HOGUE:** What you're saying is

1 actually they are controlling the content by controlling who
2 is invited, and those that are allowed or invited and allowed
3 to speak are those that are sharing the same views than the
4 CPC?

5 MR. VICTOR HO: They are controlling the boss 6 and then the boss have investment in Mainland. And on the 7 other side, the boss won't invite the people with opposite 8 viewpoints with Communist China. That will counter the way 9 of the boss interest, commercial interest in Mainland. That 10 is the media management control. That is the highest level 11 control. Not only in here, in Hong Kong also.

MR. RONALD LEUNG: Yeah. I just want to say 12 13 one thing. Sure. On the other hand of taboo issue, there 14 are issue that they want to amplify is the internal conflict in Canada. For example, drug policy is one of the big topic 15 16 in the Chinese community because of the history of China, people in general, they don't like drug abuse. They hate 17 drugs. And so they have a lot of different from what 18 19 Canada's doing on the management of this issue. Another one is gender identity, crime and safety, the Indigenous issue, 20 human right. When China try to amplify those conflicts in 21 22 western country, we can see it in the Chinese media in Canada, they will do the same thing to amplify those problem, 23 to create a diversion of opinion from the Chinese community 24 than the Canadian public in general. 25

26 MR. MATTHEW FERGUSON: Okay. Thank you.
 27 MR. HAMZA MOHAMADHOSSEN: And so, Mr. Singh,
 28 from your perspective, in the Indo-Canadian media community,

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how much news coverage is dedicated to politics and news events happening in India versus in Canada, and then afterwards, I'll ask you to also comment on how diverse are the viewpoints and opinions that are shared in covering these events?

6 MR. GURPREET SINGH: As far as I'm concerned, I do my evening show Monday through Thursday, which is 7 totally dedicated to the local issues. There is no question. 8 Unless there is some Indian connection, for example, 9 something has happened in Punjab and there is a reaction to 10 that and some kind of demonstration is being held in 11 Vancouver, that will be taken as a local news. Other than 12 13 that, I mostly focus on the local content. As far as my 14 Sunday morning show is concerned, there is also balance. 15 Part of it is based on what is happening in India and part of 16 it what was happening here. Because I'm dealing with current affairs and news, it can come from anywhere. But by in large 17 there is a good tendency, within the South Asian diaspora 18 19 media, to give a lot of coverage to the Indian news stories, because most of the listeners are in the category of 50 plus. 20

So if you are doing open line show and you are talking about Punjab, talking about India, you will get more calls. You can engage more people. And when you talk about local issues, sometimes that is not the case.

But again, there are some exceptions. For example, right now we have elections going on in British Columbia and it's a really hot issue and most of the coverage is dedicated to the B.C. election. But other than that,

people do take interest in day-to-day events back home, and you cannot take it away from them. As I told you, 50 plus is the average audience, and they are more engaged when you open lines on those issues. So any host will be tempted to do those kind of talk shows, rather than doing something locally. Nobody wants to have a blank.

7 MR. HAMZA MOHAMADHOSSEN: And in doing these
8 talk shows and covering these events, are journalists able to
9 present a variety of viewpoints on any one issue?

MR. GURPREET SINGH: See, that's also a huge 10 challenge, because you were talking about taboos. So there 11 are some taboos within the Indian media industry, for 12 13 example, Kashmir, Pakistan, cast system, unfortunately even Air India is a taboo. You are only one side or that other, 14 that's the tragedy. So, and you get a lot of pushback from 15 the Indian Consulate or Indian diplomats if you deal with 16 these issues. They will try to influence you to either 17 remain on the middle of the road or give some coverage to 18 19 their perspective.

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MR. HAMZA MOHAMADHOSSEN: M'hm.

MR. GURPREET SINGH: So that you cannot deny.
It's a reality, we face it every day. And unfortunately, in
India the Canadian tragedies, still we cannot talk about it
in a very objective manner. You have to take a side.
Sometimes that kind of thing happens here. And these are
some of the issues which still remain taboo. Yeah.
MR. HAMZA MOHAMADHOSSEN: Thank you.

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We'd like to talk a bit -- get a better

understanding of -- we've spoken about, and I think Mr. 1 Leung, you brought it up, the fact that there has been more 2 3 media outlets in the past 20 or 30 years, you mentioned in the 1980s there was just two radio stations, now there are 4 many across the country. And I quess we're trying to get a 5 6 better understanding of the independence of these outlets and 7 whether there is -- whether they are in fact independent or there is a consolidation of -- with respect to ownership and 8 9 content. Can you speak to that?

10 MR. RONALD LEUNG: I would divide that into 11 the regulated and non-regulated. The regulated means they 12 are all regulated by CRTC, so it's under the Canadian 13 regulations. There are still about the same number. There's 14 not that many. But their popularity are less than before 15 because people are turning into internet to get all their 16 information.

Even those regulated by the Canadian Government, they expand into the internet, they need to have apps for people to continue to listen to their program. So that means less people's owning radio, maybe that will get even less in the future. People will use mainly their cell phone to listen to broadcasts, podcasts, and all the new media, social media.

So when you talk about the media, the CRTC role, and the control they have on the radio, on the TV, on cable, is getting less. A lot of new immigrants from China, they set up their radio on the internet only and they have their office in Canada, they broadcast from Canada, but it's

1 through the internet, it's not regulated.

2 MR. VICTOR HO: Is it an underground station? 3 MR. RONALD LEUNG: Well, you can't call it 4 underground, it's on the internet, it's open to the public, 5 everyone can listen to it.

6 Okay. So this is the present situation. So 7 more is on the internet, but regarding those regulated by the 8 Canadian regulations, if you look at the CRTC website, look 9 that the ownership and the structure of the ownership, 10 usually that ethnic media outlet is controlled by one person, 11 100 percent, 90 percent control. That is a real problem as 12 explained by Victor.

13 We created a media for foreign influence. 14 They can broadcast propaganda programs from an outside 15 country, and they can tailor their news to suit the taste of 16 the owner, because it's one person controls everything. They control who they hire, they set up gatekeepers in every 17 department to make sure they are not outside what the boss 18 19 what. So that is the present situation. So we have the regulated not really regulated, we have the non-regulated. 20 That is our situation. 21

22 MR. MATTHEW FERGUSON: Okay. And in terms of 23 content, how -- if you can speak to the variety of viewpoints 24 that are expressed over that media, whether it's online, 25 unregulated, and regulated media?

26 MR. RONALD LEUNG: Now, you talk about
27 information these days. We are in an information war. We
28 are fighting with the rest of the world. And if we allow our

Canadian media -- we can't control the internet, even the
 Canadian regulated media, we cannot control the information.
 We cannot have our Canadian narrative compete with all the
 other information, or misinformation, or disinformation from
 other countries. And they may come from our adversaries.

6 So this is the situation when people consume 7 news in a different language other than English and French, 8 how much Canada is providing to have our narrative for them 9 to choose? We believe in freedom of speech, freedom of 10 press, human right, and all those values. But if we are not 11 given the alternative, or our amenity for people to choose, 12 to make the right choice, we are losing this war.

MR. MATTHEW FERGUSON: Okay. Thank you.
 MR. HAMZA MOHAMADHOSSEN: And so, Mr. Singh,
 from the Indo-Canadian perspective, can you speak to us a
 little bit about media ownership and whether there are
 several different independent media outlets, or whether there
 is some sort of consolidation of organizations?
 MR. GURPREET SINGH: Most of these media

20 outlets, I have dealt with run by private ownership, in most 21 cases just by one person and maybe a few family members, 22 extended family members. And that's the reason why it's very 23 easy to control or influence them by business groups or even 24 foreign entities.

25 MR. HAMZA MOHAMADHOSSEN: Right.
 26 MR. GURPREET SINGH: So that makes our job
 27 challenging sometimes, yeah.

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MR. HAMZA MOHAMADHOSSEN: And so, you said

the -- it's owned by one person and then ---1 MR. GURPREET SINGH: One family or ---2 3 MR. HAMZA MOHAMADHOSSEN: --- it's also run by that person or their family members? 4 5 MR. GURPREET SINGH: Yeah. 6 MR. MATTHEW FERGUSON: And you mentioned through business groups. Can you speak a bit about that? 7 MR. GURPREET SINGH: Yeah. As I understand, 8 9 we are not supposed to name anyone. 10 MR. MATTHEW FERGUSON: No. MR. GURPREET SINGH: But I'm talking about 11 the businesspeople who are very close to, say Indian 12 13 diplomats, or the CGI and through them they can influence 14 your business, they can affect your sponsorship if you don't 15 tow their line. 16 MR. MATTHEW FERGUSON: So can you just speak, without again as you pointed out, not naming or divulging 17 name, to how that works, how those business groups could 18 19 influence, particularly where media is often dependent on advertising? 20 21 MR. GURPREET SINGH: I can give you one 22 personal example. A very prominent business owner in Vancouver who advertises with almost all the media channels, 23 he has a lot of money. So during the time when Modi 24 government brought this controversial law called CAA, 25 Citizenship Amendment Act, which was basically discriminating 26 against the Muslims coming from Pakistan, Bangladesh, and 27 Afghanistan. So there were huge protests all over India and 28

also in Vancouver and I wrote extensively about those
 protests.

3 So this businessperson phones me and tells me that I got a call from somebody in New Delhi who worked for 4 5 the foreign government -- Foreign Affairs department, and was 6 wondering if I can talk to you and this is a request that you 7 stop writing about it because there is not point. That law has already been passed, why are you wasting your time? So I 8 told him if the law is passed than why are you concerned 9 about it? Why are you wasting my time in the first place? 10 I'm just given my opinion, whether you buy it or you don't 11 buy it is your problem. 12

13 But that businessperson is very influential. 14 I mean, that never happened in our case because he wasn't 15 advertising with us anyway. But you can imagine how they can 16 affect you if they are sponsors. They can easily pull back the sponsorship, they can stop paying you the money, then you 17 will obviously be frustrated. That's how they try to exert 18 19 some kind of pressure and influence on you through these business groups which have strong ties with the Indian 20 21 Consulate or Indian diplomats.

22 MR. RONALD LEUNG: Oh, Mr. Ferguson, could I 23 give just two solid examples of how we are not doing our job 24 to get the Canadian narrative out in the public? I'll just 25 give two very simple examples. Recently Canada and our 26 allies sent our warship to sail past Taiwan Strait. Because 27 we wanted to show the world Taiwan Strait is an international 28 waterway to be free for the world to have our normal

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transport by sea. But China look at Taiwan Strait as their 1 2 sovereign waterway. 3 If we listen to the Chinese media, the China side has a very strong argument why they think Taiwan Strait 4 is their waterway and Canada is infringing on their 5 6 sovereignty. That is their narrative. Canada thinks this is an international 7 waterway. We have to show the world, we have to keep it open 8 for the rest of the world to use it. 9 If our community -- Chinese community can 10 only listen to the stories from the China narrative and not 11 the Canadian narrative, we are losing the war. 12 13 An example, the two Michaels detained by 14 China. China says they are spies. We think they are arbitrarily detained as revenge of Canada following through 15 with our treaty with the U.S. to detain this waterway. 16 It's two narratives. If Canadian Chinese 17 only listen to one side and not really on the other side, 18 19 we're losing the war, so we really need to do something just to counterbalance this fight on information. 20 21 MR. MATTHEW FERGUSON: Thank you. 22 MR. HAMZA MOHAMADHOSSEN: So Mr. Singh, the Commission has also heard and received evidence that the 23 Government of India is an increasingly active foreign 24 interference actor in Canada targeting the Indo-Canadian 25 diaspora community, including through ethnic media and 26 Canadians politicians. 27 Apparently the Government of India's intent 28

is twofold. One, it's to promote the positive image of
 India, and two is to counter perceived threats to India from
 within Canada.

First, do you agree with that assessment?
MR. GURPREET SINGH: Yes, and no. The reason
is part of it is true, but it's still an incomplete statement
because it's more than that. They're trying to create a
counter-narrative.

9 A case in point is the killing of Hardeep 10 Singh Nijjar and the Prime Minister, Justin Trudeau, made a 11 statement in the House. The way his statement was twisted by 12 the Indian media outlets and was being promoted with no 13 objectivity at all. Who gives you a licence to call Hardeep 14 Singh Nijjar a terrorist and he was not even convicted in any 15 court of law?

Just because the Indian government labeled him as a terrorist, the Indian media is describing as such through those headlines and banners, and that narrative is being accepted as it is.

If you compare it with the Canadian media, the way they'd handled the whole issue, they put in the whole story. They never used those kind of offensive headlines describing Najjir as a terrorist because he was never convicted in Canada, for example, so they were being very objective.

26 They even tried to approach the Indian
27 officials for their version of the story. They didn't speak
28 with them. That's a different story altogether.

But the story in CBC, for example, was very
 objective as against what we have been following on the
 Indian media outlets.

You are describing somebody who has already
been killed and you're describing him as a terrorist just
because the Government of India is saying it, and nobody has
any licence to say that if you are working for a credible
media organization.

9 MR. HAMZA MOHAMADHOSSEN: How do those -10 those narratives from Modi aligned or Indian media outlets in
11 India, how does that trickle down or affect English -- Indian
12 language media outlets in Canada.

MR. GURPREET SINGH: Definitely there is a
spillover effect a number of ways.

15 One is the Indian media channels are being followed here through those service providers. Secondly, 16 there are some media groups here in lower mainland or B.C. or 17 in -- even in Toronto who actually towed the line of the 18 19 Indian government. Through their blue-eyed boys in the media industry, the media commentators, they made those loud 20 21 statements. They parrot the line of Mr. Modi. And it's 22 happening every day.

I think the Canadian government needs to do some kind of monitoring, but this is the burning issue right now. Everybody has an eye on the trial, which is already in progress. Even today there's a -- I read in the morning that the suspects in Nijjar's case are being presented in the court today.

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So everyone should pay attention to how the
 media industry in India and their what we say mirror images
 in Vancouver, they are behaving on this.

4 MR. HAMZA MOHAMADHOSSEN: And I think earlier
5 when you were discussing taboo issues, you mentioned there
6 was this pushback and you referenced the Consulate of India
7 here in Canada.

What role does that -- do they play? 8 9 MR. GURPREET SINGH: I can give you another example about casters, as I mentioned, outside. 10 So what happened was Kshama Sawant is city 11 councillor in Seattle, so she brought a motion which 12 criminalized -- criminalizes caste-based discrimination as 13 14 racism. So similar kind of Bill is being presented here in Canada by Don Davies, who is a member of Parliament from 15 Vancouver. So there's a pushback coming back from some Hindu 16 groups who are backed by the Indian Consulate that we won't 17 let it happen. 18 19 And even in the past when the self-same groups were trying to make a prediction of the 1984 massacre 20 21 as genocide, similar pushback was seen even then. 22 So that is happening again and again. So they will try to influence the media to give a counter 23 narrative or to stay on the middle of the road. 24 Even in the Air India case, from their 25 perspective it's a foregone conclusion. They have already 26 decided that this was done by Pakistanis, period, whereas 27

there are people within the community who strongly believe

that this could be the handiwork of the Indian intelligence 1 and there needs to be another inquiry. 2 3 But if you -- if you say that, if you talk about those issues in those very terms on media, you will 4 definitely get a pushback. 5 6 I can give you my own example of 2014 when I interviewed Gurpatwant Singh Pannun. There was a plot on his 7 life which was exposed. So I interviewed him because they 8 were organizing a demonstration against Mr. Modi, who was 9 visiting U.S. for the first time after becoming the prime 10 minister. 11 So my radio station objected to that. They 12 13 said, "We cannot allow you to have Pannun on here". And that 14 was the reason I quit that job. The challenge is still there. I mean, Sikhs 15 for Justice, Nijjar, Pannun, Khalistan, these are all hot 16 17 potatoes. MR. HAMZA MOHAMADHOSSEN: Okay. Thank you. 18 19 If I turn now the question to Mr. Leung and Mr. Ho, the Commission has heard and received evidence based 20 21 on intelligence assessments that Community Party of China 22 narratives inundate Chinese language media in Canada. We've heard that -- and read that censorship is pervasive in 23 Chinese language media in Canada and alternative media voices 24 are few or marginalized in mainstream Chinese language media 25 here in Canada. This includes traditional media, new media 26 and provided by online platforms and applications such as 27 WeChat. And in some cases, it's been described as a PRC 28

takeover of Chinese language media that has transpired over 1 decades. 2 I think, Mr. Leung, you spoke about that. 3 Do you agree with that assessment? 4 Mr. Leung? 5 6 MR. RONALD LEUNG: The way they work is very They just saturate with information from one side, 7 simple. and it doesn't matter which media. 8 9 If you take all those information just from one side, it's biased. And for Canadians, the newspaper is 10 more or less owned by people outside Canada and, as Victor 11 explained, they take their major source of news from their 12 13 headquarters either in Hong Kong or in their North American 14 headquarters in the U.S. So all those news are already 15 packaged with one side story, and it's not a balanced view of what is happening. 16 So this is a danger that we are facing and, 17 also, the ownership, as I explained, is -- usually it's one 18 19 person. And only one person is easy to be influenced, to have one voice. That is the danger we have. 20 21 And on the internet, people from the Chinese 22 community came from China, they're so used to using WeChat or they go onto the internet to have Weixin or Weibo as two 23 major Chinese news source, so they consume almost all their 24 25 information from those sources. They don't look at our Canadian television or 26 newspaper. We only have a few newspapers compared with other 27 countries, so we are not doing a good enough job to counter 28

36

all those information from outside of Canada. 1 And then I think Victor has a personal story 2 3 because he was the chief editor of a Chinese newspaper and he experienced the change from his work. 4 MR. MATTHEW FERGUSON: Can you speak to that, 5 Mr. Ho? 6 7 MR. VICTOR HO: Yeah. When I was editor-inchief of the Sing Tao Vancouver office, yeah, my boss 8 sometimes would ask me -- my boss in Toronto, ask me, "How 9 come you chose this for tomorrow's headline?" Because he can 10 also trace all the menu to be published on the evening the 11 same time as me in Vancouver. And I will argue with my boss 12 13 that, "Because this is editorial judgement, this is for the audience -- public interest or the news worthiness." 14 15 Something. I tried to argue, not one case, several cases, as editor-in-chief for 13 years in Vancouver. 16 You know, my boss also came from Hong Kong, 17 but he is one of the directors of the Hong Kong Sing Tao 18 19 Holding Company, the listed company, and that means it's kind of a proxy from CCP to control or to influence the content. 20 However, Sing Tao is largely owned by Toronto 21 22 Star, so I will sometimes argue with my boss, "I am sticking with the editorial quidelines from Toronto Star," and try to 23 resist his, you know, intervention. 24

In a few cases, I succeeded, but most of the cases, my boss had his way, because the tactics controlling media ownership, my boss is kind of a proxy for CCP, and then liberating economic interests because Hong Kong Sing Tao, the

chairman has a lot of commercial interests in Mainland. 1 And then embedding Beijing personnel. That 2 3 is not the case in ---MR. MATTHEW FERGUSON: Sorry, embedding? You 4 said embedding? 5 MR. VICTOR HO: Embedding. 6 7 MR. MATTHEW FERGUSON: Yeah. MR. VICTOR HO: I mean place some pro-Beijing 8 9 people in your company. But not in my case, because I have the full right to hire or not to hire my editorial people. 10 MR. MATTHEW FERGUSON: M'hm. 11 **MR. VICTOR HO:** But I know in some newspapers 12 13 or some media organizations here, they have to accept -- the 14 supervisor has to accept because the potential employee is 15 appointed by your boss. You cannot, you know, refuse to hire him or her. 16 The number four. Self-censorship while 17 financial pressured. Advertisement is the most important 18 19 weapon. Advertisement. MR. MATTHEW FERGUSON: Can you speak about 20 21 that? So why is -- why does -- can you speak about why 22 advertisement is a way of -- or advertising is a way of -- or a tactic used as a way of control? 23 MR. VICTOR HO: Well the sales people will 24 come to your office, I mean editorial office, to say, "Yes, 25 26 that you publish the article aroused -- a lot of this content aroused a lot of criticism from the commercial circle in the 27 society, in the community." And he'll try to persuade you 28

38

not to publish this stuff again. 1 COMMISSIONER HOGUE: So it means that if --2 3 in your view, if a media outlet has no interest, no economic interest, for example, or no ties to the country abroad, to 4 China, let's say, they can nevertheless control the content 5 6 of what is said here in Canada through pressure put on the advertiser, the potential advertiser? 7 MR. VICTOR HO: Sure, because the 8 9 advertisers, most of them have strong connections with Mainland or communist partners. 10 COMMISSIONER HOGUE: Okay. So what you're 11 saying is when they cannot do that directly, they are going 12 13 through the advertisers? 14 MR. VICTOR HO: Yeah. 15 COMMISSIONER HOGUE: And then for the media, you know, lacking a good source of revenue is ---16 MR. VICTOR HO: Yeah, you cannot ---17 **COMMISSIONER HOGUE:** --- is very painful. 18 19 MR. VICTOR HO: You cannot -- your editorial people cannot make your pay at the end of the week. 20 21 The number five tactic is establishing pro-22 Beijing media outlets. The CCP simply creates the company, media company, here, no matter it's a free paper on weekends 23 or online media company with Chinese language content, and 24 they fill in a lot of the official, you know, propaganda in 25 26 this local, so-called local Chinese media. In reality, it is the proxy media from CCP. 27 A lot of. 28

Now, this makes the media content or the CCP 1 2 has a good opportunity to weaponize some, you know, the media 3 involvement and like the people submit to their pressure. They -- usually they don't use the Consul General to call 4 your people, because it's too obvious. They use the 5 6 community, the advertisers, they use the people, especially 7 the traditional Chinese organizations, the leaders. Somebody that will come to your office, or give you a ring, have a 8 coffee chat, and then try to explain the reason why this --9 these points or this kind of article is very important. They 10 will use many ways to lobby the editorial people, especially 11 at the management level, to get their message out to your 12 13 paper.

MR. MATTHEW FERGUSON: And if -- just before we break for -- take the morning break, maybe just one last question. Are there voices critical of the PRC or the CCP or its policies? Are they present here in Canadian -- in Chinese-Canadian media?

MR. RONALD LEUNG: There are, of course, dissenting voices in our community, but do they have an avenue to voice out? If our regulated media will not give them those chances, they cannot do it. And if our regulations are not mandating those regulated media outlets to do it, they would not do it.

25 MR. MATTHEW FERGUSON: Okay. Thank you. So
 26 I think at this point, ---

27 COMMISSIONER HOGUE: Time for break. So it
28 will be a 30-minute break.

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PANEL In-Ch (Mohamadhossen)

Thirty (30) minute MR. MATTHEW FERGUSON: 1 2 break. Yes. 3 COMMISSIONER HOGUE: So we'll come back at 11:10. 4 THE REGISTRAR: Order, please. 5 6 This sitting of the Commission is now in recess until 11:10 a.m. 7 --- Upon recessing at 10:40 a.m. 8 9 --- Upon resuming at 11:13 a.m. THE REGISTRAR: Order please. 10 This sitting of the Foreign Interference 11 Commission is now back in session. 12 The time is 11:13 a.m. 13 14 MR. MATTHEW FERGUSON: So Commissioner, we did receive some questions from participants over the break 15 and a bit earlier today. We're probably going to be 16 inserting some of those questions after a section or two that 17 we will cover first in the outline that we've prepared for 18 19 the panel. So without further ado. 20 21 --- EXAMINATION OF THE PANEL BY MR. HAMZA MOHAMADHOSSEN 22 (cont'd):MR. HAMZA MOHAMADHOSSEN: So earlier in 23 today's discussion, Mr. Singh, you alluded to backlash and 24 pressures that journalists may be on the -- may receive to 25 follow certain narratives, to stay away from certain issues. 26 Can you speak a little bit about the consequences of not 27 following those -- of not following the pressure tactics, for 28

41

example, whether there's a fear of intimidation or anything 1 along those lines? 2 3 MR. GURPREET SINGH: Yeah, a number of things. One is the Indian Government can deny you a visa, 4 simple as that. If you have oversea citizen of India card, 5 6 they can even revoke it. Because I recently interviewed this young journalist from U.S., his name is Angad Singh. So he -7 - it was a story by another reporter. I also happened to 8 9 interview him though. So he made some documentaries, one of them 10 was obviously very critical of Modi, about farmers' struggle. 11 So he was returned from the Indian Airport and his OCI was 12 13 revoked. 14 MR. HAMZA MOHAMADHOSSEN: Can you just 15 describe what that is? MR. GURPREET SINGH: Yeah. 16 It's Overseas Citizen of India. It's a one-time card, if you get it then 17 you don't have to apply for a visa again and again. You can 18 19 travel on that document whenever you want to. 20 **COMMISSIONER HOGUE:** For how long? 21 MR. GURPREET SINGH: Yeah, for a very long 22 time. I think for life I would say, but I'm not expert on This much I can tell you, that if you have OCI then 23 that. you don't have to go again and again to the Indian Consulate 24 25 for visa. 26 MR. HAMZA MOHAMADHOSSEN: So am I right in understanding that even if someone -- so if somebody 27 28 immigrates from India and comes to Canada, they will require

a sort of visa to be able to go back to India? 1 2 MR. GURPREET SINGH: No, if you are new immigrant in Canada, you are still a PR, not a citizen. 3 4 MR. HAMZA MOHAMADHOSSEN: Right. MR. GURPREET SINGH: Your Indian passport is 5 6 qood. MR. HAMZA MOHAMADHOSSEN: Okay. 7 8 MR. GURPREET SINGH: Still good to go back. 9 Once you become citizen, then you have to apply for a visa to go back to India. 10 MR. HAMZA MOHAMADHOSSEN: Right. 11 MR. GURPREET SINGH: If you get OCI, then you 12 13 don't have to apply for a visa at all. So now what is 14 happening, they have been starting revoking OCI ever since the farmers' protests took place. They started revoking it. 15 Another thing was, not an exception, there were other 16 17 prominent names whose OCI was revoked. **COMMISSIONER HOGUE:** So they are revoking OCI 18 19 and then ---MR. GURPREET SINGH: Yeah, OCI. 20 21 COMMISSIONER HOGUE: --- they can refuse to 22 issue a visa ---23 MR. GURPREET SINGH: Yes. 24 **COMMISSIONER HOGUE:** --- if the person wants to go back? 25 MR. GURPREET SINGH: Definitely. So that is 26 27 one challenge. If you apply for visa, pretty good chances 28 you won't get it if you are critical of the Indian

Government. And if your name is on the blacklist, then
 certainly you won't get through because you have been
 flagged.

In my case they have a dossier on me, and
it's based on a lot of disinformation, which is also
disturbing. They have described me as anti-India, antinational.

8MR. HAMZA MOHAMADHOSSEN:When you say they?9MR. GURPREET SINGH:The Indian Government.10MR. HAMZA MOHAMADHOSSEN:Okay.

11 MR. GURPREET SINGH: It could be Minister of 12 Home Affairs, it could be National Investigation Agency, it 13 could be the Foreign Department. Because this dossier was 14 used by so many outlets to trash me in the light of the 15 murder of Ripudaman Singh Malik, the former Air India 16 suspect. They branded me as someone who incited the public 17 against Malik, which makes no sense.

18 Other than that because Malik was given visa 19 by the Indian Government despite his baggage of Air India, 20 Malik was also allowed to meet the head of the RA&W, which 21 was really objectionable. So I had been raising those 22 objections, based on that, they made this perception that I 23 have tried to incite people to go after Malik.

So some media outlets reported it that way, and I did my own investigation through my own contacts in India that what is the basis of these reports? So they were telling me there's a dossier on you. So I obtained it from my own sources. So I cannot attribute it to one department

or the other. I'm just using my common sense that if there's a dossier out there, whether its in the file of Ministry of Home Affairs or National Investigation Agency, probably I won't get a visa to go to India. If I go there, they might even arrest me, who knows.

6 MR. MATTHEW FERGUSON: Okay. And this is
7 something -- this is a fear that has an impact on you? Or is
8 there -- do you wish to travel back to India in the future?

9 MR. GURPREET SINGH: Of course, I would like
10 to because it's my home country. I would like to go back. I
11 would like to meet my family. My mother is still there, my
12 brother is still there, my friends are there. I started my
13 life there. But these kind of conditions will not allow me
14 to go back at all.

So if you have -- there's a dossier on you,
it means you can be arrested, you can be denied visa.
Anything can happen. Because last time I went to India was
2017 when my father was battling with cancer. After that, I
never got an opportunity to go back.

20 And this development of dossier happened in
21 2022 after the assassination of Ripudaman Singh Malik. So
22 this is all very recent.

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So that is one thing.

Apart from that, of course, some right-wing groups also set on me when I was speaking at an event hosted by University of British Columbia about CAA, the law I mentioned earlier, Citizenship Amendment Act.

28 So they were really riled up. They said we

are going to fix you. You won't be able to -- I don't know 1 what they meant, actually, but this is what they said 2 literally in Punjabi, that "You won't be able to save 3 yourself". 4 Now, this could mean anything. Could be 5 6 physical harm, could be the fact that we will see that you don't get a visa to go to India. It can mean anything, 7 8 right. 9 And apart from that, they have been coming after my wife because she's an elected official, so ---10 MR. HAMZA MOHAMADHOSSEN: She's an elected 11 official? 12 13 MR. GURPREET SINGH: Yes, she's an elected 14 official. So she's been told that, "Your husband is doing this and that and we are going to oppose you". 15 So they are coming after your family as well 16 17 if you are not toeing to the line. So these are some of the challenges. Also, 18 19 I'm getting a lot of backlash on the social media every time, and I have stopped paying attention to that anyway because it 20 21 really affects your sanity. 22 You have to really focus on your work. You cannot handle the trolls all the time and you cannot waste 23 your time on them. But these are some hard realities. 24 MR. MATTHEW FERGUSON: And how does this 25 affect your independence as a journalist? 26 MR. GURPREET SINGH: Well, I -- sometimes I 27 28 do indulge in self-censorship and that is partly because I

46

don't want to get involved in any kind of conflict. 1 For instance, if my wife is at a public event 2 3 where she's been confronted by these right-wing groups, I won't go on the media to report it because that would be 4 conflict. I'll be seen as someone who's trying to be kind to 5 6 my wife and taking a side so I will rather keep quiet, sort 7 of saying anything or even mentioning about it. So that's a sort of self-censorship because 8 9 of the thing that I don't want to involve myself into any kind of conflict. I want to avoid a conflict. That is the 10 only reason. 11 Other than that, I'm an independent person. 12 If I want to criticize anyone, I will. Nobody can stop me. 13 14 But when there's a conflict, then I have to draw a line. 15 MR. MATTHEW FERGUSON: When there's a conflict of interest. 16 MR. GURPREET SINGH: Yes. 17 MR. MATTHEW FERGUSON: Right. Okay. 18 19 And this tactic, Mr. Leung, Mr. Ho, of 20 denying visa, is this something that you've seen or experienced in your work as journalists in the Chinese 21 22 language media, this tactic that Mr. Singh described of denying visas, for example? 23 24 MR. VICTOR HO: You mean the consequences? 25 MR. MATTHEW FERGUSON: Yes. 26 MR. VICTOR HO: For me, I have no chance to go back to Hong Kong because I have a ban from Hong Kong 27 28 government.

47

This is not in a direct connection with 1 Canadian elections, but with my civil liberty because I am 2 3 promoting a Hong Kong parliament event or action for the offices Hong Kong has, and then the security bureau of Hong 4 Kong government issue a ban before me in August 2022 because 5 6 they said I am -- I'm violating the national security law in 7 Hong Kong. 8 COMMISSIONER HOGUE: So you cannot go back at 9 all. MR. VICTOR HO: I can go back and get 10 11 arrested. COMMISSIONER HOGUE: Okay. 12 13 MR. MATTHEW FERGUSON: But I understand, Mr. 14 Ho, that that's not in connection with your work as a 15 journalist. That was something more on -- in terms of 16 advocacy that you were involved in. MR. VICTOR HO: You can say in this way, but 17 more or less, it will -- it is relating to my previous 18 19 comments to the Hong Kong government and the Communist regime because I was a strong commentator for CCP since my college 20 21 vears. 22 MR. MATTHEW FERGUSON: Okay. MR. VICTOR HO: I think they have my track 23 record for over 40 years because I was confronting the CCP 24 pro students in campus in my college years. 25 26 **COMMISSIONER HOGUE:** So it's the accumulation of everything you have said throughout the years that you 27 28 think at one point ---

MR. VICTOR HO: I'm so-called dissident of 1 2 the CCP offices, one of. 3 COMMISSIONER HOGUE: And it was in 2020, you said? 4 MR. VICTOR HO: Pardon? 5 6 **COMMISSIONER HOGUE:** It's in August 2022? MR. VICTOR HO: It was 2022, yeah. Two years 7 ago when I just attend a Toronto international press 8 9 conference to launch the organization committee of the Hong Kong parliament. Just one month after the announcement. 10 MR. RONALD LEUNG: And I can also share my 11 personal experience as a journalist. 12 13 I still travel to Hong Kong. I didn't have 14 big problem when I enter Hong Kong. And the last time I went 15 to Hong Kong using a Canadian passport, which I have been using for the last 30 years. Every time I use the Canadian 16 17 passport to enter Hong Kong. But since the implementation of the national 18 19 security law, I show my passport at the airport and the Customs officer will say, "You are wanted in Hong Kong. You 20 21 have Hong Kong identity card. You should come back to Hong 22 Kong using your Hong Kong identity card", and they let me in without doing anything regarding my passport or even have to 23 show my Hong Kong ID card. I enter Hong Kong. 24 25 And my colleague that work in the same radio 26 station ---Without stamping your 27 MR. MATTHEW FERGUSON: 28 passport?

MR. RONALD LEUNG: Without doing anything. 1 2 Just ignore. My passport. 3 MR. VICTOR HO: They ignore your Canadian passport. 4 MR. RONALD LEUNG: Yeah. And when I exit 5 6 Hong Kong, they say, "You never entered Hong Kong using your passport. You have to leave Hong Kong just using your Hong 7 Kong ID card". 8 9 So that's my personal experience. And when I went to Hong Kong, my colleague, 10 who works at the same radio station, said that openly on air 11 and -- said since I was called an anti-China commentator on 12 13 the -- at the radio station in the open line shows, anti-14 China, so my colleague said that openly. For those people who are afraid to go to Hong Kong because they criticized 15 China, they deserve it. They should be afraid. 16 I don't know what that means. I wasn't 17 afraid to go back to Hong Kong. That's the message given out 18 19 to the community by a lot of commentators in the community. So that is the fear that's spread out. That is the result 20 21 because you criticized a government that don't like to hear 22 dissent. MR. MATTHEW FERGUSON: And if I continue in 23 24 that vein, given the -- that -- those comments made by other commentators, do you practise any form of self-censorship 25 when you're speaking on the air? 26 MR. RONALD LEUNG: I exercise care, and I'm 27 very careful every time I talk on the radio. I know the red 28

line, where they draw it. If I cross those red lines, I don't think I can continue to do my job to present a Canadian perspective on international issues. That's how I am still working in the Chinese media.

5 MR. VICTOR HO: In my case, I try not to 6 exercise self-censorship by diluting the story with different 7 ideas and then try to cultivate more issues to make the news 8 story more, you know, acceptable in terms of my boss' 9 judgment.

I try to use my editorial power to run those so-called dissident -- overseas Chinese dissident stories like Liu Xiaobo, the death in -- Liu Xiaobo in the year 2017 and ---

MR. MATTHEW FERGUSON: Liu Xiaobo was the
Nobel prize ---

MR. VICTOR HO: Yeah, the peace Nobel Prize, 16 yeah, recipient. And use the framework this is update story. 17 Liu's wife was granted to move outside China. 18 19 I tried use the news judgment that is an updated story. This is a local paper. So publish this story and put it on the 20 front page," and try to avoid so-called red line to make the 21 22 story more sensible, and even my boss can, you know, can deny it because this is for the interests of the audience. 23

24MR. MATTHEW FERGUSON: M'hm. Okay. Thank25you.

26 MR. HAMZA MOHAMADHOSSEN: And so earlier in
27 today's discussion, we heard about the financial consequences
28 of not following certain narratives. I -- the withholding of

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51

advertising dollars and business opportunities. 1 A question from the participant is on the 2 3 inverse of that. So is there any financial incentives provided by the Government of India, the PRC, for those who 4 cooperate with those governments? So do they receive, for 5 6 example, paid sponsorships, sponsored trips to those 7 countries, for example, or any other kinds of political favours if journalists follow the narratives that are 8 9 friendly to the foreign states? 10 MR. VICTOR HO: Your answer is yes. If you follow the CCP's narrative to follow their story, following 11

their topics, even topics, they will treat you very well, have a very good trip to China, or some rewards. The most direct reward is advertisements with their influence. Say Consul General, they will hint the local advertiser to put more advertisement on your paper. Otherwise, you will lose a lot of money.

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 MR. HAMZA MOHAMADHOSSEN: A lot of revenue;

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 right?

MR. VICTOR HO: Yeah.

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 MR. HAMZA MOHAMADHOSSEN:
 Mr. Singh, from the

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23 MR. GURPREET SINGH: No, I totally agree. 24 You just nailed it, because in 2010, I had an opportunity to 25 travel to India on a gratis visa given by the Indian 26 Government to cover their diaspora event. They do it every 27 year in the month of Jan. So I was able to travel to India 28 to cover it in 2010 and the Indian Government covered

everything, your travel, your stay, and they gave you the gratis visa. It's simply not possible under the current regime, and if this was happening then, it's happening even today. People who are in India's good books, they will definitely get hospitality. There is no question about it. And who aren't, they won't.

7 MR. HAMZA MOHAMADHOSSEN: What about at the
8 domestic level? So what about access to consular events, for
9 example? What's the significance of being invited to these
10 events, to the banquets, the dinners that they hold?

MR. GURPREET SINGH: Because all those events on the national days in different hotels, or even in the consulate, and they certainly invite people who are favourable to them. Those who are critical, they won't get those invitations, neither by them directly or nor by their proxies.

17 MR. HAMZA MOHAMADHOSSEN: And so why do those18 invitations matter?

MR. GURPREET SINGH: From media perspective, it matters because the people who are listening to the radio, they need to know what is happening in the community. If there is a national day, you have to mention it, that "Today is a national day. Today, this is what has happened."

Even if you go there, there's a protest outside, as a journalist, you are supposed to cover that as well. Not just what is happening inside. But the problem is that they don't want anything to be reported from outside the building, outside their office, especially in terms of those

1 demonstrations. 2 MR. HAMZA MOHAMADHOSSEN: M'hm. 3 MR. GURPREET SINGH: So that's a huge pressure. But if I had my way, I would have suggested we 4 5 should be covering both what is happening inside, what is 6 happening outside, but that will happen only if they send you 7 an invitation to come and cover their event. MR. MATTHEW FERGUSON: Okay. Earlier we 8 discussed -- you mentioned that there's -- media outlets 9 routinely do not cover what are referred to as the five 10

poisons. For example, Uyghurs, Hong Kongers, Tibetans, and among others, Falun Gong as well. Can you speak a bit to the -- and this is a question from the participants, to what impact does this have on Chinese-Canadians awareness of the repression of these topics in the media?

MR. VICTOR HO: First of all, the audience were believing in a biased information info. And then the second thing, the CCP tries to weaponize the advertisements to expand their influence by asking the organizations and associations here to publish full page advertisement to spread that the support of CCP government, especially after 2020, the National Security Law launched in Hong Kong, ---

MR. MATTHEW FERGUSON: M'hm.
 MR. VICTOR HO: --- they put money, asked the
 organization to publish full-page advertisement to support
 Hong Kong Government and Hong Kong police, and then entertain
 the newspaper, you got the revenue, and then make a general
 perception that the Chinese community is supporting CCP.

MR. MATTHEW FERGUSON: And so that has an 1 effect on the awareness of the -- does that have an affect on 2 3 the awareness of the issues? MR. VICTOR HO: Yeah. 4 MR. RONALD LEUNG: Yeah, I think Victor is a 5 6 very good example, as he's explained earlier, since 2019 or 7 2020, he disappeared from the Chinese media because the Chinese media won't invite him to any program for commentary 8 on political issues, whether it's in Canada or in China. 9 So he's just not existing anymore. It's the same. 10 MR. MATTHEW FERGUSON: And this is a former 11 editor of Sing Tao. 12 13 MR. RONALD LEUNG: Yeah. 14 MR. MATTHEW FERGUSON: Right. 15 MR. RONALD LEUNG: Which he used to ---MR. VICTOR HO: Non-existent. 16 MR. MATTHEW FERGUSON: Right. Right. 17 MR. RONALD LEUNG: Which he used to be very 18 19 popular as a commentator in the Chinese community. So 20 something changed since that time. 21 It's the same with all those dissenting 22 groups to the present Chinese Government. They are here. They are present. But their voice won't be heard in the 23 24 Chinese community. So the way they want to present this 25 forced reality is those voices are not here. 26 MR. MATTHEW FERGUSON: M'hm. MR. RONALD LEUNG: "The Chinese diaspora in 27 28 Canada, they all support the present Chinese government,"

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which is not the case. And so if we can't hear it, we can't
 see it, it's not there.

3 MR. MATTHEW FERGUSON: And by extension, does that have an impact, this is again a question from the 4 participants, on Canadian elected officials' level of 5 6 awareness of the repression of these topics by these media 7 outlets? Does this have -- if the Canadian -- Chinese-Canadian communities, in speaking about this, does that have 8 an impact about how elected officials are approaching some of 9 these topics? 10

MR. VICTOR HO: This is the -- another aspect of the political infiltration through the elected officials. Not only through the media, but through the personal contact. MR. MATTHEW FERGUSON: Right. But if we just focus on the media, if the media isn't discussing the topics, ---

MR. VICTOR HO: M'hm.

18 MR. MATTHEW FERGUSON: --- and then how does
19 that impact -- if you notice any, does it have any impact,
20 from your perspective, on how MPs, members of Parliament, are
21 discussing these issues in relation to the Chinese community?
22 MR. RONALD LEUNG: Yeah, I think it will be

22 up to the representative of the people ---

MR. MATTHEW FERGUSON: M'hm.
MR. RONALD LEUNG: --- how sensitive they are
to community issues. For some of those who have a large
proportion of Chinese in their constituency, I think they
must have heard many different voices, a diverse opinion on

different issues. But if our MPs are influenced by one side to ignore those other issues, the MP won't raise the issue --3 -

M'hm. MR. MATTHEW FERGUSON: 4 MR. RONALD LEUNG: --- in the Parliament, in 5 6 the Canada public. But we also noticed some MPs, a small number of MPs, they are aware of the issues and they raise 7 the issues in the House of Commons. But how about the other 8 MPs? We have so many MPs from the Indo-Canadian community 9 and from the Chinese community. They should be the ones who 10 know more about what's happening in their community. But why 11 are they kept silent? When an issue comes out in the House 12 of Commons related to the Canada-China relation or a conflict 13 14 between these two countries, why are our MPs from those ethnic backgrounds keeping silent? 15 MR. MATTHEW FERGUSON: 16 M'hm. MR. RONALD LEUNG: That is something we have 17 to ask them. 18 19 MR. MATTHEW FERGUSON: Okay. M'hm. MR. HAMZA MOHAMADHOSSEN: And ---20 MR. GURPREET SINGH: 21 Yeah, ---22 MR. HAMZA MOHAMADHOSSEN: You want to add 23 something? 24 MR. GURPREET SINGH: Even MPs face the challenges which a journalist can face. I'm talking from 25 Indian perspective, because Jagmeet Singh, for example, was 26

27 denied a visa by the India Government. Sukh Dhaliwal was28 denied visa once for bringing the genocide issue. So MPs are

also under the similar set. 1 MR. MATTHEW FERGUSON: M'hm. 2 3 MR. GURPREET SINGH: The Indian government can actually deny you a visa for raising some inconvenient 4 issues in the Canadian Parliament. There is no question 5 6 about it. Some people succumb to the pressure, some don't, it depends. Secondly, if there is a complete silence about 7 any issue within the community, a radio silence or whatever. 8 MR. HAMZA MOHAMADHOSSEN: M'hm. 9 MR. GURPREET SINGH: They have a right to 10 say, you know what, nobody is talking about it, so why should 11 I waste my time? 12 13 MR. HAMZA MOHAMADHOSSEN: Right. 14 MR. GURPREET SINGH: So it's working two ways. If the Indian side is trying to pressure the media to 15 remain silent on these taboos, or these issues, then the MPs 16 have a good reason not to even talk about it in the 17 Parliament. 18 19 MR. HAMZA MOHAMADHOSSEN: Right. 20 MR. GURPREET SINGH: But if everybody is 21 talking then they will be forced to make a statement one way 22 or the other. But then they will also face the same 23 consequences. 24 MR. HAMZA MOHAMADHOSSEN: Thank you. 25 MR. GURPREET SINGH: You're welcome. 26 MR. VICTOR HO: Let me tell you more -another story. My friend told me last year that there was a 27 28 municipal election. He was knocked at the door by a

58

candidate in Richmond, and my friend asked that candidate, 1 "Are you taking anti-communist stance?" The candidate is 2 silent. Yeah. You are a legislator here in Canada and your 3 voter asks your political stance, you just keep silent. 4 MR. MATTHEW FERGUSON: Thank you for that. 5 6 Mr. Leung, and Mr. Ho, can you share your concerns about the current media landscape in the Chinese 7 8 Canadian community? 9 MR. VICTOR HO: My experience is Canadian Chinese media landscape is something like a subordinate of 10 China. Media subordinate of China. 11 MR. MATTHEW FERGUSON: It's become a 12 subordinate of ---13 14 MR. VICTOR HO: We don't have independent editorial content. I think 99 percent we are fed by the 15 communist narrative on a daily basis. 16 On a daily basis? MR. MATTHEW FERGUSON: 17 MR. VICTOR HO: Yeah. 18 19 MR. MATTHEW FERGUSON: Okay. Mr. Leung ---MR. VICTOR HO: On a -- they have a daily 20 21 radio program. 22 MR. RONALD LEUNG: I'll share my personal experiences, how they work. All our regulators, definitely 23 24 media, operate in a shoestring budget and ---MR. MATTHEW FERGUSON: On a shoestring 25 budget? 26 27 MR. RONALD LEUNG: Yes. 28 MR. MATTHEW FERGUSON: Yeah.

MR. RONALD LEUNG: And they depend on 1 advertising, and CRTC require them to file the financial 2 3 statement at the end of the year, and hopefully they will show a balanced budget, at least not a big loss. And all the 4 owner of those media look at the business -- the radio 5 business or TV business, as just a side business. They have 6 7 other main businesses that make money, so they can afford to lose a lot -- a little bit of money in their radio 8 9 operations.

And because they are operating in a really 10 tight budget, they cannot spend a lot of money to have 11 professional commentator or independent commentator. Most of 12 those commentators work as volunteers. Just think about how 13 14 -- why do you spend time and effort to warranty your time to 15 say something about politics? Either I'm one of them trying to present the position of Canadian people, Canadian value, 16 but other people may have other motives. I don't know, but 17 mostly I think it's for personal interest or benefit. 18

Now, that's how they operate. And where are they getting all the news? Usually in the Chinese community they get it from WeChat and from groups. The Chinese community are divided into different groups to receive information, because WeChat is very powerful and effective to have the group. If you are the group leader, you can distribute your news to your group members.

26 Sometime ago when I was not branded as anti-27 China, I still received some of those information in groups. 28 Give you one example, still during Covid, there is a video

showing -- I think it's the New York Governor Cuomo. 1 MR. VICTOR HO: Yeah, Andrew Cuomo. 2 MR. RONALD LEUNG: Andrew Cuomo, said 3 something about China and the Covid. I saw it in the English 4 news, but the Chinese news video coming from WeChat it's got 5 6 splice added and inserted something into it. So it's a 7 manipulated video of what Andrew Cuomo said in reality. And I pointed out to the one who sent me that information with 8 the comparison, with the actual video. My friend kept silent 9 and stopped sending me anymore. 10 And then I think it's about two years ago, 11 another video came in from a group that showed test tubes 12 13 with fruit flies, and the video said the U.S. Secret Service 14 sent those DNA modified fruit flies to China to kill the 15 crops in China. It's a manipulated video, but it's in professional quality. And I told my friend, it's not true, 16 that I have not seen that kind of information from anywhere 17 else except from your video. It's not true. And then I 18 19 stopped receiving information from that friend again. 20 So now it's all stopped, so I'm not receiving any of those videos through WeChat, and that's how the 21 22 community receives the information. It's the saturation of manipulated information in a connective level to shape the 23 thinking of Chinese Canadians, how they look at the world and 24 issues related to China. 25 26 MR. MATTHEW FERGUSON: Thank you. MR. VICTOR HO: But we are now facing the 27

28 cognitive warfare for over 20 years. Cognitive warfare.

Basically, it's the same case the entire web. 1 MR. MATTHEW FERGUSON: With relation to the 2 recent election, is that what you're referring to? 3 MR. VICTOR HO: The CCP manipulates. 4 MR. MATTHEW FERGUSON: Right. 5 6 MR. VICTOR HO: They use the social media, use a lot of fake news, and also AI stories. 7 MR. MATTHEW FERGUSON: Mr. Singh, can you 8 9 speak to your concerns if any, as they relate to the Indian Canadian media here in Canada? 10 MR. GURPREET SINGH: Well, there are a number 11 of them. We have already covered, I think, a lot. But maybe 12 I can try to cover some of the territory even we were asked 13 14 to talk about the recommendations. 15 MR. MATTHEW FERGUSON: Sure. 16 MR. GURPREET SINGH: But I can do it even The Canadian authorities need to be -- to come out of 17 now. their selectivity and denial. What is happening in terms of 18 19 China, with due respect, they actually restricted the use of TikTok, especially for the public officials. I mean, I also 20 didn't kind of use it. 21 22 But we don't see that kind of aggressive behaviour when it comes to India, and let's face it, the 23 Government of Canada gave enough long rope to the Modi 24 government until the time Hardeep Singh Nijjar was murdered. 25 Nothing of that sort was happening, nobody was talking about 26 it. Mr. Trudeau never stood up for the people of people of 27 28 Kashmir, never stood up for the Muslim community facing

persecution every day. He just made one symbolic statement 1 during the farmers' protests and there was a huge backlash. 2 So why we are letting the right-wing India 3 media outlets spreading the hatred in this country? We need 4 to keep a balance of course, between the freedom of speech 5 6 and the hate speech. That is only they can do, not my cup of I can't do anything about it. I can only recommend 7 tea. that you find a way how to handle the situation. 8 9 MR. MATTHEW FERGUSON: Okay. Thank you. Have any of you raised concerns as it relates 10 to freedom of the press, or for any matter, any of the 11 concerns that we spoke about today, have you raised them to 12 13 any regulatory body in Canada? You know, issues that related to, for example, ownership, or what you've described as 14 propaganda on -- in Chinese Canadian regulated media? 15 16 MR. VICTOR HO: You mean regular meetings with the officers? 17 MR. MATTHEW FERGUSON: Yeah, regular -- yes. 18 19 MR. VICTOR HO: We don't have any chance to meet or to discuss with federal government with regulating 20 21 the media. We don't have any chance. But I did participate several times to joint -- to sign the joint letter. To have 22 a petition to CRTC regarding the content bias or the CCP 23 control media problem after 2019. The joint signature to 24 CRTC and of course to the station, radio station. Most cases 25 were regarding the radio station, especially here -- not -- I 26 mean in Vancouver, because our radio station ---27 28 MR. MATTHEW FERGUSON: And what were those

1 complaints that you were raising with regard to the radio
2 stations?

MR. VICTOR HO: About the one-sided story
about the CCP (indiscernible) of that who violate our general
perception and normal knowledge about Hong Kong and China.
Because to most of the audience this is propaganda, not news.
It is using the broadcasting organization to disseminating
the CCP official line. We don't like it. And we don't think
the radio should do this in the wrong way.

10MR. RONALD LEUNG: Now, personally, I have11not complained to the CRTC of any direct contact with CRTC in12the last 40 years, since I start working in the media.

There are some reason why I'm not doing it. First, I am not aware there's a way to do it, or if there's a way it's not communicated clearly on the CRTC website, so I can't find anything.

And on the other hand, I receive a lot of 17 complaints from listeners of the buyers of the media. I 18 19 encourage them to complain. And then they said, "How do we complain?" "Oh, you cannot complain to CRTC; you complain to 20 CBSA, the Canadian Broadcast Standard Association, which is a 21 22 volunteer organization. The media can join or not join it. If the media join it, it is regulated by the regulation of 23 the CBSA; they have a system how to handle complaints from 24 25 the audience. But the complaint procedure is quite 26 complicated and time consuming.

27 It's a radio broadcast; if you heard28 something that's not right, you want to complain. The CBSA

require you need a record of that program. It's already gone, I have no record. And then you have to translate to English; we only work in English and French. If it's in Punjabi, in Chinese, how do I have the program translated, send it to CBSA?

6 It's a very complicated and long process.
7 Not many people can do it. So that is a hindrance to people
8 making complaint to the government official or those
9 professional organizations.

And when CRTC want to update or enhance their 10 policy on different issue, they invite the owners to talk to 11 them. Of course the owner will think about their own 12 13 benefit. Have they proactively asked people in the community 14 or people working in the media to have a dialogue; to find out what's really happening and how we can improve our system 15 to achieve the objective of our media policy? It's not 16 17 there.

18 MR. HAMZA MOHAMADHOSSEN: So earlier today
19 you shared a couple of personal experiences, incidents, have
20 you ever contacted any Government of Canada agency, Mr.
21 Singh, in relation to any concerns, any incidents that may
22 have involved foreign interference?

23 MR. GURPREET SINGH: I've been trying to find 24 this out through my writings, through my articles, first of 25 all, which were addressed to the Prime Minister, to the MPs, 26 elected officials. And personally to -- I've been trying to 27 tell our local MPs that, "This is what is happening, you 28 should do something about it." Besides that, some security

officials also had an opportunity to meet me in person, and I
 told them everything.

3 And lastly, there was a demonstration we organized in the year 2014 outside the Indian Consulate. 4 So one of the prominent media channels in our community, they 5 6 sent in their crew. The crew came there, they took the 7 footage, but they didn't show anything on TV. So I filed a complaint with CRTC but all I received from them was, "You 8 9 should take it up with channel concern. We can't do anything about it." I mean, why would that channel do something about 10 it? You know? I filed a complaint with them as well, but 11 nothing came out of it. Yeah. 12

MR. MATTHEW FERGUSON: If I turn now to the 13 14 recommendations, and -- that you may have for the Commission 15 and the Commissioner and in the work of the Commission. And keeping in mind the values enshrined in the Charter of Rights 16 and Freedoms, namely freedom of thought, opinion, expression, 17 and freedom of the press, do you have any ideas or proposals 18 19 on ways to counter CCP influence in Chinese-language media in Canada? What are some of the steps we can take to -- other 20 21 than banning media, which would be inappropriate in a free 22 and democratic society?

23 MR. VICTOR HO: Yeah. I have nine
24 recommendations to present.

25 MR. MATTHEW FERGUSON: Nine recommendations?
26 So please note we only have the morning session, so...

27 MR. VICTOR HO: Well, I can ---

28 MR. MATTHEW FERGUSON: Yeah. No, go ahead.

Please, yeah. Yeah. 1 MR. VICTOR HO: To address the challenge 2 3 posed by CCP interference. Number one, foreign interference transparency. I think this regularly is now going on. 4 Number two, CRTC licence regulations. So, 5 6 you know, so improve and also to change a lot. 7 MR. MATTHEW FERGUSON: What would you 8 recommend in that particular area, the CRTC licence 9 regulations? MR. VICTOR HO: The CRTC should increase 10 criteria in its licence renewal process to assess whether 11 radio or television stations are knowingly spreading 12 13 propaganda or misinformation from hostile foreign states like 14 the CCP. Stations proven to serve as propaganda tools should 15 not have their licence renewed. The second point, to effectively monitor and 16 assess Chinese language media, the CRTC will require staff 17 who have a strong understanding of traditional Chinese 18 19 characters, simplified Chinese characters, Mandarin, and Cantonese. Building linguistic expertise is essential for 20 accurately evaluating the content and ensuring that the 21 22 stations are not used to disseminate foreign propaganda. That is my CRTC point. 23 MR. MATTHEW FERGUSON: Great, thank you. 24 25 MR. VICTOR HO: Number three, tax deductions 26 for advertising. MR. MATTHEW FERGUSON: Tax deductions for 27 28 advertising?

67

MR. VICTOR HO: Yeah. And the details, one, 1 enforce section 19 of the Canadian Income Tax Act, which 2 3 prohibit tax deductions for advertising in foreign-owned media. This provision is currently underenforced, 4 particularly in Chinese-language media outlets like Ming Pao, 5 6 which are foreign-owned but primarily target Canadian 7 audiences. Clear identification of foreign-owned media should be made accessible to advertisers. 8

Point two, as recommended by Friends of
Canadian broadcasting, the deductibility of advertising
expenses in foreign media, including digital media platforms,
like WeChat, should be eliminated. This would reduce the
financial incentives for businesses to advertise on foreign
platforms and help redirect funds to Canadian media. This is
point number three.

Point number four, support for CanadianChinese language media. Very simple; to increase support for
Radio-Canada International that is OCI Chinese.

MR. MATTHEW FERGUSON: Yeah.
MR. VICTOR HO: Point number five --MR. MATTHEW FERGUSON: How would you do that?
MR. VICTOR HO: Strengthen OCI capacity to
provide reliable, independent news and analysis to counter

the CCP's forced narratives, especially on issues such as
Hong Kong, Sin Chung, Taiwan, and Canada-China relations.
Regarding the money that is the burden of the financial
secretary, not me.

MR. MATTHEW FERGUSON: Okay.

MR. VICTOR HO: Number five, designation of 1 PRC state media as foreign nations. The details: Canada 2 3 should follow the US lead and designate PRC state media outlets as foreign nations, requiring them to register as 4 foreign agents under the Foreign Agents Registration Act, 5 6 FARA. This would increase transparency regarding their 7 operations and restrict their influence on Canadian soil. Consider banning PRC's say in media for violating CRTC 8 regulations similar to how Russia's state-run RT was banned 9 earlier from Canadian airways. 10

Recommendation number six. Regulating PRC's 11 social media platforms. Canada's top ministries to regulate 12 13 WeChat, TikTok, and other PRC social media platforms. This 14 could be requiring these platforms to be owned and operated 15 by Canadian entities and enabling better regulation, complaint handling, and oversight. Canada should follow the 16 U.S. examples in exploring a potential ban on Tik Tok if 17 these previously and better security concerns remain 18 19 unaddressed.

20 Recommendation number seven. New regulations 21 for social media disinformation. Create new regulations 22 requiring social media companies to detect, identify, and 23 deter disinformation on their platforms. This regulation 24 should apply to platforms above a certain user threshold in 25 Canada.

Establish an independent NGO funded by the Canadian Government to work with social media companies in identifying disinformation, particularly around elections.

The NGO should consist of trusted experts, 1 such as former judges and information professionals. 2 3 This kind of NGO should have the authority to require social media platforms to a, ban posts containing 4 clear misinformation or posing an immediate threat to the 5 6 electoral process. B, attach warning labels to posts spreading disinformation similar to Covid-19 warnings. C, 7 ban accounts engaging in repeated disinformation. 8 The other part, social media platforms that 9 fail to comply with these regulations should face potential 10 bans in Canada. 11 Recommendation number eight. Ban non-12 13 compliant social media platforms. Platforms posing 14 cybersecurity and privacy risks or those consistently 15 ignoring Canadian regulations should be banned from app distribution platforms -- that is Apple's App Store and 16 Google Play -- for Canadian users especially within 17 government-funded institutions. 18 19 Number nine, recommendation number nine. Expand Public Safety reporting and resources. Public safety 20 21 Canada should expand its webpage on foreign interference to 22 input comprehensive information on the topic in various languages, including Chinese language. This will ensure that 23 Canadians of all linguistic backgrounds are equipped with the 24 25 tools to identify and report foreign interference 26 effectively. 27 Thank you.

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MR. MATTHEW FERGUSON: Thank you. And Mr.

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70

Leung, apart from those recommendations, do you have any of
 your own?

3 MR. RONALD LEUNG: I just have two remarks
4 regarding this issue.

MR. MATTHEW FERGUSON: M'hm.

6 MR. RONALD LEUNG: As I mentioned earlier, if 7 we look at this issue as an information war, it's a war, so 8 we have to upgrade our defence and also if not a big offence, 9 at least a general offence to make sure we'll still be a 10 sovereign country.

So the first one is regarding our regulation. 11 CRTC's under Heritage Canada, and if you look at the 12 13 Government budget, Heritage Canada only is a small budget 14 ministry. And CRTC's under Heritage, and the regulation 15 regarding ethnic media is about diversity and equal opportunity for all the ethnic groups in Canada. So that is 16 their mandate. Their mandate is not to present a Canadian 17 story to the rest of the world or make use of our large 18 19 ethnic diaspora to help Canada to promote ourselves to all the countries. This is not their mandate. 20

So maybe we have to upgrade CRTC to include 21 22 those in the regulations to make Canada stronger and to have our story heard around the world. And we don't have to 23 invent anything new. We can just take examples from our 24 25 allies. In the U.S. they have Voice of America. In France, 26 they have Radio France International. In Germany, they have Deutsche Wala, the DW.com on the internet. And in Australia, 27 they have SBS, Special Broadcasting Service. And our CBC is 28

modeling the British BBC. 1 MR. MATTHEW FERGUSON: 2 M'hm. 3 MR. RONALD LEUNG: And BBC is renowned around the world for their ethnic broadcasting in different 4 languages. 5 6 So we have a small operation under CBC, the 7 RCI, as mentioned by Victor, but when compared with all our allies, what they are doing, it's completely not enough. 8 But those operations by other allies of 9 Canada, they are not operated by the government. They are 10 usually arm's length foundations set up by the government and 11 controlled by the parliament, not at the whim of the 12 13 governing party, to continue telling the world the story of 14 the country. This is something we have to do to be 15 proactive. And we have such a diaspora from so many countries in the world. We have to make good use of them to 16 tell our Canadian story to the world, instead of helping them 17 to maintain their culture, to maintain their tie to their 18 19 original country. This is something that we have to be less concentrated, because we are doing all the settlement 20 21 services from other departments. We should not put that as 22 our priority under Heritage and CRTC. This is one way to make sure Canada's voice is heard around the world. 23 And also we have to change our mindset, is 24 25 don't think about the foreign interference, foreign influence 26 is only affecting a few ridings in our election. If we allow one country to affect a few ridings, another country affect a 27

few ridings, we're turning into United Nations, not a

sovereign country. That's something we have to keep in mind. 1 MR. MATTHEW FERGUSON: Thank you. 2 3 And Mr. Singh, you touched earlier on recommendations be more decisive by the Government of Canada. 4 Are there any other recommendations that you think would be 5 6 helpful? Any other areas that the government should focus 7 on? MR. GURPREET SINGH: Sure. I won't be 8 9 repeating what has already been said. So just a few of them. One is the -- we need -- Canada needs to 10 intensify monitoring of the proxies, especially during the 11 election times, because that's the time when they really 12 become active. All these proxies really try to influence 13 14 candidates, political parties. They try to prop up their own 15 favourable candidates. They try to interfere in the campaign of other people. 16 MR. HAMZA MOHAMADHOSSEN: Do you see the work 17 of these proxies within the media organizations also? 18 19 MR. GURPREET SINGH: Yes, definitely, because these two issues cannot be delineated. Election time, media 20 outlets are busy doing the stories. So definitely they will 21 22 try to influence the voters through the media outlets. So you cannot delineate the two. 23 24 MR. HAMZA MOHAMADHOSSEN: Right. MR. GURPREET SINGH: So very important, the 25 monitoring should be intensified on these proxies, especially 26 during election time. They can affect the voters. They can 27 28 influence them through whatever means, including the media

1 outlets.

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MR. HAMZA MOHAMADHOSSEN: Okay.

3 MR. GURPREET SINGH: And secondly, as I mentioned before, we need to keep the balance between free 4 speech and hate speech and protection of those who report 5 6 interference, which is very, very important. So people who 7 have any kind of clues, they should not be feeling scared. They should come to even elected official with this kind of 8 information which can be passed on to people on top of the 9 hierarchy so that somebody can take care of this. 10

I'll give you one example. It might amuse a 11 lot of you here. So I was at B.C. Punjabi Press Club, and we 12 have a member from a different radio station. So we organize 13 14 once a rally in support of the journalists back home who are being threatened and intimidated by the police. So we 15 organized a demonstration outside the Indian Consulate. And 16 this gentleman didn't show up. So he was doing his online 17 show and a caller asked him, "Why you weren't there?" So he 18 19 said that, "I have to go to India. How can I go take this risk?" This was an honest acknowledgement. It sounds very 20 funny, but it's a serious matter. It shows that side of --21 22 of these are really works in the community. The people really need that kind of protection. 23

When they are coming to the Government of Canada, that kind of report, that should be taken seriously and the person should be given some kind of personal assurance that your privacy will be -- we'll respect your privacy and you will get all the protection from the Canadian

1 state. MR. MATTHEW FERGUSON: Okay. Thank you very 2 much for this discussion today. It's been very helpful. 3 I'm not sure if Madam Commissioner has any 4 questions that she'd like to put to ---5 6 COMMISSIONER HOGUE: No, it's fine. I've asked the questions I wanted to ask, so thank you very much. 7 It was very interesting to hear from all of you. And now 8 we'll have to turn our mind to -- at one point to 9 recommendations, so thank you. 10 MR. GURPREET SINGH: Thank you, Madam 11 Commissioner. 12 13 MR. MATTHEW FERGUSON: Thank you very much. 14 COMMISSIONER HOGUE: So we'll come back at 1:30. 15 THE REGISTRAR: Order, please. 16 The sitting of the Commission is now in 17 recess until 1:30 p.m. 18 19 --- Upon recessing at 12:10 p.m. --- Upon resuming at 1:31 p.m. 20 21 THE REGISTRAR: Order, please. 22 This sitting of the Foreign Interference Commission is now back in session. 23 24 The time is 1:31 p.m. 25 COMMISSIONER HOGUE: Good afternoon. 26 MS. NATALIA RODRIGUEZ: We just have some documents that we need to enter into the record as exhibits. 27 So there were several French translations of 28

interview summaries that were entered into evidence and that have now become available, so the Commission will enter the following documents as exhibits.

And there's no need for the Court Operator to 4 pull them up, but for the record there are WIT111.FR. And 5 6 this is an addendum to the CSIS HQ Stage 1 interview summary. --- EXHIBIT No. WIT0000111.FR: 7 Addendum au résumé d'entrevue : 8 administration centrale du SCRS 9 MS. NATALIA RODRIGUEZ: The second one is 10 WIT112.FR. And this is the addendum to the CSIS Region's 11 Stage 1 interview summary. 12 --- EXHIBIT No. WIT0000112.FR: 13 Addendum au résumé d'entrevue : 14 15 représentants de bureaux régionaux du 16 SCRS MS. NATALIA RODRIGUEZ: The next one is 17 WIT121.FR. And this is the addendum to the CSIS HQ Stage 1 18 19 in camera examination. --- EXHIBIT No. WIT0000121.FR: 20 21 Addendum au résumé d'interrogatoire à 22 huis clos : M. David Vigneault, Mme Michelle Tessier et Mme Cherie 23 Henderson 24 25 MS. NATALIA RODRIGUEZ: The next one is

26 WIT123.FR. And this is the interview summary of Allen27 Sutherland.

28 --- EXHIBIT No. WIT0000123.FR:

Résumé de l'interrogatoire à huis 1 clos : Allen Sutherland, secrétaire 2 3 adjoint du Cabinet, Institutions démocratiques et appareil 4 gouvernemental 5 6 MS. NATALIA RODRIGUEZ: The next one is WIT125.FR. And this is the CSIS Stage 2 interview summary. 7 --- EXHIBIT No. WIT0000125.FR: 8 Résumé d'entrevue : Service canadien 9 du renseignement de sécurité 10 MS. NATALIA RODRIGUEZ: And finally, 11 WIT132.FR. And this is the in camera technical briefing on 12 13 Bill C-70. 14 --- EXHIBIT No. WIT0000132.FR: 15 Breffage technique à huis clos sur le projet de loi C-70, Loi concernant la 16 lutte contre l'ingérence étrangère 17 MS. NATALIA RODRIGUEZ: And with that, 18 19 Commissioner, we can proceed. The witness before you is Scott Shortliffe from the CRTC, and I would ask that the 20 21 witness be affirmed, please. 22 THE REGISTRAR: So Mr. Shortliffe, could you please state your full name and then spell your last name for 23 the record? 24 25 MR. SCOTT SHORTLIFFE: My full name is Scott 26 Lewellyn Shortliffe. S-h-o-r-t-l-i-f-f-e. THE REGISTRAR: Thank you. 27

76

28 --- MR. SCOTT SHORTLIFFE, Sworn:

1	THE REGISTRAR: Counsel, you may proceed.
2	EXAMINATION IN-CHIEF BY MS. NATALIA RODRIGUEZ:
3	MS. NATALIA RODRIGUEZ: Good afternoon, Mr.
4	Shortliffe.
5	Do you recall being interviewed by Commission
6	counsel on August 28, 2024?
7	MR. SCOTT SHORTLIFFE: I do so recall, yes.
8	MS. NATALIA RODRIGUEZ: Great.
9	So we will ask the Court Operator to please
10	call up WIT130.EN.
11	Thank you.
12	And is this the witness summary that was
13	generated from your interview with Commission counsel?
14	MR. SCOTT SHORTLIFFE: It is.
15	MS. NATALIA RODRIGUEZ: And do you have any
16	corrections, additions or deletions to make to this summary?
17	MR. SCOTT SHORTLIFFE: I do not.
18	MS. NATALIA RODRIGUEZ: And do you adopt the
19	contents of this summary as part of your evidence before the
20	Commission today?
21	MR. SCOTT SHORTLIFFE: I do.
22	MS. NATALIA RODRIGUEZ: Great.
23	So we'll have that entered in as the next
24	exhibit and, for the record, the French translation is at
25	WIT130.FR. And there's no need to call that up, but it will
26	go in as the next exhibit as well.
27	EXHIBIT No. WIT0000130.EN:
28	Interview Summary: Canadian Radio-

television and Telecommunications 1 Commission (Scott Shortliffe and 2 3 Daniel Pye) --- EXHIBIT No. WIT0000130.FR: 4 Résumé de l'entrevue : Conseil de la 5 6 radiodiffusion et des télécommunications canadiennes (Scott 7 Shortliffe et Daniel Pye) 8 MS. NATALIA RODRIGUEZ: So Mr. Shortliffe, I 9 just want to start with your background. 10 I understand you're currently the Director of 11 Broadcasting at the CRTC and that you have held that role 12 13 since 2019. Is that right? 14 MR. SCOTT SHORTLIFFE: That is correct. 15 MS. NATALIA RODRIGUEZ: And you first joined the CRTC in 2017 as the Chief Consumer Officer? 16 MR. SCOTT SHORTLIFFE: Yes, that's correct. 17 MS. NATALIA RODRIGUEZ: And you've been with 18 19 the public service for about 30 years, 23 of which you spent at Heritage Canada. Is that right? 20 21 MR. SCOTT SHORTLIFFE: Yes, that's right, 30 22 years as of this August. 23 MS. NATALIA RODRIGUEZ: Congratulations. And at the Department of Heritage and 24 starting in about 2010, you were also looking after the 25 26 broadcasting portfolio within Heritage. Is that right? MR. SCOTT SHORTLIFFE: Yes, I was Deputy 27 Director-General of broadcasting, so I was not in charge of 28

79

the broadcasting portfolio but I was a senior official of the broadcasting portfolio.

MS. NATALIA RODRIGUEZ: Okay. And I
understand now in your current role you are focused on the
implementation of the new *Broadcasting Act*, which regulates
broadcasting activities -- some broadcasting activities on
the internet as well, and the *Online News Act*, which
regulates the distribution of monies relating to news
broadcasts. Is that about accurate?

MR. SCOTT SHORTLIFFE: That's about accurate.
Those are my two primary focuses right now.

12 MS. NATALIA RODRIGUEZ: And can you briefly 13 explain the changes to the *Broadcasting Act* that have been 14 brought in by this new *Broadcasting Act*? What do the changes 15 generally entail at a high level?

MR. SCOTT SHORTLIFFE: So the Online
Streaming Act's a very complex piece of legislation, but in
brief, it expands the CRTC's ambit to take in those
broadcasting entities that operate on the internet. So if
you think of Netflix, Amazon Prime or the musical sphere,
Spotify, Apple Music, we now have explicit regulatory
authority over them.

The Act directs us to regulate them in a way that will be somewhat equivalent to how we regulate conventional broadcasting, not exactly the same regulation, but trying to bring them into the broader Canadian broadcasting system to support the objectives of the *Broadcasting Act*. So it's redefining broadcasting to include

80

those services that are mostly foreign owned and delivered online.

3 MS. NATALIA RODRIGUEZ: Okay, great. Thank
4 you.

5 Now, in terms of the CRTC mandate, you 6 touched on it a little bit, that the new Online Streaming Act 7 will expand a little bit the scope of the CRTC's mandate, but 8 generally, I understand that the statutory authority for the 9 CRTC comes broadly from the Canadian Radio-television and 10 Telecommunications Commission Act. Is that right?

11 MR. SCOTT SHORTLIFFE: Yes, and no. It sets 12 up how the Commission operates, then there's specific pieces 13 of legislation for broadcasting, telecommunications, do not 14 call and anti-spam and the *Online News Act*, and they give us 15 our specific powers in regards to those fields. But the *CRTC* 16 Act sets out the overall operation of the Commission as a 17 guasi-judicial Tribunal.

MS. NATALIA RODRIGUEZ: Right. And it
references within it the specific areas of regulatory
authority that the CRTC has with, for example, the *Telecommunications Act*, the *Broadcasting Act*, et cetera, as
you mentioned.

MR. SCOTT SHORTLIFFE: Yes.

24 MS. NATALIA RODRIGUEZ: And can you tell us,
25 then, what types of activities or entities fall within the
26 Broadcasting Act?

27 MR. SCOTT SHORTLIFFE: So the Broadcasting
 28 Act refers to broadcasting as a single system, so anyone who

is transmitting through a broadcast and receiving apparatus 1 in Canada, which would be radio or television, is subject to 2 our Act. So if you think about licensed broadcasting, that 3 would be over-the-air radio. It would now include digital 4 radio. If you look at television, it would be individual 5 6 television providers and what we call BDUs -- I'm sorry, we have a lot of acronyms -- the CRTC Broadcast Distribution 7 Undertakings, which is cable and television and internet 8 9 protocol systems.

So we regulate the distributors and weregulate the individual licensed entities.

12 MS. NATALIA RODRIGUEZ: And I'm just going to 13 remind you to please speak slowly for the interpreters. We 14 have English and French interpretation as well as sign 15 language interpretation, so just a reminder. I do it as 16 well, so I have to remind myself.

And so you said digital radio. And is that something that is now within the ambit of the CRTC as a result of the new Online Streaming Act?

20 MR. SCOTT SHORTLIFFE: Yes, and no. 21 So digital radio when we refer to it, there's 22 different ways of transmitting radio. There's analog radio systems, there are digital radio systems that exist in 23 You're still essentially talking about having a 24 Canada. radio transmitter or source within Canada, and we also have 25 satellite radio, and we do regulate satellite radio in 26 Canada. 27

Basically, though, in the radio sphere, it's

82

within the confines of Canada. There's some slight fuzziness
 at the border. And we regulate individual stations.

What has been added to us now are digital music services or audio services that come in through the open internet, which would include, as I mentioned before, Spotify, Apple and other services like that.

7 The Act tries to restrict our ambit to make 8 it very clear that they should be analogous to broadcasting 9 entities. We don't have control over the entire internet or 10 over social media, but if you're coming into Canada in a 11 manner that will be receivable through a broadcasting 12 apparatus like a radio or an audio service, we will be able 13 to regulate you on that basis.

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MS. NATALIA RODRIGUEZ: Okay. Thank you.

So you gave us some examples of online content that now falls within the CRTC's ambit, for example, Spotify, Apple Music, that type of thing. Are there online activities that don't fall -- what are some examples of online activities that the public may assume potentially is captured, but is actually not captured by the new *Online Streaming Act*?

22 MR. SCOTT SHORTLIFFE: Well, for example, 23 explicitly social media services. Anyone who has a social 24 media service, we do not regulate them at all. There's a 25 very slight asterisk related to the *Online News Act* which I 26 probably won't go into because that would take up our time, 27 but if you're thinking of broadcasting, we don't regulate 28 services such as Facebook or Twitter or WeChat. We have a small regulatory responsibility for YouTube when it operates as a broadcaster, having channels that are professionally produced, but if you're an individual YouTube creator, we do not regulate you. So our entry into the internet is very limited to people who are operating in a manner very analogous to a typical broadcast.

83

7 MS. NATALIA RODRIGUEZ: And I imagine this is 8 all relatively new to the CRTC since this Act, the Online 9 Streaming Act is relatively new as well, and the CRTC's still 10 kind of working out the contours of what that new authority 11 might entail; is that right?

MR. SCOTT SHORTLIFFE: Very much so. And 12 because we're a tribunal, we operate on the basis of public 13 14 hearings. We actually have a regulatory plan where we are looking at these issues. We've had a few major decisions in 15 terms of who is subject to our Act and must register with us 16 in terms of who must make base contributions to the Canadian 17 broadcasting system, but we have announced that we have 18 19 another very lengthy series of proceedings to finish defining that work and just for defining our roles for the future. 20

MS. NATALIA RODRIGUEZ: Now this morning --21 22 I'm not sure if you heard the panel this morning, but we had a panel of Cultural Community Media members, who talked about 23 -- and one of them specifically spoke about Chinese Canadians 24 setting up radio stations on the internet from within Canada, 25 and he described that as unregulated radio. Would an online 26 radio station like the one that he described fall within the 27 ambit of the CRTC's regulation? 28

1	MR. SCOTT SHORTLIFFE: Generally speaking,
2	no. Of course, I would have to see a specific case. But if
3	you set up an audio service on the open internet, as many
4	people do, that would not fall under our current regulatory
5	ambit. Again, a specific case I would have to look at, to
6	see if it could be applicable to our roles, and we will be
7	consulting on audio policy going forward.
8	MS. NATALIA RODRIGUEZ: So I want to turn now
9	to Canada's broadcasting policy, which is where the CRTC
10	derives its direction from. Can I please, Court Operator,
11	have CRT-26 brought up?
12	EXHIBIT No. CRT0000026:
13	Broadcasting Act, S.C. 1991, c. 11
14	MS. NATALIA RODRIGUEZ: And this is just a
15	copy of the Broadcasting Act. I understand that the
16	broadcasting policy for Canada is set out in Section 3 of
17	this Act; is that correct?
18	MR. SCOTT SHORTLIFFE: That is correct.
19	MS. NATALIA RODRIGUEZ: And if we can go to
20	page 12? Broadcasting Policy for Canada. There it is. And
21	so 3(1)(a) there kind of sets out the broad scope of what
22	broadcasting should entail and what it should accomplish.
23	"the Canadian broadcasting system
24	shall be effectively owned and
25	controlled by Canadians, and it is
26	recognized that it includes foreign
27	broadcasting undertakings that
28	provide programming to Canadians"

And then (a.1) says, 1 "each broadcasting undertaking shall 2 3 contribute to the implementation of the objectives of the broadcasting 4 policy set out in this subsection in 5 6 a manner that is appropriate in consideration of the nature of the 7 services provided by the undertaking" 8 And if we just go to (d), it's explaining 9 there that the policy should, 10 "serve to safeguard, enrich and 11 strengthen the cultural, political, 12 social and economic fabric of Canada" 13 14 It also talks about "providing a wide range of programming". And if we go to page 13, it talks about 15 16 reflecting "the linguistic duality and 17 multicultural and multiracial nature 18 19 of Canadian society and the special 20 place of Indigenous peoples and languages within that society" 21 22 And if we go to page 14, (vi) there, it says that broadcasting policy should "ensure freedom of expression 23 and journalistic independence". And this broadcasting policy 24 goes on until page 18, so it's quite a broad set of 25 26 principles ---MR. SCOTT SHORTLIFFE: Yeah. 27 28 MS. NATALIA RODRIGUEZ: --- if you will, to

apply. And so my understanding then is that the CRTC is 1 tasked with implementing and interpreting this broad policy 2 and then making more specific regulatory policy that accords 3 with this broad policy; is that generally correct? 4 MR. SCOTT SHORTLIFFE: Yes, that is. 5 6 MS. NATALIA RODRIGUEZ: Okay. And then in doing so, the CRTC issues regulatory policies and public 7 notices regarding these regulatory policies; is that right? 8 MR. SCOTT SHORTLIFFE: That is correct, yes. 9 MS. NATALIA RODRIGUEZ: Okay. And so the 10 CRTC then is engaged in different activities. You mentioned 11 some decision making and adjudication. So aside from policy 12 13 setting, it does a range of things, including issuing 14 licenses to broadcasters ---MR. SCOTT SHORTLIFFE: M'hm. 15 MS. NATALIA RODRIGUEZ: --- is that right? 16 MR. SCOTT SHORTLIFFE: That is correct, yes. 17 MS. NATALIA RODRIGUEZ: Ensuring regulatory 18 19 compliance? MR. SCOTT SHORTLIFFE: Yes. 20 21 MS. NATALIA RODRIGUEZ: Receiving complaints 22 from the public and from other stakeholders? MR. SCOTT SHORTLIFFE: Yes. 23 24 MS. NATALIA RODRIGUEZ: Investigating complaints? 25 26 MR. SCOTT SHORTLIFFE: Yes. MS. NATALIA RODRIGUEZ: And issuing 27 decisions? 28

MR. SCOTT SHORTLIFFE: 1 That is correct, yes. MS. NATALIA RODRIGUEZ: Is there anything 2 3 else that the CRTC, anything I missed there, any broad categories of activities that the CRTC undertakes? 4 MR. SCOTT SHORTLIFFE: I don't think in the 5 6 broad categories, no. 7 MS. NATALIA RODRIGUEZ: Okay. Now my understanding is that broadcasting generally falls under the 8 Minister of Canadian Heritage. Can you maybe explain a 9 little bit the CRTC's relationship with the Department of 10 Canadian Heritage? 11 MR. SCOTT SHORTLIFFE: Yes, we're an arm's 12 length guasi-judicial tribunal, so we are independent from 13 14 the Minister of Canadian Heritage. We report to Parliament 15 through the Minister, but we do not take direction from the Minister. Under the Broadcasting Act, the government has 16 very limited ways in which it can issue direction to us. It 17 can issue policy direction of a general nature under Section 18 19 7. Under Section 15 it can ask us to make a report to -- on any subject within our ambit. And it can refer back for 20 reconsideration decisions to issue, amend or issues -- sorry, 21 22 to issue or amend a license. It cannot, however, refer back to us any of our regulatory policies. 23

So the design of Parliament is that we are supposed to be very independent from the government, and that while we have a reporting relationship as any portfolio agency does through the Minister of Canadian Heritage, we do not take direction from the Minister, and for the government

to issue us a direction, there has to be a process, which 1 includes posting in the Canada Gazette, and it is very 2 3 limited in terms of the potential direction they can give us. MS. NATALIA RODRIGUEZ: Right. So you've 4 kind of described how the Department of Heritage would 5 6 communicate to ---7 MR. SCOTT SHORTLIFFE: Yeah. MS. NATALIA RODRIGUEZ: --- CRTC. Is there a 8 process by which the CRTC can communicate to the Department 9 of Heritage maybe gaps in its authority, or potential 10 additional tools that it would need to carry out its mandate? 11 Is there -- is it a back and forth, or is it more direction 12 13 coming? 14 MR. SCOTT SHORTLIFFE: It's more direction 15 from the government. The CRTC does -- sees its role as implementing the legislation passed by Parliament. We don't 16 see our role as advocating for what legislation Parliament 17 should give us. We could have informal contacts on minor 18 19 issues. For example, because we report up, there's a departmental report that has to be submitted through 20 Heritage. We can inform each other of things that are in the 21 22 public domain, but we do not lobby Canadian Heritage to adopt particular policies or a particular approach in terms of 23 legislation. 24

25 MS. NATALIA RODRIGUEZ: Okay. Thank you. So
26 at a high level, I just want to understand the CRTC's
27 understanding of its concern with foreign interference
28 generally. Is this, at a high level, foreign interference,

something that the CRTC is aware of and -- and/or is concerned with?

3 MR. SCOTT SHORTLIFFE: So I'm going to take a moment, and I won't do this too often, just to point out 4 there's a difference between me as senior staff and the 5 Governor-in-Council appointees. I can speak to the 6 perspective of senior staff, but for the Chairperson of the 7 Commission and her colleagues or Governor-in-Council 8 9 appointees, I cannot speak for them. Having made that caveat, from the perspective of senior staff, I think we 10 don't see ourselves necessarily as an office of primary 11 responsibility, but as a government agency with oversight of 12 13 part of -- with oversight of the broadcasting system in 14 Canada, we are concerned about the questions of foreign interference, and we are certainly open to playing a useful 15 16 role. We don't see ourselves as necessarily a lead agency, but we would be very open to any discussions of how we can 17 assist in this matter, while respecting our legislation and 18 19 our primary responsibilities and our overall approach to support diversity of content and not be involved in making 20 decisions of a journalistic nature. 21

22 MS. NATALIA RODRIGUEZ: And so, currently, 23 does the CRTC play -- in senior staff's view, and I take your 24 point that you can't speak for the Commissioner of the CRTC, 25 but in senior staff's view, does the CRTC now play a role, is 26 it, in fact, playing a role in detecting, deterring or 27 countering foreign interference?

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MR. SCOTT SHORTLIFFE: I would say, at the

1 moment, we see ourselves as playing a relatively minor role.
2 To my knowledge, the number of complaints that we have
3 received specifically about foreign interference have been
4 relatively small. We have not -- we are not integrated into
5 the national security architecture, so we have, at least to
6 date, not played a major role.

MS. NATALIA RODRIGUEZ: Okay. And we'll come
back to those contacts with the security intelligence
agencies in a minute. So moving now to the licensing kind of
regulatory framework, I understand that generally, as you
mentioned, television and radio broadcasters in Canada need
to be regulated and issued a license by the CRTC. Is that
right?

MR. SCOTT SHORTLIFFE: That is correct. Yes. 14 15 MS. NATALIA RODRIGUEZ: And unless they're operating online, as you mentioned, broadcasters and 16 distributors operating in Canada require a license and -- but 17 in some cases, they can be eligible for exemptions? Is that 18 19 right? 20 MR. SCOTT SHORTLIFFE: Yes. 21 MS. NATALIA RODRIGUEZ: Okay. And generally,

22 what are some categories of exemptions? Who is eligible for 23 an exemption?

24 MR. SCOTT SHORTLIFFE: We have a wide number 25 of exemption orders, but for example, we exempt when the 26 regulatory burden would not be commensurate with the public 27 good of going through a process. I'll give you a concrete 28 example. There are what are called Category A Indigenous

1 radio stations. These are very small stations that probably broadcast to an immediate community within a few kilometres. 2 3 We think there are roughly 500 in Canada. Making them go through a regulatory process every few years would be very 4 burdensome for those communities with very little reward. 5 6 So we issue exemption orders when we do not see that there would be a public policy reason to have a more 7 defiant license process. 8 9 MS. NATALIA RODRIGUEZ: And is that generally related to the reach or the viewership or listenership of 10 that station? 11 MR. SCOTT SHORTLIFFE: Yes, it's typically --12 and again, there's many different exemption orders for 13 14 different reasons, but it's typically related to small numbers of people, limited reach. 15 MS. NATALIA RODRIGUEZ: Okay. And those who 16 have exemptions, are they still bound by the content 17

18 regulations from the CRTC? Like, understanding they don't 19 hold a license, but are they still required to uphold certain 20 standards?

21 MR. SCOTT SHORTLIFFE: Yeah, exemption from a 22 license registration process, you are still governed by CRTC rules. So if we say that you are operating under an 23 exemption order and the exemption order typically lists the 24 conditions under which you must operate, you must abide by 25 it. We are not increasing the regulatory burden on you by 26 saying you have to come in, but you still must abide by our 27 28 rules.

MS. NATALIA RODRIGUEZ: Okay. So all 1 broadcasters have either a license or an exemption order? Is 2 that generally accurate? 3 MR. SCOTT SHORTLIFFE: All broadcasters 4 within Canada, yes. There are people who can access the 5 6 broadcasting system from outside Canada who are not licensed. MS. NATALIA RODRIGUEZ: Right. And my 7 understanding is that licenses typically come with conditions 8 9 of service. MR. SCOTT SHORTLIFFE: That is correct. 10 MS. NATALIA RODRIGUEZ: Can you maybe explain 11 a little bit about generally what those are? 12 13 MR. SCOTT SHORTLIFFE: Yes, and I'll again 14 just do a caveat that we are in the middle of implementing new law and this is changing things. 15 Prior to conditions of service, we had 16 conditions of license. In order to hold your license, you 17 must abide by certain rules, we would set them out. For 18 19 example, for a radio station, we would say you must broadcast a certain percentage of Canadian content, it must be during 20 these hours. If you are a television station, you must 21 22 broadcast a certain amount of Canadian content. If you are a cable or satellite company, you must devote a certain amount 23 of your spending, expenditures, on Canadian programming. 24 Those were conditions of license. Under the 25 new act, we're transferring them to what are now called 26 conditions of service. It's highly technical to get into. 27 We have a little more flexibility as a regulator. Conditions 28

93

of license automatically have an endpoint of three, five, or 1 seven years. Conditions of service, we can have longer 2 lasting. 3 So think of conditions of service as being 4 very analogous to conditions of license for the purpose of 5 6 this discussion. MS. NATALIA RODRIGUEZ: Sure. And do some of 7 those conditions include compliance with regulations that 8 9 relate to content? MR. SCOTT SHORTLIFFE: 10 Yes. MS. NATALIA RODRIGUEZ: Okay. So I want to 11 take you now to some of those regulations. 12 13 Court Operator, if we can go to COM603? 14 --- EXHIBIT No. COM0000603: 15 Television Broadcasting Regulations, 1987 16 MS. NATALIA RODRIGUEZ: And this is the 17 Television Broadcasting Regulations, 1987. And if we can go 18 19 to section 5, which is on page 11, at the bottom of page 11? Yeah, programming content. Thank you. 20 So it indicates there that: 21 22 "A licensee shall not broadcast (a) anything in contravention of the 23 24 law; 25 (b) any abusive comment or abusive 26 pictorial representation that, when taken in context, tends to or is likely 27 28 to expose an individual or a group or

class of individuals to hatred or 1 contempt on the basis of race, national 2 3 or ethnic origin, colour, religion, sex, sexual orientation, age or mental 4 or physical disability; 5 6 (c) any obscene or profane language or pictorial representation; or 7 (d) any false or misleading news." 8 9 And my understanding is that these requirements are replicated for cable and satellite operators 10 under the Broadcasting Distribution Regulations. I believe 11 that's correct? 12 13 MR. SCOTT SHORTLIFFE: Yes. 14 MS. NATALIA RODRIGUEZ: And then likewise, the Radio Regulations have very similar content requirements 15 16 or prohibitions as well? MR. SCOTT SHORTLIFFE: Yes. 17 MS. NATALIA RODRIGUEZ: So I want to focus on 18 19 the requirement not to broadcast any false or misleading news, which is D there. Could this include false or 20 21 misleading information more generally? Because it says news, 22 but could it include just information? 23 MR. SCOTT SHORTLIFFE: I have to say, I'm not comfortable making a legal interpretation of what the 24 statement is. I think the plain meaning is false or 25 misleading news. If a case were brought to the Commission to 26 expand it, it would be considered de novo. 27 28 MS. NATALIA RODRIGUEZ: Right. And has that

95

come up? Have you had complaints related to false or misleading news? Broadcasters broadcasting false or misleading news?

MR. SCOTT SHORTLIFFE: We receive, you know, 4 on average, several hundred complaints a year. Some of them 5 are related to this. Our issue when we look at this is we 6 7 need to balance these rules with also the instruction in the Broadcasting Act to support freedom of expression and 8 journalistic independence, which means that the Commission 9 generally puts a very high burden of proof on any complaint 10 about any of these sections. 11

That then raises an issue for us of 12 13 interpretation. So we're -- typically we do receive 14 complaints, but then they're assessed one by one. You can 15 receive a complaint that would say, and I'm giving you a hypothetical, not a real complaint, but similar to a 16 complaint we've seen, "I saw the Prime Minister on the news 17 last night. He's lying. Therefore you're broadcasting false 18 19 news and you should pull the license."

When something like that arrives, it's a nonspecific complaint and it's difficult for us to action.

If someone comes in, on the other hand, and says, "I can present to you examples where a broadcaster knowingly presented false or misleading news," that would probably be actioned at a much higher level.

26 So it's hard to give a single answer. Every 27 complaint needs to be assessed on its own merits.

MS. NATALIA RODRIGUEZ: And has the CRTC

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96

1 grappled with whether or not mis- or disinformation could 2 fall under that section?

3 MR. SCOTT SHORTLIFFE: I would say that less grappling with it under that section and more that as we're 4 implementing the new Broadcasting Act, and I need to be 5 6 cautious because there are things that we will be producing 7 public records on, we are grappling with the changes to the broadcasting environment as a whole. I think as a matter of 8 public discourse, false and misleading news is certainly part 9 of that discourse. We're concerned with questions, for 10 example, around artificial intelligence, how that will change 11 12 news.

I think that is part of the broad context in which we are going to be looking at our changes to the broadcasting system. I would not say that we have specifically targeted that in the past, but it is part of the context we're examining for the future.

MS. NATALIA RODRIGUEZ: Okay. And if a
complaint came in about, for example, a radio station
broadcasting propaganda, specifically in this case because
we're looking at foreign interference, foreign state
propaganda, is that something that could potentially fall
under false or misleading news?

24 MR. SCOTT SHORTLIFFE: It could, absolutely.
 25 MS. NATALIA RODRIGUEZ: Okay. And has the
 26 CRTC encountered that situation with respect to propaganda
 27 specifically?

MR. SCOTT SHORTLIFFE: We've received

complaints about propaganda, and without entering too much 1 into specific cases, our issue is always that because the 2 3 Government's direction is that we should lean on the side of freedom of expression, we are extremely reluctant to become 4 the arbiter of what is true and what is propaganda. And over 5 6 time, the Commission has taken the point of view of that is a greater danger. We should not, as government officials, be 7 determining what is truth. We've instead leaned in the 8 9 direction of saying we should have pluralistic sources of information so that Canadians can make up their own minds. 10 That's not to say that we could never act in 11 a case, but to say that we've taken that barrier as being 12 13 extraordinarily high because we are very concerned that our 14 role is not to be arbiters of truth or censors and to reflect through the broadcasting system. 15 16 MS. NATALIA RODRIGUEZ: Right. But -- oh, go ahead, Commissioner. 17 COMMISSIONER HOGUE: Is there any specific 18 19 sources that you are relying on, or -- for doing it, or you are referring to all the potential sources within the civil 20 21 society? 22 MR. SCOTT SHORTLIFFE: I think all the potential sources within civil society. 23 COMMISSIONER HOGUE: Okay. There's no 24 specific sources in particular. 25 26 MR. SCOTT SHORTLIFFE: No. I mean, we -again, the way -- and again, I'm speaking for senior staff, 27 28 and government appointees may or may not agree with me, but

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the viewpoint of senior staff has been we should not be put 1 in the place of being arbiters of truth if there's something, 2 for example, where there is a legal decision or a government 3 decision, we would -- we would respect that. If there are 4 matters of opinion, we are very reluctant to weigh in to 5 6 whether this matter of opinion is propaganda or not and whether or not it reflects truth because there's an inherent 7 danger to us doing that. 8

9 MS. NATALIA RODRIGUEZ: But the regulation
10 does prohibit false or misleading news, does prohibit
11 broadcasting false or ---

MR. SCOTT SHORTLIFFE: Yeah.

MS. NATALIA RODRIGUEZ: --- misleading news.

14 So in theory, if a broadcaster did that and 15 the complaint met that threshold that you say is a high 16 threshold, and rightly so, in theory that broadcaster could 17 face some consequence or sanctions.

MR. SCOTT SHORTLIFFE: Yes. They could face -- and the reason amendments to the Act have increased our options here, they could face a number of consequences from a mandatory hearing to explain why they broadcast what they did to the possibility of an Administrative Monetary Penalty -think of it as a fine -- to the ultimate sanction is us removing a licence to broadcast from someone.

25 MS. NATALIA RODRIGUEZ: And has that ever
26 happened? Has the CRTC ever revoked a licence on the basis
27 of airing false or misleading news?

MR. SCOTT SHORTLIFFE: Not to my knowledge on

false or misleading news. I believe we have withdrawn a 1 licence in terms of abusive comment related to a radio 2 station in the Quebec City market. I don't have the details 3 of that in front of me, but we have withdrawn at least one 4 licence on the basis of abusive comment. 5 6 I do not recall any case where we're removed a licence on the basis of false or misleading news. 7 MS. NATALIA RODRIGUEZ: And how does the CRTC 8 9 determine, then, whether something is false or misleading 10 news? MR. SCOTT SHORTLIFFE: To the greatest 11 possible extent, if there is a matter put in front of us and 12 it is a matter of fact, we can determine whether it is false 13 14 or misleading. So if someone were -- and I'm going to use ridiculous examples, and forgive me for this. 15 If someone were to say "A killer tornado was 16 bearing down in Ottawa and you must evacuate", creating panic 17 on a beautiful sunny day, that is false and misleading. It 18 19 is clearly false and misleading and that would be mischiefmaking and there is a sanction to it. 20 21 That is different from someone saying, "I 22 have an opinion strongly for or against something", whether it is political opinion or worldwide opinion, a view on 23 social cohesion. And I think that is where we are more 24 cautious. 25 There are things that individuals in good 26

27 faith would say this is news and I believe it is misleading28 that the Commission might decide this is a matter of opinion.

It may or may not be a well-supported opinion, but that is 1 different from a fact. A fact would be something that I 2 3 believe the Commission would likely take more action on. MS. NATALIA RODRIGUEZ: And if something came 4 to the CRTC and it wasn't apparent on its face whether it was 5 6 false or misleading, what is the CRTC's capacity to investigate whether something is false or misleading? 7 MR. SCOTT SHORTLIFFE: It depends on the 8 9 allegation, it depends on what we could do on the public Typically -- and I'm going to go to the extreme 10 record. where we would talk about revoking a licence. 11 Any action like that or, for that matter, an 12 13 Administrative Monetary Penalty, we would create a public 14 record, there would probably be a hearing. We would invite 15 people to bring forward evidence to us and put it in front of And so we can carry on in that nature. 16 us. We have broad information-seeking powers. 17 We can go to any of our licensees and seek information about 18 19 their operations. We can ask to listen to recordings of 20 their broadcasts. So we have fairly broad ambit there. Where we start to have more issues is 21 22 anything that's overseas that is not subject to Canadian law and we do not have staff overseas. And within Canada, there 23 are sometimes capacity questions where a relatively small 24 government organization, so it then becomes a matter of the 25 Commission in this would be a Commission decision, not a 26 staff decision, are we going to proceed on with an 27 investigation that would involve, for example, a public 28

hearing. 1 MS. NATALIA RODRIGUEZ: Right. Now, we heard 2 this morning from the panel that propaganda, foreign 3 propaganda, is commonplace in Indian language and Chinese 4 language media in Canada. Is this something that the CRTC is 5 6 aware of? 7 MR. SCOTT SHORTLIFFE: I'm aware that there have been allegations of that. I, again -- and I can't speak 8 for what Commissioners are aware of. I can say that staff is 9 aware of this. 10 I would say it is an area of general concern 11 within the broader question of, is it opinion, is it 12 13 something that we can see as fact, and that generally 14 determine licences and licence renewals on the basis of a public record. So I could say that it is something that we 15 are aware of that there are complaints. 16 MS. NATALIA RODRIGUEZ: And so is the CRTC 17 able on its own initiative to commence proceedings or to open 18 19 an investigation to somehow address allegations that have been made now publicly about widespread propaganda on 20 Canadian airwaves? 21 22 MR. SCOTT SHORTLIFFE: I have to be very careful here. The CRTC has wide powers to decide what its 23 priorities are as an administrative tribunal, so it could, 24 but I cannot speak to what the priorities and choices of the 25 Commission may be in the future. 26 MS. NATALIA RODRIGUEZ: I'm asking about 27 whether it has the authority to initiate a proceeding on its 28

own accord ---1 2 MR. SCOTT SHORTLIFFE: Yes. 3 MS. NATALIA RODRIGUEZ: --- without -without a formal ---4 MR. SCOTT SHORTLIFFE: We do have -- we have 5 6 -- we absolutely have that authority. MS. NATALIA RODRIGUEZ: Okay, perfect. Thank 7 8 you. 9 I want to go back to the regulations we were just looking at. If we can put COM603 back up. 10 If we can go up to the -- page 11, I want to 11 look at abusive comment B. Yes, thank you. 12 So I read it already. What can you tell me 13 14 about the CRTC's experience with complaints relating to B, 15 abusive comment? MR. SCOTT SHORTLIFFE: As I've mentioned, I 16 can think of one case where I believe we did address this 17 following a public hearing to revoke a licence. My 18 19 recollection is -- and it was before I was at the CRTC, so I cannot comment as someone who was at the Commission at that 20 21 time. It was a case where there was more than one public 22 process, there was repeated contravening of our regulations and the Commission took action. 23 On a more daily basis, when we receive a 24 complaint like this, we look at it, we may refer it to the 25 Canadian Broadcast Standards Council, which is an industry-26 led regulatory body. The way it works is we refer complaints 27 28 to them. If the complainant is not happy with how they

103

adjudicate it, they can still bring it back to the
 Commission, but we find that most complaints are dealt with
 that way.

When we're looking at abusive comment or a pictorial representation, one of the things we look at is, is this repeated, is this something that shows a pattern.

7 If you look, for example, if you are 8 interviewing someone who may have hateful viewpoints and they 9 express something that is abusive, you could come back and 10 argue we are illustrating that these views are out there and 11 we are presenting this as a matter of news. We are not 12 endorsing the hateful or abusive comment.

13 If this is repeated, that is something that 14 then starts to show a pattern, and that typically becomes of 15 greater concern to the Commission.

So it is something that we are certainly -we are alive to complaints. Depending on the complaints and the severity, we investigate as needed. And it is part of our regulatory framework to try to ensure that these do not occur.

MS. NATALIA RODRIGUEZ: And in terms of the 21 22 CRTC's response to these complaints, its ability to investigate, is it similar -- similarly placed, I quess, this 23 -- a contravention of this subsection -- is it similarly 24 placed to the false or misleading news, or do you find that 25 26 those two are kind of similarly investigated, similar capacity to deal with them or is there a difference between 27 the two? 28

1 **MR. SCOTT SHORTLIFFE:** I would say that they 2 are very similar, yes. 3 MS. NATALIA RODRIGUEZ: And again, the tools and authority to respond is the same with respect to this one 4 as with the false and misleading news. 5 6 MR. SCOTT SHORTLIFFE: Yes, that's correct. MS. NATALIA RODRIGUEZ: And you said that the 7 one licence has been revoked based on this section? 8 9 MR. SCOTT SHORTLIFFE: Yes, to my memory, and I could confirm that after this. As I said, I was not at the 10 Commission at that time, but that is my memory. 11 MS. NATALIA RODRIGUEZ: Thank you. Okay. We 12 can take that one down. I want to move on to -- and we'll 13 14 talk a little bit more about complaints later and we'll get into maybe some more specifics, but I want to turn now to 15 Canadian ownership. As we saw in the broadcasting policy in 16 Section 3, broadcasters need to be Canadian owned. And I 17 want to also now turn to CRT-27, which is the direction that 18 19 lays that out at page 9. If we go to under direction, keep going down. There we go. Yes. So number two says, 20 21 essentially, that no licence or renewal shall be given to a 22 non-Canadian. --- EXHIBIT No. CRT0000027: 23 24 Direction to the CRTC (Ineligibility 25 of Non-Canadians) SOR/97-192 26 MR. SCOTT SHORTLIFFE: M'hm. MS. NATALIA RODRIGUEZ: And I'm paraphrasing 27 28 there. Now at page 5 under interpretation, there's a

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definition for what Canadian means, and it's not as 1 straightforward as one would think. There's a lot of 2 3 conditions there as to what Canadian is. And if we keep going down, we'll just see how far it goes. Keep going down. 4 Yes, so that is the definition of Canadian. It's quite 5 extensive. And if we go to page 9, Section 3 -- keep going 6 7 down. Yes, and I'm just going to read Section 3 because it seems to add a bit of gloss to Section 2, where, 8 "Where the Canadian Radio-television 9 and Telecommunications Commission 10 determines that an applicant is 11 controlled by a non-Canadian, whether 12 13 on the basis of personal, financial, 14 contractual or business relations or 15 any other considerations relevant to determining control, other than the 16 beneficial ownership and control of 17 the..." 18 19 Keep scrolling down, please. 20 "...voting shares of a qualified successor by a Canadian carrier or 21 22 its acquiring corporation, the applicant is deemed to be a non-23 Canadian." 24 25 Can you just explain in layman's terms what 26 this is saying? MR. SCOTT SHORTLIFFE: So probably the best 27 28 way to put it is that we need to look at two things. We need

to look at legal control and we need to look at actual de 1 facto control, and they're both elements in our decision. So 2 3 legal control is usually related to share, the number of shares a company has. Someone could turn up and 4 theoretically say, "I own this company. I am a Canadian. I 5 have 51 per cent of the voting shares." And as you saw in 6 that long list, there's many different variations to that, 7 but this is the simplest example. It's Canadian because I 8 9 own 51 per cent.

106

The separate question though is control in 10 fact. I could own 51 per cent of the shares, but if I am, 11 for example, in debt to millions of dollars to a foreign 12 13 entity who has a contract with me saying that I can't do 14 anything in my various businesses without their permission, 15 they, in fact, would then control the company through me, even though I control the shares because I have to answer to 16 them. So when we get an ownership application, we need to 17 look at both. We need to look at what the shares are, and we 18 need to look at control in fact. Control in fact is not a 19 single test. It is a question of looking at different 20 factors to determine is the body actually independent. 21

22 MS. NATALIA RODRIGUEZ: And what -- how do
23 you do that? How do you determine whether someone -- an
24 entity is actually controlled by a Canadian?

25 MR. SCOTT SHORTLIFFE: So I must say, this is
26 -- this reports through different sections of the CRTC than I
27 -- than the one I'm responsible for, so I am going to be very
28 high level here because I don't want to speak for my

colleagues. I'm sure they will let me know later if I say 1 anything that is incorrect. We typically then try to look at 2 3 anything we can find. We start with financial factors, where the money flows, who might control the money going into a 4 5 system. We look at who their suppliers are because if your 6 supply is controlled by a non-Canadian entity, you may not 7 actually have choices in what you put on the air. We look at any licensing arrangements they may have. But one of the 8 issues around control in fact, it is usually different for 9 any applicant. There's no single rulebook for control in 10 fact. And when control in fact is determined, it's usually 11 on the basis of a preponderance of evidence, and then it 12 becomes a Commission decision. It's not a staff decision. 13 14 Staff needs to present that preponderance of evidence to the 15 Commission for a decision.

MS. NATALIA RODRIGUEZ: And ownership is
looked at at the time that the licensee or the prospective
licensee applies for the license?

19 MR. SCOTT SHORTLIFFE: Yes, or if there is a If there's a change of ownership, they are transaction. 20 required to inform us of the change of ownership, and if 21 22 there -- during their licence, if there is change, for example, to the shares they own, they are required to inform 23 So at any point when they are making a change to their 24 us. 25 structure, we can investigate it.

26 MS. NATALIA RODRIGUEZ: And what about when 27 there's a renewal of a licence, does the ownership get looked 28 at again?

MR. SCOTT SHORTLIFFE: It usually depends on 1 the status of the licence. I mean, I'm going to be very sort 2 3 of -- I don't want to say flippant because that would not respect the importance of this proceeding, but, for example, 4 if Bell Canada came to us and said, "We are renewing 5 6 licensees," unless there has been a major change, we're pretty much going to assume that Bell Canada remains 7 Canadian, and that if there is a major change, that it's 8 probably front page news. So we would look at it, but we 9 probably wouldn't look in great depth. If on the other hand, 10 someone comes to us who we've had concerns about in the past, 11 or questions have been raised about their ownership and 12 13 control, we would take a much deeper look at them at the time 14 of licence renewal.

108

15 MS. NATALIA RODRIGUEZ: Now we heard this 16 morning from the Cultural Community Media Panel that most Chinese language radio stations in Canada are individually 17 owned, and that the CCP, which is the Chinese Communist 18 19 Party, exerts control over that owner by leveraging that person's business interests in China, and then the owner then 20 as a result of that kind of financial pressure or incentive 21 22 ensures that the radio content is consistent with CCP or pro-PRC messaging. So if what I've described is accurate, could 23 this be an example of a non-Canadian control of a Canadian 24 25 owned broadcaster?

26 MR. SCOTT SHORTLIFFE: I think it is
27 absolutely a factor that the Commission would want to look
28 at, at the time of any licence issuing or renewal. I think

109

it would certainly be a factor that would enter into
 Commission decision making.

3 MS. NATALIA RODRIGUEZ: So it could potentially engage Section 3, which is the no de facto 4 control by a non-Canadian of a Canadian broadcaster ---5 6 MR. SCOTT SHORTLIFFE: Yes, absolutely. 7 MS. NATALIA RODRIGUEZ: Okay. We can take this one down. I want to talk a little bit about 8 broadcasting distribution undertakings, which you referenced 9 earlier as BDUs, and what is known as the list. So as we saw 10 earlier, broadcasting licensees must be Canadian owned. Is 11 it possible for a non-Canadian radio station to broadcast in 12 13 Canada?

MR. SCOTT SHORTLIFFE: It should -- well, no, except that if you're on the border, you can pick up a transmissions from the United States, so you could have someone who is over the border, who is broadcasting, whose radio station you are receiving in Canada, but generally speaking, a -- that is the only case where there should be foreign signals coming into Canada through the radio system.

21 MS. NATALIA RODRIGUEZ: Okay. So only kind
22 of limited to the border ---

23 24

MR. SCOTT SHORTLIFFE: Yeah.

24 MS. NATALIA RODRIGUEZ: --- area. Okay. So
25 moving to television then, can you maybe give us a sense for
26 how can -- non-Canadian television services are broadcast or
27 enter Canadian homes.

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MR. SCOTT SHORTLIFFE: Yes, this is going to

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be a little bit complicated, and I'll beg your indulgence 1 while I lay it out. I'm going to try and do it in the 2 3 clearest possible way. Imagine for a moment you're looking at your cable or satellite TV package at home. You have 4 channels that are Canadian. We are in the national capital 5 region. CJOH is the local Bell affiliate. It broadcasts 6 7 over the air and then it is carried on cable and satellite systems and available in Ottawa. That is a licenced 8 broadcaster. You have what are called specialty channels. 9 Because you are Canadian, you love curling, the great sport 10 of curling, you watch it on the Sports Network, which is a 11 Canadian licenced specialty channel. So you have on your 12 cable and satellite list a large number of channels that are 13 14 licenced and issued conditions of service by the CRTC. However, you also have channels like CNN, BBC News, and we'll 15 get into I'm sure some of the others as we go along. These 16 are foreign channels. They are not licenced in Canada. What 17 they are is authorized for distribution. 18

19 What authorized for distribution means, at some time in the past, a BDU, or a law firm representing 20 them, has approached the Commission and said, "We want to add 21 22 them to the authorized for distribution list." They will not commercially compete with Canadian stations. Canadian 23 stations typically make their money through either direct 24 subscriptions, or through advertisers. They are not 25 competing with them. But they will offer views that you will 26 not receive just from watching Canadian channels. 27

Over time, and this dates back to -- the

first authorized channels of this nature were I believe in 1984. The Commission has more and more taken the point of view of pluralism, especially when it comes to third language broadcasting, and has authorized a large number of them. I believe there are 300 foreign channels authorized for distribution in Canada.

111

7 Most of them are selected by individual Canadians as they make up their cable package. So if you are 8 having a cable or satellite package, you can say, "I want the 9 basic package," which everyone must have, "And then I want 10 Lifestyle, and I want Sports," and, if you are part of a 11 diaspora, "I want content in this language, and therefore I 12 13 will buy either individual channels that are authorized for 14 distribution or perhaps a package of those channels," because 15 every Canadian should have the ability, to a great extent, tailor what their choices in terms of Canadian television. 16

17 So when you look at what is on Canadian 18 television, some of it, and I would say the majority of what 19 you see, has gone through a licensing process. Some of it 20 has been added for distribution in Canada, but when it's 21 added for distribution, they're not licensed, they're not 22 changing their programming for Canada, we're just bringing in 23 the feed from another country.

So I'll go back to if you're interested in United States politics, and in election season many people are, you may wish to have CNN, MSNBC, Fox News so that you get the complete gambit of different views, those are three channels that are authorized for distribution currently in

SHORTLIFFE In-Ch (Rodriguez)

Canada, but not licensed. 1 I hope that makes it somewhat clear. 2 3 MS. NATALIA RODRIGUEZ: Yes, thank you. It does. So when a broadcasting distribution undertaking, which 4 I understand to be, like, Bell, or Rogers, the kind of big --5 6 7 MR. SCOTT SHORTLIFFE: Yeah. MS. NATALIA RODRIGUEZ: --- companies that 8 offer all of the small channels, or smaller channels, when 9 they approach the CRTC wanting to add a non-Canadian 10 broadcaster to the list, ---11 MR. SCOTT SHORTLIFFE: M'hm. 12 MS. NATALIA RODRIGUEZ: --- what is the --13 14 what criteria do they have to meet in order for that non-15 Canadian broadcaster to be added? MR. SCOTT SHORTLIFFE: So there's -- there is 16 a mixture, because, again, we proceed through -- go through 17 public proceedings. Many of them are very non-controversial. 18 There are cases where there is public dissent about whether 19 they should be added to the list. Our most basic test was 20 the competitive test. Will this unfairly compete with a 21 22 Canadian channel? There are Canadian ethnocultural channels, and the question was would this take business away from them 23 and thus make them less viable? That's our starting point. 24 25 We do have cases in the CRTC's history though where there has been enormous public discussion about should 26 we add this channel? Al Jazeera English was a case where in 27 fact the Commission ultimately authorized them, but put 28

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113

conditions on and further down the road had another public
 process to reduce those conditions.

When we look at it, the default is we're going to add channels, because the basic approach has been plurality, have as many voices as possible authorized for distribution in Canada. The next step is look at whether it's competitive. And then we look at whether there are issues of public controversy around them.

9 MS. NATALIA RODRIGUEZ: Okay. And these are
10 public processes? Every time a new prospective non-Canadian
11 broadcaster is going to be added or is being considered, it's
12 publicly available for people to respond and to intervene?

MR. SCOTT SHORTLIFFE: Yes.

MS. NATALIA RODRIGUEZ: Is that -- okay. And so a BDU who wants to quote unquote sponsor a non-Canadian broadcaster on the list, what do they -- what do they -- do they have to show anything? Do they have to -- do they assume any risk with that? Are they certifying or agreeing to anything with respect to that non-Canadian broadcaster? MR. SCOTT SHORTLIFFE: If I could just ask

21 for a clarification? What sort of certification are you 22 thinking of?

MS. NATALIA RODRIGUEZ: Well in the sense
that, you know, declare that this non-Canadian broadcaster
meets these requirements, for example. Do they have to
attest to anything? Do they have to vouch for that nonCanadian broadcaster in any way? Do they take on any risk in
sponsoring this non-Canadian broadcaster on the list?

MR. SCOTT SHORTLIFFE: Generally speaking, 1 They are still -- because they are licensed BDUs, they 2 no. 3 are responsible for the content that is broadcast in Canada. So for example, if they took on and then 4 broadcast a foreign entity, they would, in a large sense, be 5 6 responsible for that content. 7 But it's important to remember that those foreign entities are not directly licensed by Canada. So 8 they're taking on, I would say, a low level of assumed risk. 9 They do present to us information saying that they will abide 10 by copyright restrictions. So for example, if you have a 11 foreign broadcaster and they happen to be showing something 12 13 that someone else in Canada owns the rights to, it would have 14 to be blocked because that would be interfering with copyright in Canada. And there is the competitiveness test. 15 But again, over the decades the ambit of the 16 Commission has been to add more and more voices, and not to 17 place large numbers of barriers in front of them. 18 19 MS. NATALIA RODRIGUEZ: And if we can go to CRT25? I just want to scroll through the list, because it is 20 quite a long list, but just to show -- give a sense as to 21 22 what the list entails. CRT25. Thank you. --- EXHIBIT No. CRT0000025: 23 Broadcasting Regulatory Policy CRTC 24 25 2024-1 26 MS. NATALIA RODRIGUEZ: Yeah, and so it's Broadcast Regulatory Policy 2024-1. It's dated January 8, 27 2024. And it looks like -- if we go down? Yeah, the list 28

starts there. And we can just scroll through it as I'm 1 talking just to kind of get a sense for some of the non-2 3 Canadian broadcasters that are authorized on the list. And so as you mentioned, this list has been 4 growing over the years. And from what I understand, it has 5 6 not decreased very much, in the sense that non-Canadian 7 broadcasters are rarely removed from this list, aside from perhaps administrative reasons, if one of them stops 8 9 operating or something like that. My understanding, and correct me if I'm 10 wrong, is that there has been one instance in which a non-11 Canadian broadcaster has been removed from this list for non-12 13 administrative reasons, so for substantive reasons. Is that 14 right? 15 MR. SCOTT SHORTLIFFE: Yes. 16 MS. NATALIA RODRIGUEZ: Okay. And so -yeah. And now we've got to the end. There we go. 17 It's, again, a pretty long list. Can you 18 19 tell us about the process that the CRTC undertook to arrive at the decision that it did to remove the non-Canadian 20 21 broadcaster, which I understand was RT and RT France? Is 22 that right? MR. SCOTT SHORTLIFFE: Yes, that's correct. 23 And if I may, I'm going to add two pieces of context in 24 25 answering ---26 MS. NATALIA RODRIGUEZ: Yes, please. MR. SCOTT SHORTLIFFE: --- your question. 27 28 I had said before the Government has very

limited ways of interacting with the Commission. One of them
 is by asking us to make a report. In the case of Russia
 Today, the Government asked us to make a report as to whether
 Russia Today still met the objectives of the *Broadcasting* Act. This was after the invasion of Ukraine.

116

6 The Commission did have a public process. 7 The Government gave us a very tight timeline, two weeks, but 8 we did have a public process, collected quite a bit of public 9 evidence, and the Commission in the end decided that RT 10 should be removed from the list.

In the time since then, we have received other complaints. Notably we had one about Fox News, specifically asking whether it was exposing LGBTQ+ individuals to disparagement and hatred. I'm paraphrasing here and I apologize for that. And we received more than 7,000 interventions on that record.

Since then, the Commission has said that in 17 our regulatory work that is forthcoming, we see that we need 18 19 to relook at how we do this list and how we either add or detract people to it, because we've seen both in the RT case 20 21 and then in the complaint which is still before us, it is not 22 a closed complaint, about Fox TV, and a number of other complaints, that this is an issue that is becoming of greater 23 importance to the Commission and we will be revising our 24 25 process for how we both add and subtract persons from the list in the future. We've not announced the exact way in 26 which we'll be doing that or the timeline on that. 27

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MS. NATALIA RODRIGUEZ: Okay. Thank you. So

117

there's a lot in there. I'm going to unpack a little of 1 2 that. 3 If I can take you to COM602? --- EXHIBIT No. COM0000602: 4 PC Number: 2022-0183 5 MS. NATALIA RODRIGUEZ: And I understand that 6 7 this will be the Order in Council that you were mentioning that -- there we go -- that directed the CRTC to consider and 8 review the inclusion of RT and RT France on the authorized 9 for distribution list. If you can go to page 2, there's a 10 lot of preambles on the first page. The third paragraph on 11 page 2 -- so it says, 12 "Whereas the Government of Canada has 13 14 concerns as to whether programs 15 broadcast by RT and RT France would violate regulations made by the 16 17 Commission under the Act, if those programs had been broadcast by a 18 19 licensed Canadian programming 20 undertaking." 21 And if we can go to the fifth paragraph, 22 where it says "therefore"? 23 "Therefore, her Excellency, the Governor General in Council on the 24 25 recommendation of the Minister of 26 Canadian Heritage, pursuant to 27 section 15 of the Broadcasting Act, requests that the Canadian Radio-28

television and Telecommunications 1 Commission hold a hearing, which is 2 3 to be initiated no later than one day after the effective date of this 4 Order, to determine whether RT and RT 5 6 France should be removed from the List of non-Canadian programming 7 services and stations authorized for 8 distribution and make a report as 9 soon as feasible, but no later than 10 two weeks after the effective date of 11 this Order." 12 13 So this is what you were referring to, the 14 tight timelines that you were given ---15 MR. SCOTT SHORTLIFFE: Yes. MS. NATALIA RODRIGUEZ: --- by the Order in 16 Council. And so this process to evaluate RT's inclusion on 17 the list was not initiated as a result of a complaint or the 18 CRTC's own initiative. It was this Order in Council that 19 initiated the process; is that right? 20 21 MR. SCOTT SHORTLIFFE: Yes, that's correct. 22 MS. NATALIA RODRIGUEZ: And is this something the CRTC could have initiated on its own in terms of its 23 authority to do that? 24 MR. SCOTT SHORTLIFFE: Yes, we could have. 25 26 MS. NATALIA RODRIGUEZ: Okay. And so I just want to go to the decision very briefly. It's at CRT51. 27 --- EXHIBIT No. CRT0000051: 28

SHORTLIFFE In-Ch (Rodriguez)

Review of the authorization to 1 distribute Russia Today (RT) and RT 2 3 France pursuant to the List of non-Canadian programming services and 4 stations authorized for distribution 5 6 MS. NATALIA RODRIGUEZ: And it's Broadcasting Decision CRTC 2022-68 and it's dated March 16th, 2022. And I 7 just want to go to the first paragraph of the summary. I 8 think it kind of summarizes it quite well there. 9 "The Commission finds that the 10 continued authorization for 11 broadcasting distribution 12 13 undertakings {BDUs} to distribute RT 14 (formerly known as Russia Today) and 15 RT France is not in the public interest as their content appears to 16 constitute abusive comment since it 17 tends [to]..." 18 19 Sorry, 20 "...it tends or is likely to expose 21 the Ukrainian people to hatred or 22 contempt on the basis of their race, national or ethnic origin, and that 23 their programming is antithetical to 24 25 the achievement of the policy 26 objectives of the Broadcasting Act." So my understanding from that is that the 27 conclusion was that RT and RT France were removed because it 28

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wasn't in the public interest to continue allowing its
 distribution; is that right?

120

3 MR. SCOTT SHORTLIFFE: That is correct, yes.
4 MS. NATALIA RODRIGUEZ: And so it wasn't in
5 the public interest because it was determined that its
6 content was abusive comment, as it's understood under Section
7 5(b) that we looked at earlier in those regulations.

MR. SCOTT SHORTLIFFE: Yes and no. In the 8 9 actual decision, and I believe it's a page or 2 down, we talk about Section 5(b). We then explicitly say that that refers 10 to licensed entities, not to unlicensed entities. However, 11 in this case, we are using that as a proxy for the public 12 13 interest, and the Commission had concluded that were we to 14 apply the same test, that it wouldn't be -- it would be antithetical to really achieving a policy objectives. I know 15 it seems like a very fussy point, but I want to be clear that 16 we said that those rules don't necessarily apply. We are 17 choosing to apply them in this case because we find there's a 18 19 parallel. I think this also points out why we need to have a more defined policy cadre for what is added and removed to 20 21 the list, which is something that we're committed to doing.

MS. NATALIA RODRIGUEZ: Okay. So as you say,
a non-licensed entity is not bound by the regulations;
however, the conclusion was if this were aired by a licensee,
it would violate those regulations that they -- that that
licensee would be subject to ---

27 MR. SCOTT SHORTLIFFE: Yes, that's correct.
28 MS. NATALIA RODRIGUEZ: Okay. And so you

haven't gone through this process to determine how and why a non-Canadian broadcaster could be removed from the list, but presumably, there could be other ways in which a broadcast -a non-Canadian broadcaster is not in the public interest to continue being on the list ---

121

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MR. SCOTT SHORTLIFFE: Yes.

MS. NATALIA RODRIGUEZ: --- presumably.

8 Okay. And so do you have any more specificity with respect
9 to the scope of that future process or the timeline that the
10 CRTC's considering? Is it in the next 5 years, in the next
11 12 months? Can you give us a better sense?

MR. SCOTT SHORTLIFFE: I could say it 12 13 certainly wouldn't be in the next five years. I'd say it is 14 something that is very much on our radar screen. I have to be cautious because what we'll be doing in the future, and we 15 have an enormous workload around the two Acts we were 16 assigned, is involving some juggling of what priorities are. 17 I would say that speaking for staff, this is something that 18 19 we are certainly actively engaged in and considering, but I cannot give you an exact date where we'll be going forward 20 with the public consideration of it. 21

MS. NATALIA RODRIGUEZ: And what about in terms of the scope, is the CRTC going to be looking at reconsidering admission to the list, or are we only talking about removal from -- criteria for removal from the list? MR. SCOTT SHORTLIFFE: I can't fetter the discretion of the Commission in the future and what it will

because we haven't given them a firm recommendation. I could

say that I think what we have said publicly is that it would 1 be both, but I cannot get more precise than that because I 2 3 can't fetter the discretion of the Commission in the future. MS. NATALIA RODRIGUEZ: Fair enough. And so 4 I want to talk now a little bit -- we can take that down --5 6 about the CRTC's complaint process. And in your interview summary, you described a no wrong doors approach ---7 MR. SCOTT SHORTLIFFE: Yeah. 8 9 MS. NATALIA RODRIGUEZ: --- when it comes to complaints. Can you maybe just explain what that means and a 10 little bit of the process when a complaint comes in the door? 11 MR. SCOTT SHORTLIFFE: So I'll back up a bit. 12 13 The CRTC, and I think we have publicly acknowledged this, 14 we're very good at certain things in public hearings. We 15 have said, and our Chairperson has said numerous times in speeches, we need to get better at outreach to, for lack of a 16 better term, ordinary Canadians. We're very easy for 17 regulatory lawyers to find us. We're -- we need to do a 18 19 better job in reaching out. One of the things we're trying to do is 20 21 encourage people to come to us with complaints. If you go to 22 the website for the CRTC and there's a button that says contact us, when you click on it, there is a big thing, 23

122

submit a complaint, and that's, you know, one of the things we're trying to do to bring more people in. However, I think both staff, and as I said, there've been public speeches about this, Commissioners would say, "We need to do a better job of reaching out to encourage people to reach out, reach

out to us." So I'll just put that down as a first thing. 1 That said, if someone needs to reach us with 2 a complaint, they can click that button, submit a complaint. 3 They can write a letter to us. If they're a regulatory 4 lawyer, they know there's a process called a Part 1 5 6 Application. But what we're trying to apply now is the no 7 wrong door policy. A Part 1 Application, which is very technical to the CRTC is an application where you come in and 8 you say, "I want you to consider an issue with a licence." 9 Technically, if you're coming in to make a complaint about I 10 think someone should not be considered Canadian owned and 11 control, you would submit a Part 1 request. 12

13 We've had cases though where someone writes 14 in, has a valid complaint. They obviously don't know that we 15 have this highly technical process, and so we contact them and say we are going to deem it a Part 1. We're going to 16 publish it for comment. We're going to build a public record 17 on it. And that's the kind of thing we're trying to do 18 increasingly, which is to say there's no wrong door. If you 19 come to us with a complaint, we will try to send it to the 20 right place. 21

Now the right place could be us internally.
I was looking at radio complaints this morning. I think last
year staff dealt with 350 to 360, so at least 1 a day. That
doesn't count complaints that we send to the Canadian
Broadcast Standards Council. It doesn't count complaints
that are maybe unaddressable because they -- you know,
someone writes in and says, "I hate so-and-so's face. You

should not permit them on TV." It's a complaint but it's not 1 actionable. So we get a wide variety of complaints in. 2 3 I will say that I think we can do a better job in communicating how people can reach out to us. That is 4 something we're very much concerned with as a Commission and 5 6 trying to improve our methods for that. That said, if anyone watching this has a complaint to make to us, please, approach 7 We will try to apply the no wrong door principle and 8 us. send it to the right place. If it is a complaint about a 9 particular licensee and their licence is not up yet, we will 10 sometimes then keep that for the next time the licence is 11 under consideration and make sure that we consider the 12 13 complaints in that ambit. If it is a complaint about an 14 individual broadcast, we will often contact the broadcaster, 15 try and get a response from them. Again, every complaint is individual, so it 16 needs to be dealt with on an individual basis because there's 17 no sort of standard complaint that we get. 18 19 That was a bit meandering, I apologize for not having a more on-point response. 20 21 MS. NATALIA RODRIGUEZ: No, it was prefect, 22 thank you. Can you give us a sense for how many 23 actionable complaints the broadcasting office gets each year? 24 25 Is it in the hundreds; is it ---26 MR. SCOTT SHORTLIFFE: It's definitely in the hundreds. Between radio and television -- I would have to 27 confirm this with staff -- I'd say perhaps five to 600 that 28

we're dealing with per year. We tend to get more on radio
 than we do on television. And this does not count people who
 go directly to CBSE who does make a report to us.

125

So we do have -- I mean, we receive a lot of
complaints during the course of the year.

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MS. NATALIA RODRIGUEZ: And typically are these related to content?

8 MR. SCOTT SHORTLIFFE: Yes, they're usually 9 related to content. Again, a complaint can be all over the 10 map. It could be someone writing in saying, "I don't think 11 that you're properly regulating the Canadian Broadcasting 12 System because I don't see enough different points of view," 13 which is ultimately related to content. I think content is 14 at the root of most of the complaints we receive.

MS. NATALIA RODRIGUEZ: Now, one of our panellists this morning mentioned the complaint process under the Canadian Broadcasting Standards Council, which you mentioned as well. Can you explain what this is and when a complaint would go to them versus you? What's the relationship between the CRTC and this other Standards Council?

22 MR. SCOTT SHORTLIFFE: So ultimately the 23 authority for regulating the system is the CRTC's, and it 24 rests with us. That said, we've have a pro-regulatory system 25 where we've encouraged the private sector to set up bodies 26 like the CBSC; on the telecom side there's the Commission for 27 Complaints on Telecom Services.

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We do this for two reasons; first of all,

volume. Secondly, because there are certain complaints that we don't want, necessarily, a public servant adjudicating, but you could make a complaint to the CBSC, which is supported by a wide range of broadcasters, so it would be looked at, you know, by broadcasters to determine whether the complaint is valid.

126

7 A lot of the complaints they receive are, for example, broadcasting offensive language outside the hours it 8 is permitted. They also receive complaints about the nature 9 of particular content, but is something that is then -- they 10 will adjudicate, they'll issue a report on. If the complaint 11 is founded, they will request that the broadcaster who 12 13 overstepped the bounds issue a public -- in some cases a 14 public notification.

So for example, if a broadcaster -- and this happens relatively frequently -- permitted foul language at a time when children are usually watching television, they may need to broadcast several times, "This happened, we apologize, and this is what we're doing to correct the situation."

Having said that, the ultimate authority rests with us. If an individual goes to the CBSE, the CBSE adjudicates it and they're not happy with it, they can still bring it to the CRTC. I mean, the ultimate responsibility rests with us. This doesn't happen that frequently, but it has happened that someone has had a case in front of the CBSE, and it's come to us.

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I should also mention, by the way, the CBSE

does not cover the CBC. The CBC has an English and French
Ombudsperson who looks at CBC issues. Most other private
broadcasters belong to the CBSE, and we usually make that a
condition of service, saying, "You must belong to it," so
there's a place for complaints to go.

127

6 MS. NATALIA RODRIGUEZ: And so are you made
7 aware of all broadcasting complaints that require some sort
8 of decision or adjudication?

9 MR. SCOTT SHORTLIFFE: Not the ones that go
10 to the CBSE. The CBSE has annual report, which they share
11 with us. Typically if they have a finding they let us know
12 as a courtesy.

As Executive Director of Broadcasting, my staff informs me when there are frequent complaints or complaints about an individual issue, but given volume, I don't see all the complaints that come in.

MS. NATALIA RODRIGUEZ: And to your
knowledge, has the CRTC ever received a complaint relating to
foreign interference, in the context of broadcasting?

20 MR. SCOTT SHORTLIFFE: I haven't seen one 21 that is specifically about foreign interference. I have seen 22 many complaints that there are broadcast where they consider 23 it is supportive of foreign government's point of view, not 24 necessarily interference in an election.

And I have to be precise here, I don't recall seeing that; I would have to go through all the complaints in the CRTC, so I'm not saying that has never happened. I am certainly aware that we have received complaints about

SHORTLIFFE In-Ch (Rodriguez)

particular broadcasters, raising concerns that they are 1 representing points of view supported by foreign government. 2 3 MS. NATALIA RODRIGUEZ: Thank you. And I just want to enter it for the record, you mentioned the 4 complaint from Eqale Canada against Fox News on the list. 5 6 And I just wanted to pull up the complaint, just to enter it 7 into the record, CRT47. --- EXHIBIT NO. CRT0000047: 8 9 Open Letter: Egale Canada calls on the CRTC to Hold a Public 10 Consultation on the Broadcasting of 11 the American Fox News Channel in 12 13 Canada 14 MS. NATALIA RODRIGUEZ: If we can go to the 15 other view; this is native view, the image view. Yeah, I think we can see it in -- there we go. So if you can just 16 scroll down a little bit. 17 Is this the complaint that was filed? 18 19 MR. SCOTT SHORTLIFFE: Yes. 20 MS. NATALIA RODRIGUEZ: Okay, perfect. And so you mentioned earlier that no decision has been made as of 21 22 yet, but there will be one forthcoming, or there's some adjudications still to be done with respect to this 23 24 complaint. 25 MR. SCOTT SHORTLIFFE: It is still open in 26 front of us. This is the one where specifically -- two things I can mention about this; we considered this no wrong 27 door and posted as a part 1 application, received 7,000 28

responses. And in our correspondence back to them, I believe 1 in September of 2023, we said that would hold a forthcoming 2 3 process on how things are dealt with on the list. MS. NATALIA RODRIGUEZ: Okay. And the other 4 complaint that you mentioned in your interview with 5 6 Commission counsel was the complaint by Safequard Defenders. 7 MR. SCOTT SHORTLIFFE: M'hm. MS. NATALIA RODRIGUEZ: And I just want to 8 9 pull that one up as well. CRT40.3. --- EXHIBIT NO. CRT0000040.003: 10 Complaint to the Canadian Radio-11 television and Telecommunications 12 13 Commission (CRTC) Against China 14 Global Television Network (CGTN) and 15 China Central Television (CCTV) Channel 4 16 MS. NATALIA RODRIGUEZ: And if we can scroll 17 down a little bit? 18 19 Is this the complaint that you mentioned in 20 your interview with Commission counsel? 21 MR. SCOTT SHORTLIFFE: Yes, it is. 22 MS. NATALIA RODRIGUEZ: And can you explain the basis for the complaint, and generally your understanding 23 of what the complaint it is about and how it's being handled 24 25 or how it has been handled by the CRTC? 26 MR. SCOTT SHORTLIFFE: I can certainly do so. I will say it's also an open complaint and no decision has 27 28 been issued on it yet.

Safequard Defenders wrote the CRTC 1 specifically about a number of Chinese language channels, the 2 3 CCTV channels that are authorized for distribution in Canada, so they're authorized for distribution to uphold the licence. 4 And presented evidence that they were broadcasting forced 5 6 confessions and confessions that had been generated by torture. And therefore they brought this to our attention 7 and said that we should remove them from the list. 8

9 The record then has a long back and forth
10 where we have shared this complaint with CCTV. They came
11 back with a point-by-point rebuttal where they basically
12 denied the allegations.

13 One of the reasons why the Commission has not 14 yet issued a decision in this matter -- and this relates back to us looking at the overall context of how we add and 15 subtract things from the list -- as it relates to our ability 16 to investigate questions of fact. Safeguard Defenders poses 17 a question of fact, which is people have been tortured and 18 these are forced confessions. The broadcaster has said this 19 is not true. 20

Now, any reasonable person might have an opinion one way or the other reading the document, but we don't have an independent ability to investigate this, to see, especially in a foreign country, has someone in fact been tortured.

This poses an important question to the Commission, where we have facts that are dispute, facts that are clearly of a serious nature; an allegation of torture is

very serious, and therefore what is the basis on which we 1 will remove this channel, if that were the decision, or keep 2 3 this channel, bearing in mind that we're setting a precedent that would apply to all the other hundreds of channels that 4 we have on that list. 5 6 MS. NATALIA RODRIGUEZ: Thank you. And I'll take that down and we'll go to CRT59, which I believe is the 7 response from CCTV-4 that you were mentioning. 8 --- EXHIBIT NO. CRT0000059: 9 CCTV/CGTN Response to CRTC Complaint 10 MS. NATALIA RODRIGUEZ: And as it comes up, 11 are you aware that these two stations are state-run media; 12 13 this is not, you know, an independent Chinese-language 14 broadcaster, these are -- is that your understanding as well, 15 that this is state-run media? MR. SCOTT SHORTLIFFE: Yes. 16 MS. NATALIA RODRIGUEZ: Okay. And so this is 17 the response that you received, is that right? 18 19 MR. SCOTT SHORTLIFFE: Yes. MS. NATALIA RODRIGUEZ: Okay, perfect. 20 Thank 21 you. 22 And are you aware that the UK broadcasting regulator also received a similar complaint from Safeguard 23 Defenders related also to these two channels, and they 24 subsequently took them off the air, essentially? Were you 25 26 aware of that? MR. SCOTT SHORTLIFFE: Yes, I am, and I've 27 28 spoken to my UK colleagues about it.

MS. NATALIA RODRIGUEZ: Okay. And so this is 1 an open complaint, a decision has not been rendered at this 2 3 time, as you mentioned; right? MR. SCOTT SHORTLIFFE: That is correct. Yes. 4 5 MS. NATALIA RODRIGUEZ: Thank you. I want to 6 go now to CEF302 R. --- EXHIBIT No. CEF0000302 R: 7 Memo for CCE Summary 2022-0925 8 MS. NATALIA RODRIGUEZ: This is a memorandum 9 by the Office of the Commissioner of Canada Elections, OCCE, 10 and it's dated August 19th, 2024. 11 Have you seen this document before? 12 13 MR. SCOTT SHORTLIFFE: No, I received it in 14 the document package yesterday. I have not seen it before 15 then. MS. NATALIA RODRIGUEZ: Okay. Have you had a 16 chance to review it? 17 MR. SCOTT SHORTLIFFE: I've had a chance to 18 19 review it in a very cursory manner. MS. NATALIA RODRIGUEZ: Okay. Perfect. So I 20 just want to take you to page 4, the first paragraph, just to 21 22 give some context as to what this is. And essentially it's saying that the memo is: 23 "...in response to complaints made to 24 25 the [OCCE] respecting matters of 26 foreign interference [...] arising from the 44th Federal General Election ... " 27 Now ultimately, the memo concludes that: 28

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SHORTLIFFE
In-Ch (Rodriguez)
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"The review [undertaken] did not 1 identify sufficient evidence to reach 2 3 the threshold to initiate an investigation ... " 4 5 But I do want to take you to some portions of 6 the memo, as some of it may relate to the CRTC's mandate. 7 So if we go to page 60, at the bottom, paragraph 143, if we keep -- so that we can see -- there we 8 9 go. Essentially it says there that the OCCE 10 conducted several interviews with Chinese Canadians and on 11 the next page we see that the OCCE concluded the following 12 13 matters were particularly relevant. 14 And if we go down, we're going to see a 15 bulleted -- or indented list. I want to take you to subparagraph nine, 16 roman numeral nine. Yeah. 17 And so the last sentence there says, 18 19 "Further, that..." and it's redacted. It says: 20 "...(named interviewed subjects) 21 reported that both print media and 22 radio stations were primarily owned by China or Chinese entities ... " 23 And then page 66. Right. So findings and 24 conclusions. If we go down a little bit? Keep going? Yeah, 25 26 148. Perfect. "Information gathered indicates that 27 28 impetus and direction was given by

134

PRC officials for the anti-CPC 1 campaign..." 2 3 And this is the Conservative Party of Canada, which it explains earlier. And then it lists some examples. 4 5 Then if we go to page -- sorry, paragraph 6 149, it says: 7 "The overall campaign [-- which is the direction and impetus --] was 8 carried out and amplified via a 9 multi-pronged and layered approach 10 using Chinese Canadian association 11 individuals, Chinese-Canadian 12 business interests as well as the 13 14 pervasive social media and printed, digital and broadcast media 15 messaging." 16 And then at paragraph 156 on 68: 17 "Foreign ownership or control of 18 19 Canadian broadcasting media may be in contravention of applicable Canadian 20 21 statutory and regulatory 22 requirements. Consideration will be made for a recommendation to disclose 23 to the CRTC as appropriate." 24 25 So I have a few questions on this point. If 26 the PRC gave impetus and direction to regulated broadcasters in Canada to amplify anti- you know, any political party 27 messaging, could that be a breach of a regulation or a 28

condition of service? 1 MR. SCOTT SHORTLIFFE: It could be. We would 2 need to look at specific cases through a public process, but 3 it could be. 4 MS. NATALIA RODRIGUEZ: And would this --5 6 would there be any difference -- would it be more or less serious if this direction and messaging was done during a 7 write period, during an election? 8 9 MR. SCOTT SHORTLIFFE: In terms of the seriousness, I cannot offer an opinion. That would be up to 10 the CRTC Commissioners as they're contemplating the issues. 11 So I cannot actually give you an answer to that. 12 13 MS. NATALIA RODRIGUEZ: Okay. And if the PRC 14 gave impetus and direction to regulated broadcasters to amplify misleading or false information, could that be a 15 breach of a regulation or a condition of service? 16 MR. SCOTT SHORTLIFFE: It could be, yes. 17 MS. NATALIA RODRIGUEZ: Okay. Now, the OCCE 18 19 on that last paragraph indicated that it may consider making a disclosure to the CRTC about this issue, and this issue 20 being foreign ownership or control of Canadian broadcasting 21 22 media. Can you confirm whether the OCCE has made such a disclosure? 23 24 MR. SCOTT SHORTLIFFE: We received a disclosure of that nature last week. 25 26 MS. NATALIA RODRIGUEZ: Last week? MR. SCOTT SHORTLIFFE: Last week. 27 MS. NATALIA RODRIGUEZ: Okay. And was this a 28

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Part I application? 1 MR. SCOTT SHORTLIFFE: It was a direct email 2 3 to the Commission, which was then brought to my attention. It was not brought in as a Part I application. So it's now 4 before us as the Commission to determine what the next 5 6 appropriate steps are. 7 MS. NATALIA RODRIGUEZ: And is this something that would be made public, such as the Egale complaint or the 8 9 other complaints that you've received? MR. SCOTT SHORTLIFFE: Very honestly, I 10 haven't had the time to confer with legal staff whether it is 11 something we have the authority to make public and whether we 12 13 should. So I must give you a possibly answer, but honestly, 14 we have not finished our internal treatment of it because we 15 only received it a few days ago. MS. NATALIA RODRIGUEZ: Fair enough. 16 And given that caveat, and the fact that it's ongoing matter, is 17 there anything more you can tell us about the information 18 19 that you received from the OCCE? MR. SCOTT SHORTLIFFE: I think it's very 20 commensurate with the information which is in here. It 21 22 refers specifically to radio stations in the Greater Vancouver Area, I believe it's Richmond specifically, and 23 concerns about slant in terms of the coverage. I'm going by 24 memory, having read the disclosure here. 25 26 I'll say as a broader issue that while each individual case must be looked at specifically, and I can 27

certainly not promise any outcome from anything brought in

SHORTLIFFE In-Ch(Rodriguez)

front of us, the Commission is happy to receive material 1 which will contextualize us looking at any license in the 2 3 future or license renewal. MS. NATALIA RODRIGUEZ: Okay. Thank you. 4 Ι want to take you to CAN1080 R1. 5 6 --- EXHIBIT No. CAN001080 R01: 7 PRC Foreign Interference in Canada: A Critical National Security Threat -8 CSIS IA 2021-22/31A 9 MS. NATALIA RODRIGUEZ: Now, this is a CSIS 10 intelligence assessment and on page 2 we see that it's dated 11 September 8, 2021. It's entitled "PRC Foreign Interference 12 in Canada: A Critical National Security Threat". And I just 13 14 want to take you to page 6 of this assessment, where it says: "Media Interference, 'Managing the 15 Message' and positively Portraying 16 the Party" 17 And it says: 18 19 "Chinese-language media outlets 20 operating in Canada, along with members of the Chinese-Canadian 21 22 community, are primary targets for PRC-directed foreign-influenced 23 activities in the media realm." 24 25 And if we see the last sentence there, it 26 says: "In Canada, PRC FI [-- so foreign 27 interference --] actors have sought 28

to promote voices that portray the 1 PRC positively and 'tell the China 2 story well' in an effort to bolster 3 the Party's reputation and counter 4 what the CCP views as 'anti-PRC' or 5 'anti-Party' narratives in the west." 6 Now, we heard some of the panelists this 7 morning describing this in their own personal experiences. 8 And if we look at the first bullet point it says: 9 "PRC government influence over 10 Chinese-language media has become 11 increasingly problematic." 12 13 And in the second bullet point, it says: 14 "PRC FI actors have sought to use 15 Canada-based media outlets to shape Canadian opinions." 16 And then the rest is redacted. 17 So focusing on the parts that I read, does 18 19 any of this engage any of the CRTC's rules or regulations, which could potentially be the basis of a complaint or some 20 sort of response from the CRTC if such a complaint were made? 21 22 MR. SCOTT SHORTLIFFE: I would have to say potentially. I'd say it's certainly an issue of interest. 23 To my knowledge, this report was not shared 24 with CRTC at the time. I certainly do not recall ever seeing 25 26 it. I have to be very cautious because we deal with things on the public record as they go forward. We do proceed, you 27 know, in a deliberate manner. 28

I would say that the Commission would have 1 great interest in having more of this context. 2 3 MS. NATALIA RODRIGUEZ: Okay. So that was going to be my next question. Before your involvement as a 4 witness in these proceedings, were you aware of the substance 5 6 of what this is saying? Maybe not the assessment itself, but 7 the substance of what I read out. MR. SCOTT SHORTLIFFE: Not in any great 8 9 depth, no, and not in any official capacity. I certainly, following press coverage of these proceedings this spring, 10 had seem similar issues were raised and were intrigued by 11 them, but you know, I have not seen any of these reports from 12 13 -- because we are not part of the national intelligence 14 spectrum in Ottawa. 15 MS. NATALIA RODRIGUEZ: Fair enough. And if we can go to CAN11293. 16 --- EXHIBIT No. CAN011293: 17 China: Domination of Chinese-Language 18 19 Media in Canada Poses National Security Threats - IM 30/2023 20 MS. NATALIA RODRIGUEZ: Now, this is a joint 21 22 PCO Intelligence Assessment Secretariat and CSIS assessment, and it's dated July 31st, 2023. We see that on the top 23 right-hand corner there. 24 25 And its title is "China: Domination of 26 Chinese Language Media in Canada Poses National Security 27 Threats". 28 And just looking at the key

judgments portion of this, it says: 1 "Communist Party of China friendly 2 3 narratives inundate Chinese language media in Canada. Censorship, 4 5 including self-censorship, is 6 pervasive and alternative media 7 voices are few or marginalized in mainstream Chinese language media. 8 This includes traditional media such 9 as newspapers and in new media 10 provided by online platforms and 11 applications such as WeChat." 12 13 And then the second bullet point says, "The CPC's strategy" -- and here, the CPC is the Communist Party 14 15 of China: "...to shape the media landscape 16 relies on two main areas of effort; 17 control over narratives and control 18 19 over platforms [and then it's redacted] overt and clandestine." 20 21 And then the third bullet point says: 22 "The CPC controls narratives by limiting opportunities for dissenting 23 voices [and it's redacted] by 24 25 providing economic incentives 26 [redacted] fostering self-censorship [redacted]." 27 28 And the last bullet, we can go down a little

SHORTLIFFE In-Ch (Rodriguez)

1 bit so we can see it: "The CPC's ability to influence 2 3 Chinese language media and therefore shape overseas public opinion also 4 5 plays a critical enabling role in its other activities, including 6 7 transnational repression efforts, and attempts to influence electoral 8 outcomes." 9 So again, just focusing on these key 10 judgments, the parts that I've read, does any of it raise 11 possible breach of a CRTC regulation or rule? Does it engage 12 13 the CRTC's regulatory authority? 14 MR. SCOTT SHORTLIFFE: I wouldn't put it that 15 it engaged our authority. It would certainly raise questions that the CRTC would wish to look further into, specifically 16 whether this raises questions of control and fact. Again, 17 this was not an intelligence assessment that we were party 18 19 to, but I think would be of great interest to us. I think that -- and again, I have to be 20 cautious here. I'm speaking from staff perspective, not from 21 22 the perspective of the Commission. We would be very interested in learning more about the economic incentives and 23 fostering self-censorship because those do seem to raise 24 25 questions that are troubling if they are in a licensed party. 26 So I would say that it raises questions that the Commission would certainly be interested in. Whether or 27 not it engages our regulatory authority would be a judgment 28

ENGLISH INTERPRETATION

1 that the Commission would have to make looking at that
2 evidence, but it certainly would raise issues that we would
3 be interested in.

142

MS. NATALIA RODRIGUEZ: And before your
involvement as a witness in these proceedings, were you aware
of the substance of what's in these key judgments section of
this assessment?

MR. SCOTT SHORTLIFFE: No, I was not. 8 MS. NATALIA RODRIGUEZ: Okay. And so moving 9 now to what you touched on, which is your involvement or lack 10 of involvement with the security and intelligence community, 11 first of all, does the CRTC have security cleared personnel? 12 13 MR. SCOTT SHORTLIFFE: Many of the staff are 14 security cleared. The actual Commission members are not required to hold a security clearance with the exception of 15 the Chairperson. The Chairperson is also the deputy head 16 and, for government reasons, has to have a security 17 clearance. The others do not. By happenstance, several of 18 19 them do currently because they are former public servants, but they're not required to. 20

21 Senior staff generally has to have a secret
22 clearance. To my knowledge, no one in the Commission holds a
23 top secret clearance.

24 MS. NATALIA RODRIGUEZ: Okay. And that was
25 going to be my next question, so thank you.

26 Now, has the CRTC ever been briefed on issues
27 of foreign interference by any government department or
28 agency, anyone within the security intelligence community?

ENGLISH INTERPRETATION 143

MR. SCOTT SHORTLIFFE: Not in -- not in a direct sense. I can remember one case in the past where there was a complaint which we had received from the Indian High Commission. It wasn't about foreign interference. It was -- because it was from the Indian High Commission, we did meet with foreign counter -- sorry, with government counterparts about that.

8 More recently at the request of our 9 Chairperson, I and our secretary general have had preliminary 10 meetings with Public Safety Canada to explore whether there 11 is information from the intelligence community that can be 12 appropriately shared with us.

This is very new for the CRTC. It does engage questions about our independence, about our ability to deal with secret material or material that would not be on the public record because we make our decisions based on a public record.

So it is something that we have not traditionally done in the past, and we are in sort of very nascent discussions about that.

MS. NATALIA RODRIGUEZ: So in your view, would it be helpful for the CRTC to further engage with these agencies given -- I understand your concern about potentially the CRTC's independence, but in terms of receiving information that might be helpful to its mandate, especially as it relates to foreign interference.

27 MR. SCOTT SHORTLIFFE: I would say that we
28 would very much like to engage and explore how this can be

appropriately done without pre-determining that the outcome is that it can be appropriately done and they should share information with us. That said, within those boundaries we want to explore this very much with other agencies within the government.

6 MS. NATALIA RODRIGUEZ: Okay. So the CRTC
7 would be open to receiving briefings on foreign interference
8 from members of the security and intelligence community.

9 MR. SCOTT SHORTLIFFE: Within the caveats of
10 whether we could set up a protocol which respects or
11 independence and our decision-making, yes.

MS. NATALIA RODRIGUEZ: Fair enough.

Now, very briefly, you mentioned in your interview summary at paragraph 58 that you considered the CRTC's greatest vulnerability to be its inability to react quickly. And I just wondered if you could expand briefly on that, especially as it relates to allegations of potential foreign interference.

19 MR. SCOTT SHORTLIFFE: Yes. I think that what I was trying to get across is, we make our decisions 20 based on public processes and public records. If we received 21 22 an allegation that said a broadcaster is misbehaving right now, that they have been instructed by a foreign body to 23 broadcast something that is untrue that could affect an 24 election that is potentially happening that day, our ability 25 to do anything within the space of ours on no public record 26 is essentially zero. That's not how we're constituted as a 27 quasi-judicial tribunal. 28

We're not -- we're not, generally speaking, a 1 law enforcement body. And I'm sorry I have to say "generally 2 3 speaking" because our anti-spam and do not call is technically law enforcement. But we're no constituted on the 4 broadcasting or telecom side as law enforcement agency. We 5 6 don't have sort of arbitrary powers and, in fact, everything is tilted towards us building a public record exactly so that 7 as a government body, we will not take people off the air or 8 have the power to take people off the air, which could easily 9 become a tool for repression in the wrong hands. 10 Now, I would argue that that is, for many 11 public policy outcomes, a very good thing for the Commission. 12 13 I would say that if there is a concern about election misinformation being broadcast on an election day or just 14 before an election day, it limits the Commission's ability to 15 take instant action. 16 The Commission's ability to take action after 17 the fact, conduct an investigation, lobby -- have an 18 19 Administrative Monetary Penalty, remove a licence, we have all of that, but that is something that takes time to apply. 20 It's not something we can apply instantly on the day. 21 22 MS. NATALIA RODRIGUEZ: Thank you. And before we conclude, is there anything 23 else you would like to tell the Commissioner about anything 24 that we haven't touched on that relates to your mandate? 25 MR. SCOTT SHORTLIFFE: I think just one thing 26 I would like to mention is around news. 27 As we're bringing in the foreign entities, 28

the streaming services, one of our initial decisions for what 1 we call base contributions included setting up a news fund 2 3 for radio which is new, bring in more news for independent television stations. Partly this is because we're trying to 4 build up democratic institutions, journalism news because we 5 6 see this as a way of countering disinformation. It's not a 7 direct way of countering it, but we do see it structurally on the system as something very important that we can do. 8 We can devote more funds to news and try to direct it towards 9 independent news voices which we see as very important in 10 11 Canada.

146

I'd also say that while, as I said earlier, 12 we don't see ourselves as an office of primary responsibility 13 14 for foreign interference, this does not mean we are an office 15 of no responsibility for foreign interference. We recognize that this is a challenge that affects all Canadians and while 16 we try to figure out what an appropriate role is, I certainly 17 would say that we wish to play an appropriate role in that 18 19 nature.

20

Thank you.

21		MS. NATALIA RODRIGUEZ: Thank you very much
22		Those are my questions, Commissioner.
23		COMMISSIONER HOGUE: Thank you.
24		So we'll break for 20 minutes. We'll come
25	back at 3:30.	
26		THE REGISTRAR: Order, please.
27		This sitting of the Commission is now in
28	recess until 3:	30 p.m.

--- Upon recessing at 3:11 p.m. 1 --- Upon resuming at 3:33 p.m. 2 3 THE REGISTRAR: Order please. This sitting of the Foreign Interference 4 Commission is now back in session. 5 6 The time is 3:33 p.m. 7 **COMMISSIONER HOGUE:** So we'll begin the cross-examinations. It's Maître Sirois for the RCDA that 8 9 will begin. --- MR. SCOTT SHORTLIFFE, Resumed: 10 --- CROSS-EXAMINATION BY MR. GUILLAUME SIROIS: 11 MR. GUILLAUME SIROIS: Good afternoon. 12 Guillaume Sirois for the RCDA. 13 14 In your testimony, you provided the example of a broadcast about a tornado in Ottawa on a bright sunny 15 day as a potential example of false information that could be 16 sanctioned by the CRTC. Do you remember that? 17 MR. SCOTT SHORTLIFFE: Yes, I do. 18 19 MR. GUILLAUME SIROIS: I would like to present you some known narratives that are more directly 20 21 relevant to the focus of this Commission of Inquiry. I would 22 appreciate your opinion on these narratives and whether they are false statements or not, or how we can determine whether 23 they are. 24 25 One of the examples that have been floating 26 by Russia is that financial aid sent to Ukraine is being pocketed by corrupt officials within the Ukrainian 27 28 government.

MR. SCOTT SHORTLIFFE: I have to be very
 cautious here. I have individual opinions as a Canadian of
 Ukrainian descent, in fact, but I'm speaking here as an
 official of the CRTC.

148

As an official of the CRTC, I don't believe I should be making rulings on whether something is true or not. The reason why I used the tornado example was it was theoretical and patently ridiculous exactly because I don't believe that as a public official I should be offering my opinion on whether a public issue is true or not.

MR. GUILLAUME SIROIS: Well, that's kind of 11 where I'm going. You've seen exactly where I'm going, is 12 13 that there are some narratives that are promoted by the 14 Kremlin that are as ridiculous as the example you gave about 15 the tornado in Ottawa. For instance, as you may be aware, that they are -- Russia is in Ukraine to remove a pro-Nazi 16 government or that NATO, in fact, started the war in Ukraine, 17 are those narratives ridiculous enough to be regulated by the 18 19 CRTC?

20 MR. SCOTT SHORTLIFFE: Again, and 21 respectfully, I'm not going to answer a question about a 22 specific narrative. I have personal opinions about them as 23 an individual Canadian, but I'm testifying as an official of 24 the CRTC.

25 It would have to be brought to a complaint 26 before the CRTC and adjudicated by -- through an adjudicative 27 process. I can't do that as a witness appearing here today.

28

MR. GUILLAUME SIROIS: Okay. And I

understood from your testimony earlier today that the CRTC 1 can undertake some investigations on its own initiatives 2 3 before a complaint is brought before the CRTC. Is this an offence of where the CRTC could investigate on its own? 4 MR. SCOTT SHORTLIFFE: I would say that 5 6 anyone who wants to bring information to the attention of the 7 CRTC should and that the CRTC, as an adjudicative body, will then make decisions on what it will investigate. And I would 8 encourage people to bring forward the material that they wish 9 the CRTC to look at. 10 MR. GUILLAUME SIROIS: Okay. I have a few 11 other narratives from the Kremlin, but I understand it's 12 13 perhaps pointless at this point. 14 I would like to ask the court reporter to pull CRT51, please. This is the decision about RT and RT 15 I suppose you're aware of that decision. 16 France. MR. SCOTT SHORTLIFFE: 17 Yes. MR. GUILLAUME SIROIS: It was presented 18 19 earlier to you today. Can you -- for the record, can you please 20 explain in one or two sentences what this decision is about? 21 22 MR. SCOTT SHORTLIFFE: So following the reference from the government to look at the distribution of 23 RT and RT France, the Commission had a public process, 24 assembled information and took a decision that RT and RT 25 France should be removed from the list authorized for 26 distribution in Canada, which means that Canadian cable and 27 satellite and internet protocol television can no longer 28

SHORTLIFFE Cr-Ex(Sirois)

offer RT in Canada. 1 2 MR. GUILLAUME SIROIS: Thank you. 3 I would like to go to paragraph 48, please. I'm not sure what's the page number. I'm sorry. 4 5 Yes, 48. 6 So here we learn that, as far as the Commission is aware: 7 "...all of the BDUs that distributed 8 9 RT or RT France have ceased distribution of the services. 10 Accordingly, the removal of the 11 services from the List would not 12 13 change the current distribution 14 reality." 15 I'm wondering why the CRTC acted after the BDUs and not before? 16 MR. SCOTT SHORTLIFFE: Again, I have to be 17 very cautious here. CRTC decisions speak for themselves and 18 19 I can't breach any considerations or discussions behind the 20 scenes. 21 What I can say is this is a public instance 22 where following the invasion of Ukraine, I believe most BDUs voluntarily dropped RT or RT France. That does not mean that 23 the Commission decision had no weight. It means that they 24 25 could not re-add it. They couldn't wait a month and say, "Oh, this has calmed down and now we're going to put them 26 back on the list." If at any hypothetical point in the 27 future they wanted to distribute RT again, they would have to 28

1 apply to the Commission to do so and then it would have the 2 history that the Commission had intentionally removed them 3 from the list.

151

So this is something that happened. BDUs made a voluntary decision to no longer offer them. That's entirely within their purview. There's no one on the list who you have to broadcast. That does not mean that the decision of the Commission and the reference from the Government had no force.

MR. GUILLAUME SIROIS: It was still necessary
to issue that decision ---

MR. SCOTT SHORTLIFFE: Yes.

MR. GUILLAUME SIROIS: --- in the context?
Okay. And was it easier to ban RT considering that it was
not being distributed anyway?

MR. SCOTT SHORTLIFFE: Again, I can't get into what the internal deliberations of the Commission were, so I can't give a characterization on whether it was easier or not. What I can say is the Commission's clear decision following the process was that RT and RT France could not be distributed on the system in Canada.

22 MR. GUILLAUME SIROIS: And not -- I don't 23 want to invite you to comment on the thought process behind 24 that decision, but generally, if a service is already blocked 25 by -- or dropped by BDUs, is it easier to ban that service 26 afterwards, considering that it's not airing anymore?

27 MR. SCOTT SHORTLIFFE: I would say that it is
28 difficult to characterize whether it's easier or not because

the ultimate result is still a decision having legal force 1 saying you can't show it. If it is on the list, even if no 2 3 one is showing it in Canada, it could be shown. They don't need to alert us ahead of time. They could just say, "Okay. 4 Today it's on the list. I'm going to offer it tomorrow 5 6 morning at 9:00 a.m." When things are removed from the list, 7 that actually has the force of our regulation behind it saying, "You cannot offer it. it is no longer discretionary 8 to." 9

MR. GUILLAUME SIROIS: Okay. Thank you. I
would like to go to paragraph 21 now. It's higher up in the
document.

13 There's a suggestion from the ECGL, which is 14 the Ethnic Channels Group, they suggest that the framework to 15 decide whether or not to ban certain channels should be the Special Economic Measures Regulations, which means that if an 16 entity, such as RT, is already sanctioned by these measures, 17 these regulations, it should not be allowed to distribute its 18 19 services in Canada. Is this a framework that the CRTC could 20 apply?

21 MR. SCOTT SHORTLIFFE: So part of CRTC's 22 decisions, because they are public processes, is we encourage 23 public participation. In our decisions, we try to indicate 24 what the positions of parties were. This is a paragraph 25 doing that. If you get to the actual reasons behind the 26 decision, we're -- we were not adopting that measure.

27 What we have said though is that we do need28 to revisit our entire framework for how things are either

added or removed from the list and at such a time we will be addressing the question of what should be in that framework and addressing it in more detail.

153

4 MR. GUILLAUME SIROIS: Could that include
5 giving more thought about which entities are sanctioned under
6 the Special Economic Measures Regulations?

7 MR. SCOTT SHORTLIFFE: I have to be cautious
8 because we haven't launched that process, other than to say
9 that when we do launch it, we would like as much public input
10 as possible. I would encourage you to make the points you're
11 making here during that part of the public process.

12MR. GUILLAUME SIROIS: Okay. Thank you, I13appreciate the invitation. We'll certainly jump on it.

14 At paragraph 22, the same organization explained -- or submitted the process was perhaps not broad 15 enough to prevent distribution of Russian-state-controlled 16 information and news content within Canada because it applied 17 only to BDUs and the regulated environment. We have some 18 examples of how it can -- content can be distributed in 19 unregulated environments, and also that it does not cover 20 online services. 21

I'm wondering if you have any thoughts ofwhether or not the action taken here is broad enough?

24 MR. SCOTT SHORTLIFFE: I would say that the 25 action that was taken by the Commission was under the ambit 26 of the powers of the Commission. The Commission does not 27 have authority over the open internet. I mean, I could say 28 as an official I'm certainly aware that you can still access 1 RT websites over the open internet, but we don't have
2 authority over that. We don't have authority over the open
3 internet or for people accessing content over the internet.
4 That is not authority that Parliament has given us and is not
5 authority that we can therefore take on.

6 MR. GUILLAUME SIROIS: Okay. And what about 7 their unregulated environment? Is this something that the 8 CRTC is aware of and that -- are there any measures taken to 9 address this environment?

MR. SCOTT SHORTLIFFE: I'd say that again, I 10 mean, we obviously are concerned about the regulated 11 environment, because that is the environment we regulate. 12 13 Questions about the unregulated environment, including 14 piracy, raise questions that also relate to law enforcement, so I have to be cautious in our answer. We're certainly very 15 16 much concerned with the regulated environment and what is under our ambit. Knowing what happens in the unregulated 17 environment can be useful context for us, but in the end, our 18 19 decisions have to apply to the environment that we regulate.

20 MR. GUILLAUME SIROIS: Okay. Thank you. I 21 appreciate your answer. At the end of that paragraph, we see 22 that there's some submissions about other Russian services, 23 such as Channel One Russia. I want to go down further in the 24 document at paragraph 28, where we also -- the CEEC, which is 25 the Canadian ---

26 MR. SCOTT SHORTLIFFE: M'hm.
 27 MR. GUILLAUME SIROIS: --- Eastern European
 28 Council, talks also about the Channel One and also RTR

Planeta channels. I'll read the quote just to give a bit
 more contest. Yeah. I'll start in the middle of the
 paragraph:

"According to the CEEC, 'channels 4 like RT [...], RTR Planeta and Russia 5 6 [Channel] 1 are used by the Putin regime to promote toxic narratives, 7 propaganda, lies and conspiracy 8 theories, to spread hate against its 9 critics and enemies, and undermine 10 western democracies eroding the 11 cohesion within them. They are not 12 13 news channels: they are instruments 14 of Vladimir Putin's information 15 warfare and influence operations 16 through which he seeks to manipulate the understanding of geopolitical and 17 domestic political issues and impair 18 19 decision making about them."" I'm wondering if the CRTC took any actions 20 against Channel One Russia and RTR Planeta after these 21 22 submissions and the decision that was issued after that? 23 MR. SCOTT SHORTLIFFE: Not to my memory. MR. GUILLAUME SIROIS: And Channel One Russia 24 25 and RTR Planeta are still on the authorized list; right? MR. SCOTT SHORTLIFFE: I would have to review 26 the authorized list, which I don't have in front of me right 27 now, but I don't recall them being removed. 28

1	MR. GUILLAUME SIROIS: Oh, well we can go to
2	it, but I can tell you that it is. That's CRT25. Would it
3	be helpful to pull the list to show you?
4	MR. SCOTT SHORTLIFFE: No, I will accept your
5	word for it.
6	MR. GUILLAUME SIROIS: Okay.
7	MR. SCOTT SHORTLIFFE: As I said, there's 300
8	
9	MR. GUILLAUME SIROIS: No problem.
10	MR. SCOTT SHORTLIFFE: entities on the
11	list, so I don't remember them all. I apologize for that.
12	MR. GUILLAUME SIROIS: No problem. I
13	understand. But what I'm wondering, if whether these
14	these submissions if these submissions were not enough to
15	take actions against RTR Planeta or Channel One, which seem
16	to be promoting the same kind of content that RT is, I'm
17	wondering what it takes to take actions against other
18	channels from the Russian Government?
19	MR. GUILLAUME SIROIS: I can't answer that
20	because that would be getting into the deliberations of the
21	Commission itself and what evidence they take into
22	consideration and what decisions they make. I will say that
23	in this specific case, we had a Cabinet reference that looked
24	specifically at RT and RT French and there was a decision
25	issued by that.
26	Part of why this is in the decision is we do
27	build a public record. These are comments we received on the
28	public record. When we review our overall framework in the

future, we can refer to material on the public record, such 1 as the material that is contained in here. 2 3 In terms of why the Commission did or did not make other decisions specific to channels is something that I 4 cannot get into. 5 6 MR. GUILLAUME SIROIS: Okay. I'm just wondering, because you stated that CRTC can undertake some 7 investigation on its own initiatives. 8 MR. SCOTT SHORTLIFFE: 9 M'hm. MR. GUILLAUME SIROIS: And I'm wondering, it 10 takes a formal complaint for you to investigate these issues, 11 even when they've been clearly outlined in submissions in a 12 13 previous proceeding? 14 MR. SCOTT SHORTLIFFE: The CRTC can undertake investigations if it receives a formal complaint or under its 15 16 own initiative. That is as a general statement. With the size and complexity of the broadcasting industry, which the 17 CRTC regulates, it makes choices about what and when it 18 investigates and how. Again, I can't get into particular 19 deliberations of the Commission because it's a quasi-judicial 20 Tribunal. 21 22 MR. GUILLAUME SIROIS: Okay. Thank you. So I understand -- we can go to paragraph 71. 23 I want to talk a little bit more. I understand you don't 24 have the powers or authority to regulate the online content, 25 but I found a comment interesting. I don't want you to get 26

into the thought process of that decision, but I want to askthe question more broadly, is the fact that certain content

also available online, paragraph 71 talks about the availability of this content online. The fact that this content is available online as well, does it help in deciding that some content should be banned from broadcasting on Canada TVs?

158

6 MR. SCOTT SHORTLIFFE: What I will say is --7 and it's always the intent of the Commission to speak through 8 its decisions and say the decisions speak for themselves. 9 However, I am going to go a bit farther than that in respect 10 to your question.

The Commission thought it was worth noting 11 because whenever we are presented with a question of removing 12 13 content from the regulated broadcasting system, there is a question about, are we stifling voices, are we stifling 14 voices that the government of the day doesn't agree with? 15 And could that them become a practice by which we become de 16 facto censors, which is an important question for Canadian 17 democracy. 18

19 In this case, the Commission thought it was worth noting, saying for anyone who would raise that concern, 20 who would say that by removing RT and RT French, you are 21 22 acting as censors because the Canadian government does not agree with the editorial content of these. We presented our 23 other reasons and then the Commission specifically chose to 24 note that they are still available on the internet. How much 25 weight the Commission gave to that is not something I can 26 talk about. I can say that the Commission did wish to note 27 that. And that is in the context that the Commission is very 28

1 cautious that it does not wish to act as a censor.

MR. GUILLAUME SIROIS: What I'm having 2 trouble to understand is that we've seen some examples of the 3 kind of messaging that is being promoted by RT, Channel 1, 4 and others. Such as the fact that they are trying remove 5 6 Nazis from the Ukrainian government. I'm wondering, if you conclude -- if the CRTC concludes that this content is 7 harmful towards Ukrainians in Canada, such as the decision 8 did, I'm wondering why it's a positive that it's -- the exact 9 same content is also available online on deciding to -- when 10 issuing this kind of decision. 11

MR. SCOTT SHORTLIFFE: Again, I don't want to get too much into this specific decision. I will say that the Commission, as a matter of practice, has said that it does not wish to discourage points of view or put itself in the place where it is determining what the -- what a correct opinion is, and it noted this in this case.

While the Commission has noted this, it did not say in paragraph 71 that in the absence of this it would have made a different decision. It simply noted that for anyone who raised questions about access to this content, there is still another way of doing it. It did not comment either way on whether the decision would have gone another way if the internet did not offer this material.

25 MR. GUILLAUME SIROIS: So do I understand 26 correctly that these messages, even though they are harmful 27 to Canadians, they can foster freedom of expression for 28 Canadians? Is that how we can understand that? MR. SCOTT SHORTLIFFE: No. What I'm saying
 is the Commission does not have authority over the internet.
 The Commission has authority over regulated broadcasters.
 And the Commission tries to regulate respecting both freedom
 of expression and journalistic independence.

160

6 In this case, it was looking at the regulated 7 parts of the system. It issued the decision it issued. It 8 had a note for people who would have raised concerns about 9 freedom of expression going another way. It did not rule on 10 that. It is neither endorsing nor condemning this content on 11 the internet, because we do you have an ambit over the 12 internet.

13 MR. GUILLAUME SIROIS: Thank you. And we can close the document. I have perhaps one last question. 14 15 It still relates to freedom of expression. I'm wondering more broadly, like when you're regulating 16 content, does -- is foreign interference, foreign 17 disinformation a good way to help Canadians exert their 18 19 freedom of expression and democratic rights? Is it something that's positive for Canadians to see this kind of -- and be 20 influenced by this kind of content? 21

22 MR. SCOTT SHORTLIFFE: I'd say the 23 government's point of view through -- or pardon me, not the 24 government. The CRTC's point of view over time has been 25 Canadians should be exposed to many different points of view. 26 Canadians can then decide which points of view they wish to 27 accept information from.

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I think that the materials that are being

raised in this public inquiry are extremely serious. And as 1 I indicted earlier, I think will be of great interest to the 2 3 Commission going forward. But I will also say that the Commission's ambit over decades has been we want to encourage 4 different points of view, including points of view that many 5 6 people on the Commission would personally strongly disagree 7 with, in the hope that individuals in a democracy can sort them out. As opposed to repressive regimes who do not allow 8 different points of view into their countries. 9

161

10 Whether or not we have that right balance 11 will be certainly something we'll be looking into when we 12 look into how we add or remove -- add and remove parties to 13 the list in the future.

MR. GUILLAUME SIROIS: So it's a balancing
 exercise, it's not a -- there's no absolutes here?

MR. SCOTT SHORTLIFFE: I'm saying that we 16 have a public responsibility that involves a balancing act. 17 I don't want to say there's no absolutes, because that in 18 19 itself is an absolute statement. I think what I want to say is that the Commission needs to be very careful. We see that 20 in repressive countries governments determine what their 21 22 citizens can hear and that -- and I believe it's come up in these cases -- in this inquiry, there are foreign countries 23 who will not allow their citizens to hear points of view that 24 25 are critical of their government, or of their government's 26 policy.

27 The point of view of the Commission over time28 has been we will let in as many different voices as possible,

trusting that Canadians can sort out what is true or not for themselves. I think what has been raised at this inquiry, which is are there influences that are, for lack of a better terms, corrupt, is certainly something that the Commission needs to consider in its decision making going forward. But that does not change that the Commission's orientation is towards plurality.

162

8 The last thing I would say on that is -- it 9 those are my last comments before the break, I think there is 10 an important role for Canadian news here and for making sure 11 that Canadians have access to Canadian news sources and not 12 just foreign news sources. And that is something that we are 13 actively working to try to improve for the future.

14 MR. GUILLAUME SIROIS: Thank you. Those are15 all my questions.

COMMISSIONER HOGUE:

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18 --- CROSS-EXAMINATION BY MR. NEIL CHANTLER:

MR. NEIL CHANTLER: Good afternoon, Mr.

Mr. Chantler for the Concern Group.

Thank vou.

20 Shortliffe. My name is Neil Chantler and I'm counsel for the21 Chinese Canadian Concern Group.

22 We heard from representatives from foreign 23 language media outfits earlier today in a panel format. And 24 among other compelling and frankly terrifying narratives that 25 they shared with us, was their view that Chinese language 26 radio and television broadcasters are effectively under the 27 control of the CCP. My colleague, Ms. Rodriguez took you to 28 CSIS intelligence summaries that suggested that the PRC aims ENGLISH INTERPRETATION

to control Canadian broadcast media content and platforms. Now, the CRTC has the responsibility of regulating Canada's broadcast media landscape, and I've heard you today very candidly share with us your evidence, and you've taken the position that the CRTC's role in combatting foreign interference is "fairly small", were the words that you used.

163

I'm struggling with that conclusion and 8 perhaps you can elaborate a bit on that view. If you accept 9 that foreign countries should not be controlling our 10 broadcast radio and television, who is better positioned than 11 the CRTC to defend the country against this growing threat? 12 MR. SCOTT SHORTLIFFE: If I can answer that 13 14 in a couple of different parts? First of all, thank you for the question. 15

I think when I said that it is fairly small, I believe, and I and I have not watched all the testimony in front of this public inquiry. I have seen a lot of concerns about direct interference in electoral campaigns in specific ridings. I think that is an issue of great concern. I've seen issues that raise questions of legality. We're not a law enforcement body.

In terms of what is available on broadcast platforms and to the extent of the importance of that, I believe we do have a role to play. I don't think we are necessarily the front line for dealing with foreign intelligence issues, foreign interference in the broadest sense because we're neither a national security or a law ENGLISH INTERPRETATION

164

enforcement body, but that does not mean that we don't have a 1 2 role to play. 3 You referenced the testimony this morning. I will admit that I was only able to watch a few minutes of it. 4 I regret that. It seemed like fascinating testimony and I 5 6 will be watching the rest of it as soon as I have a chance. But I think that the issues that were raised are going to be 7 issues that are of great interest to the Commissioners who, 8 9 in the end, are the decision-makers rather than staff such as myself. 10 So while I think that we have a limited role 11 in that, I don't want to say that we have an unimportant 12 13 role. 14 MR. NEIL CHANTLER: All right. You were taken to a section of the CRTC Television Broadcasting 15 Regulations, which -- section 5(1). 16 MR. SCOTT SHORTLIFFE: Yeah. 17 MR. NEIL CHANTLER: You're probably familiar 18 19 with it. It's a fairly significant section. 20 It requires that a licensee shall not 21 broadcast any false or misleading news. You recall that. I 22 don't ---MR. SCOTT SHORTLIFFE: Yeah. 23 MR. NEIL CHANTLER: --- need to pull that up. 24 25 You've acknowledged today that the CRTC is 26 very reluctant to become a censor. You've mentioned that a couple of times. 27 But I point to you, is that not exactly what 28

the legislation is asking you to be? The legislation is asking you to regulate false or misleading news, and that requires you to take a dive into the content of material and determine what is suitable or not.

165

5 MR. SCOTT SHORTLIFFE: Respectfully, I'd also
6 say that the legislation and -- as Ms. Rodriguez explained
7 this morning, the *Broadcasting Act* has many objectives in it.

8 At the very beginning, it says that nothing
9 that we should be construed to interfere with freedom of
10 expression or journalistic independence.

Now, I think there is a public policy debate 11 in terms of whether the Commission has that balance correct, 12 but I think that the history of the Commission is that while 13 14 we have responsibilities regarding false and misleading use and abusive comment, we are also very much aware that 15 Parliament has instructed us that we should take no action 16 that will damage freedom of expression in Canada, which can 17 include unpopular expression and unpopular viewpoints. 18

19To the rest of your question, whether or not20it is the right balance, that is a matter of opinion.

21 MR. NEIL CHANTLER: I appreciate that answer
22 very much.

You'd accept that we don't have unbridled
freedom of expression in this country. We already place
limits on freedom of expression with respect to hate speech.
And perhaps putting limits on freedom of expression with
respect to foreign interference is an appropriate boundary as
well. Would you agree with that?

MR. SCOTT SHORTLIFFE: I'd say that the
 boundaries Parliament wants to put on us is a question for
 Parliament.

166

I will say that when you look at the section,
the first thing it says is nothing illegal, and that refers
to hate speech, it refers to terrible things such as child
pornography.

8 The CRTC will be and I hope is responsive to 9 the will of Parliament. Should Parliament in its wisdom in 10 the future give us a changed ambit in that regard, obviously 11 we will be responsive to it.

12 MR. NEIL CHANTLER: It's circling back to my 13 earlier question, though. It's already baked into the 14 legislation that you are to monitor for false and misleading 15 news. You have these other priorities as well, but this is 16 one of your priorities. Correct?

MR. SCOTT SHORTLIFFE: I would say that if
you break down the objectives of the broadcasting policy in
section 3.1, and we have an internal debate at the
Commission, it is between 60 to 80 objectives. And
therefore, the Commission is always in an internal debate of
which objectives are paramount over others.

I would say that absolutely broadcasting false and misleading news is something that we have concern about. It's one of the reasons why we're trying to increase funding to journalism. And I would also say that we need to balance that against Parliament's direction to us to not curtail freedom of expression or journalistic independence.

And when you look at some of the specific 1 cases that are being cited, I have great concern when you see 2 3 something and you say that it is directed by a foreign government and that they're using economic forces to impose 4 this point of view. If that point of view were reached by a 5 6 commentator in Canada and it is just their point of view, then that is completely legal and within the ambit of the 7 broadcasting system. 8

9 The point is not that we're trying to shape 10 what people see or hear, but we are trying to regulate within 11 the ambit of the many objectives of the Act and build a 12 system that will allow Canadians to get diverse points of 13 view and that will strengthen news production in Canada.

14 MR. NEIL CHANTLER: And recognizing that determining false information is very difficult and you don't 15 have an investigative mandate, the example was given to you 16 of the Safequard Defenders complaint and whether you had to 17 determine whether information had been determined by torture, 18 and that's impossible for your -- for your office to do. But 19 what is the standard of proof that you consider when 20 considering guestions of fact? 21

Your office has this mandate to do this. Do you -- how do you -- what do you consider to be the standard? MR. SCOTT SHORTLIFFE: I think it's different in every case because every case is specific. What we as staff try to do is assemble whatever information we can. If it is a broadcaster in Canada, to use our informationgathering powers so that we can present options to Commissioners so that they can make an informed choice.
In the case of Safeguard Defenders, the
reason why I wanted to address earlier, it, to me, points out
exactly why we need to relook at our framework because when
you have two conflicting points of view, you need to make a
decision on the basis of imperfect information.

168

7 We've not closed that complaint. We've not 8 adjudicated it. We have not said, "Well, therefore, we can't 9 do anything about it". What we've said is there's a serious 10 issue here.

But whatever precedent we set for it, we must 11 be ready the next day when someone comes in and says, "Based 12 13 on that, I believe that something I saw on BBC News 14 contravenes that rule". In no way, by the way, am I 15 comparing CCTV-1 to BBC News in terms of editorial independence. But our rules can't be made for a single 16 recipient, generally. They need to be made bearing in mind 17 that we'll apply them across the system, and it's difficult 18 for us. It is difficult to reach that balance where we 19 support freedom of expression, but we can also enforce rules 20 and, frankly, it is still a work in progress. 21

22 MR. NEIL CHANTLER: On the subject of 23 complaints, you were quite candid when you said that you 24 could be doing a better job, your office, in how you manage 25 complaints.

Do you agree the CRTC has an obligation to ensure Canadians are aware of the complaint process and that it's accessible to Canadians? ENGLISH INTERPRETATION

MR. SCOTT SHORTLIFFE: Yes, I do agree with 1 that. And I'd go farther and say that I think we all in the 2 3 CRTC feel that we can and should do better, and we're working on plans to do better on that. 4 MR. NEIL CHANTLER: And do you accept 5 6 complaints in any of the more commonly spoken languages? MR. SCOTT SHORTLIFFE: We have received 7 complaints in different languages. There's -- sometimes 8 there are delays because we need to ask for translation, but 9 yes, we will accept complaints in different languages. 10 MR. NEIL CHANTLER: Madam Commissioner, if I 11 may have an indulgence of about a minute to cover one final 12 13 issue. 14 COMMISSIONER HOGUE: Yes, go ahead. 15 MR. NEIL CHANTLER: Could the court reporter please pull up CCC23? 16 --- EXHIBIT No. CCC0000023: 17 Designation of Additional Chinese 18 19 Media Entities as Foreign Missions MR. NEIL CHANTLER: Now, sir, I'm not sure if 20 21 you will have had a chance to review this. It may have been 22 in the package of material you received before your testimony. But this is a press release, a press statement 23 from the United States Department of State. And what it 24 draws our attention to -- if the court reporter could scroll 25 26 down, please. It's a little difficult to read, but leave it 27 28 on the heading for a moment there.

Is the fact that in June 2020, the U.S. 1 Department of State designated a number of Chinese media 2 3 outlets operating in the United States to be foreign missions under the Foreign Missions Act. Now, we don't have such an 4 Act, but this designation allows government more oversight 5 and control over these entities that I understand are media 6 7 entities acting in the United States, and it recognizes that these media outlets were effectively agents of the Chinese 8 9 government.

10 My question for you, sir, is simply, do you 11 see some value in Canada, in us taking similar steps with 12 respect to media entities that are declared to be or found to 13 be presently under Chinese control, the Government of China's 14 control?

MR. SCOTT SHORTLIFFE: I'm going to give you
what I'm sure you will find a not entirely satisfactory, but
I believe honest, answer.

18 The Commission typically doesn't advise the 19 government what rules it should impose. This is something 20 that, if it were in place in Canada, would probably be under 21 the authority of Global Affairs Canada, so we would not 22 express an opinion on whether there should be such rules.

Having said that, when we were considering licences in Canada, the more information we can get, we always say, the better. So without saying that we would encourage this specific actor any specific action to be taken by a different part of the Canadian Government, I could say that we certainly see value in receiving more information ENGLISH INTERPRETATION

171

about media in Canada, and specifically media that may be 1 arguably under control of foreign entities. 2 3 MR. NEIL CHANTLER: Thank you. I intended to go through that in a bit more detail, but I will -- I note 4 the time. Those are my questions. Thank you. 5 6 MR. SCOTT SHORTLIFFE: Thank you. COMMISSIONER HOGUE: Thank you. 7 Ms. Teich for the Human Rights Coalition. 8 And I must apologize, because I realized that 9 I mispronounced your name since the beginning, so ---10 MS. SARAH TEICH: That's all right. You and 11 everyone else. Thank you. 12 13 COMMISSIONER HOGUE: Okay. 14 --- CROSS-EXAMINATION BY MS. SARAH TEICH: 15 MS. SARAH TEICH: Good afternoon. We've already covered at some length the CRTC's removal of RT, 16 previously known as Russia Today, and RT France. So I'm 17 going to jump over the question I had about that. 18 19 And if we can please pull up HRC125? Thank 20 you. 21 --- EXHIBIT No. HRC0000125: 22 Revised list of non-Canadian programming services and stations 23 authorized for distribution 24 25 MS. SARAH TEICH: This is the list of non-26 Canadian programming services and stations authorized for distribution in Canada. 27 And if we can please scroll down to the 28

listings under letter C? 1 2 And I just want to draw your attention to the last station listed under C. 3 So if we can please scroll down a little bit 4 farther? 5 6 And that is Cubavisión Internacional. And just to clarify, this means that Cubavisión Internacional is 7 authorized for distribution in Canada? Is that right? 8 MR. SCOTT SHORTLIFFE: That's correct. Yes. 9 MS. SARAH TEICH: Can we please now pull up 10 HRC129? Thank you. 11 --- EXHIBIT No. HRC0000129: 12 13 Entrevista Especial De Russia Today 14 MS. SARAH TEICH: This is a clip from Mesa Redonda, one of Cubavisión's regular programs. And I'd like 15 to play the first couple of minutes and get your thoughts on 16 it. 17 So if I can please have the Court Operator 18 19 play from the beginning of this clip up until the two minute and 35 second mark? 20 21 [VIDEO PLAYBACK] 22 MS. SARAH TEICH: Thank you. What are your thoughts on what we just 23 24 watched? MR. SCOTT SHORTLIFFE: May I ask you in what 25 26 context? MS. SARAH TEICH: Well would you agree that 27 the authorization of this sort of programming, which as we 28

ENGLISH INTERPRETATION

saw, literally plays RT programming, presents a loophole in
 the removal of RT?

173

3 MR. SCOTT SHORTLIFFE: I'd say that, again, 4 you've shown me a video clip which I don't have a lot of 5 context around. Were a complaint to be brought to us about 6 this program -- sorry, this authorized for distribution 7 channel, we would have to look at it, we would have to look 8 at it in the context of the framework we're presenting.

Presenting me with an individual clip of an 9 individual broadcast does not give me a lot of information 10 and I could not issue a ruling on it. I'm not a decision 11 maker for the CRTC. I'm a member of staff who gives advice 12 13 to the decision maker. So I understand and respect why you 14 want to bring it to our attention. I will admit I am not a regular viewer of Cubavisión Internacional, so it is not 15 something that I'm aware of. Whether or not it would 16 constitute a loophole under our rules is not something that I 17 can directly address. 18

19 MS. SARAH TEICH: Okay. Thank you. No20 further questions.

21 MR. SCOTT SHORTLIFFE: Thank you.
22 COMMISSIONER HOGUE: Thank you.
23 Counsel for Jenny Kwan. Ah, here she is.
24 MS. MANI KAKKAR: Good afternoon,
25 Commissioner.

 26
 COMMISSIONER HOGUE:
 Good afternoon.

 27
 --- CROSS-EXAMINATION BY MS. MANI KAKKAR:

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MS. MANI KAKKAR: Good afternoon to the

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panelist as well, Mr. Shortliffe. I hope that everyone can hear me. Mr. Shortliffe in particular, are you able to hear me?

MR. SCOTT SHORTLIFFE: Yes, I am. Thank you. 4 MS. MANI KAKKAR: Thank you. This afternoon 5 6 I have some questions for you around three central themes. 7 The first is whether CRTC rules and regulations capture certain forms of what I'm going to refer to as FI or foreign 8 interference activity, as Ms. Rodriguez brought you to in her 9 questions to you, as well as information we received from 10 panelists, who I understand you didn't have an opportunity to 11 hear in full today, but I will provide you with sort of the 12 13 key information so you're able to, for this exercise, answer 14 those questions. So that's the first theme.

15 The second is a theme around how the CRTC 16 scrutinizes ownership and can detect changes to a licensee's 17 situation more broadly.

18 And then the final theme I'd like to address19 today is confidentiality in the complaints processes.

MR. SCOTT SHORTLIFFE: M'hm.

21 MS. MANI KAKKAR: So starting with the first 22 one, Ms. Rodriguez brought you to a particular situation 23 where she mentioned that the panelist had described Chinese 24 language radio stations as being owned by individuals and 25 that the PRC is able to exert influence on their business 26 interests in the PRC, the business interests of the 27 individuals that own the radio stations.

I wanted to ask whether this sort of

1 influence can be detected or falls afoul of the rules and 2 regulations of the CRTC?

3 MR. SCOTT SHORTLIFFE: What I would say is
4 that it's of great interest to the CRTC because of our
5 regulation saying that you not only have to be -- that you
6 have to be controlled in fact by Canadians.

7 What I understood from the material being brought forward today is raising questions saying are you in 8 fact controlled by Canadians are you in fact being controlled 9 by the PRC, without, you know, ruling either way on that, 10 because I'm not a position to do so, I would say that would 11 be in the interest -- of great interest to the Commission and 12 13 something that we would probably wish to pursue further and 14 gather more information about.

MS. MANI KAKKAR: And if you were able to
pursue it further and gather that information, in your view,
do you or the Commission have the tools to be able to
scrutinize that and to take steps?

19 MR. SCOTT SHORTLIFFE: I think that we certainly have the ability to take steps. In terms of 20 scrutiny, it would depend on what information is being 21 22 brought forward in what manner. The default of the Commission is that we operate in the public, we operate on 23 the basis of the public record, that people submit material 24 25 under their own name so there could be a response to that. 26 One of the things that I understood from the

27 limited amount I heard this morning, and I do apologize,
28 because it is very limited, but I did understand that people

are raising questions of retribution. I have to say this is 1 something that I don't believe the Commission has needed to 2 3 grapple with in the past. It raises, therefore, a series of questions where we have conflicting values. The first one is 4 we want our testimony to be public and on the record, but 5 6 that we had material raised today that opened questions about would individuals doing that be subject to retribution? I 7 cannot speak to how the decision would adjudicate that, but I 8 do think it is a different question for the Commission than 9 one it regularly faces when it is issuing licences. 10

MS. MANI KAKKAR: I appreciate your answer. 11 I think the two other situations that I 12 13 wanted to discuss with you in the same way, I'll describe, 14 and I'd appreciate your thoughts on them. One that was described by panellists this morning was a situation in which 15 an editorial board was influenced by their publisher and 16 provided pushback to a journalist on how they were reporting 17 certain PRC events and the narrative. 18

19 The other that came up was that specific 20 journalists were either incentivized by foreign governments, 21 whether it was trips or invitations to exclusive events, or 22 disincentivized by additional scrutiny on perhaps visa 23 applications to visit those foreign countries where they may 24 have family, that is Canadian nationals now require a visa, 25 if they reported in a certain way.

26 So whether it's the editorial board that's 27 influenced or journalists directly through these kinds of 28 economic incentives or disincentives, would these be captured

by the CRT's current rules and regulations? 1 MR. SCOTT SHORTLIFFE: Again, I'd have to say 2 3 it'd be something that would be of interest to the CRTC. We would have to look at what evidence there is, because a bare 4 allegation would be difficult for us to take action on, 5 6 unless there was supporting evidence. 7 I will say that we support free and independent journalism in Canada, which includes journalistic 8 code of ethics. A journalistic code of ethics certainly is 9 against taking inducements from anyone that you are covering 10 in a story; that would be very troubling to us. 11 We would have to look at it on a case-by-case 12 13 basis. And I apologize; I'm not trying to seem evasive here. 14 But I would say that these allegations would be of interest 15 to us. The extent to which we could pursue them, 16

177

16 The extent to which we could pursue them, 17 would -- under our own authority is something we would have 18 to explore, and I'm unaware of what we would be able to do if 19 the allegations touch on actions that are happening outside 20 of Canadian borders; it is something that we would have to 21 explore as a Commission.

22 MS. MANI KAKKAR: I appreciate your answer. 23 And you don't need to apologize, I understand that this is a 24 high level exercise in some ways, so details would matter. 25 But would you agree with me that it's fair to say that the 26 CRTC scrutinizes entities' ownerships but does not scrutinize 27 some of these harms that we've talked about that arise out of 28 foreign interference influence to journalists and editors,

and maybe it should consider expanding the current roles to capture this kind of activity because there are similar harms that are trying to be prevented?

178

4 MR. SCOTT SHORTLIFFE: What I would say -5 and, again, I'm being cautious; speaking as staff and not as
6 the Commission members.

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MS. MANI KAKKAR: Right.

8 MR. SCOTT SHORTLIFFE: I would say that 9 there's evidence being brought forward in this proceeding 10 that I think is of great interest to the Commission and is 11 probably raising issues that we are going to wish to follow-12 up on as a Commission. And then I have to be, I'm afraid, 13 very vague about what they specifically may be.

14 But I will say that the evidence that we're 15 hearing presented at this Commission raises questions about not knowing what we don't know. And I think that there may 16 be issues around foreign interference where the Commission 17 has not pursued them because we're not aware of them, either 18 19 for national security reasons or because we did not have people bringing forth complaints or evidence to us, or that 20 if we adjudicated them we considered there wasn't enough 21 22 evidence.

But I think that there are issues being raised here that, again, without presupposing what our answers might be, which may be that they don't rise to a level of evidence we can action on, that are certainly of interest to us, and I will say that is certainly something that the Commission will be contemplating coming out of these 1 proceedings.

MS. MANI KAKKAR: I appreciate that. And 2 your part about knowledge in your answer actually makes me 3 want to switch my -- the order of the questions that I'm 4 going to ask. So I'll actually ask you about confidentiality 5 6 in the complaints first because you talked about not knowing what you don't know. 7 One way in which the CRTC can get information 8 is through the complaints process by individual complaints. 9 And I appreciate you mentioned that confidentiality is not 10 possible if you can't make an anonymous complaint. 11 There's also the tension, though, that those 12 13 that are affected by FI are worried about retaliation or retribution from those state actors and may find comfort in 14 confidentiality or anonymity, and that may promote the CRTC's 15 ability to get more information. 16 Do you have thoughts on the confidentiality 17 requirement? 18 19 MR. SCOTT SHORTLIFFE: Yes, and I thank you for the question because I think it is something the 20 Commission needs to grapple with. 21 22 When we've looked at issues of confidentiality in the past, often we're dealing with 23 commercial confidentiality so not the -- not who a party is 24 but saying that we have material we wish to submit that is 25 subject to commercial confidence because it could change our 26 market position or something like this, and we have a record 27 of protecting that, and a very good record of protecting 28

1 that. I think there have been cases where 2 3 individuals have come forward with a complaint and we have asked them, "Do you wish us to pursue this publicly?" And 4 they've said, "No, no, no. I just want to be able to tell 5 you." But they haven't typically been about election 6 7 interference, it's just, you know, "I want to vent about somebody, and I don't want you to use my name." 8 I think what you're posing to us is a 9 question of someone who has a fear of retaliation. We would 10 have to have to balance that with saying that if we are going 11 forward and saying to someone, "There is an allegation 12 13 against you. In order for you to reply in a way that we can use, do you need to know where this allegation's coming from 14 15 and the individual?" I think that is a question that we need to deal with as the Commission. I can't give you a firm 16 answer today, other than to say that I think it is a fair 17 question to pose us. 18 19 MS. MANI KAKKAR: I appreciate that, and I see that my time is up. 20 Commissioner, may I please ask for an 21 22 indulgence to ask my last two questions? COMMISSIONER HOGUE: Yes, if they are short. 23 MS. MANI KAKKAR: I will keep them short. 24 25 Mr. Shortliffe, I just wanted to ask; the CRTC scrutinizes ownership. If there's a corporate owner of 26 a private company, how far can you dig? Can you figure out 27 who the shareholders of that corporate owner are? Are they 28

foreign or Canadian nationals if it's a Canadian corp, or is 1 there a degree of fog, or, like, a lack of visibility? 2 3 MR. SCOTT SHORTLIFFE: We can keep digging till we're satisfied. 4 MS. MANI KAKKAR: Okay. 5 6 MR. SCOTT SHORTLIFFE: And if we're unsatisfied, then that could play into us refusing a 7 8 transaction. 9 MS. MANI KAKKAR: That's helpful. And the last thing I wanted to ask was you 10 had mentioned that licensees have to notify you of a change 11 of ownership. But let's say, because you look at control 12 13 more broadly, they -- after getting their licence, they get a 14 loan from a foreign bank or related to a foreign actor, do 15 they have to disclose that kind of information to you so that 16 you can reevaluate control? MR. SCOTT SHORTLIFFE: I've got to be very 17 cautious here because I'm not in charge of the ownership 18 19 group right now. My understanding is I don't believe so because, you know, if you look -- I'll take a Canadian 20 21 corporation. I mean, they have deals with banks all the time 22 and they're not telling us what they are because those are investment decisions. 23 What I would say is that if someone brought 24 something to our attention that was specific and a matter of 25 concern, we always have the ability to investigate under 26 our ---27 28 MS. MANI KAKKAR: Thank you so much for your

182

testimony. And thank you, Commissioner, for the indulgence. 1 **COMMISSIONER HOGUE:** Thank you. Attorney 2 3 General, do you have any questions? --- CROSS-EXAMINATION BY MS. MARIA BARRETT-MORRIS: 4 MS. MARIA BARRETT-MORRIS: Hi, Maria Barrett-5 6 Morris for the Attorney General of Canada. 7 I just have two topics I'd like to address with you. The first one, I think I heard near the end of 8 Commission counsel's questioning that CRTC is devoting funds 9 to independent news as a way of countering disinformation. 10 Did I hear that correctly? 11 MR. SCOTT SHORTLIFFE: Yes. 12 13 MS. MARIA BARRETT-MORRIS: Okay. Can you 14 explain how independent news counters misinformation and 15 disinformation? MR. SCOTT SHORTLIFFE: Yes. I mean, the CRTC 16 believes, as a matter of policy, that independent news voices 17 are vital for democratic institutions in Canada. The more 18 19 that a, for example, I'll take that we're creating a fund for radio news. The more that a radio station are able to hire 20 fulltime journalists or employ more fulltime journalists, the 21 22 more they are able to cover stories, the more they're able to go into issues of community concern. And, specific, we're 23 trying to devote funds to areas that are local areas, not 24 25 just national news because for Canadians to be informed of 26 what's happening in their communities, they need to have local news. 27 28 These are funds that we are in the process of

setting up. They are -- I keep on saying public processes;
we currently have public processes open where we're actually
setting up these funds. But we think that it is an important
part of strengthening Canadian democracy to have more local
news funds available, especially as local news has been
particularly affected ever since the COVID-19 pandemic, and
there are fewer voices available than there used to be.

8 MS. MARIA BARRETT-MORRIS: Is this related to
9 your role with respect to the Online News Act?

MR. SCOTT SHORTLIFFE: It is, and it isn't. 10 In this case, we are actually using the Online Screening Act, 11 C-11, which is now part of the Broadcasting Act, to direct 12 13 funds that we will be better coming into the system from 14 foreign streaming services. We've said they needed about five percent of their gross revenues in Canada to a variety 15 of areas, which includes news and in both audio and 16 audiovisual streaming. 17

Our responsibilities for the Online News Act are a bit separate, but analogous. There we have a much more limited policy role, really. Government established the policy framework and how it's going to work and that there's an avenue for Google to ask for an exemption that will then bring \$100 million into the system.

Our role's more to administer that, to ensure that it works. We have less of a policy role, whereas the money I was referring to earlier is where we've made a proactive policy decision to try to direct more funding towards news in the Canadian media ecosystem.

1 MS. MARIA BARRETT-MORRIS: Thank you. Do you view CRTC's role with respect to the 2 3 Online News Act as also contributing to countering misinformation and disinformation? 4 5 MR. SCOTT SHORTLIFFE: Absolutely. 6 MS. MARIA BARRETT-MORRIS: And how is that? MR. SCOTT SHORTLIFFE: Under the Online News 7 Act -- and again, the policy framework was set up by the 8 government, so I can't take -- the Commission can't take too 9 much credit for it. But the intention is that it will 10 provide, if the Google exemption is ultimately approved, a 11 minimum of \$100 million into the system. That will 12 13 strengthen gualified journalistic organizations across 14 Canada. 15 It will be administered by a separate body selected by Google. This is currently in front of us to make 16 a decision. They have an exemption request for us. But the 17 intent of the Online News Act is certainly to strengthen 18 19 journalism across Canada in many different outlets,

184

20 particularly in print outlets, which is a new group for the 21 CRTC to work with.

And we see our role as being very important to assure that the news system in Canada is strengthened through that.

There's also a public reporting part of it. We need to commission an independent auditor report every year to see where that money has gone. That will also enable us to ensure that the money is being used to strengthen news

in Canada. 1 MS. MARIA BARRETT-MORRIS: 2 Thank you. And your role under the Online News Act is 3 also to oversee the bargaining framework that ensures fair 4 5 compensation of news businesses whose content is broadcast on 6 internet platforms? 7 MR. SCOTT SHORTLIFFE: It is, although government regulation then offered two paths. The first is 8 9 that we would oversee the bargaining framework. It would be bargain by bargain. That is still very much a possibility. 10 The second is that we would issue an exemption in return to a 11 monetary contribution in this case by Google. 12 13 That's before the Commission which way we 14 would go, but either way, we would either be overseeing 15 bargaining or we'd be approving one bargain deal. Either way, it's meant to assure the entry of money into the news 16 system in Canada. 17 MS. MARIA BARRETT-MORRIS: Thank you. That's 18 19 really helpful. 20 The second topic that I'd like to address with you is also near the end of questions you received from 21 22 Commission counsel, you mentioned CRTC's engagement with Public Safety to explore if and how information on foreign 23 interference can appropriately be shared with the CRTC. Do 24 25 you remember that? 26 MR. SCOTT SHORTLIFFE: Yes. 27 MS. MARIA BARRETT-MORRIS: And it sounds like CRTC and Public Safety is engaging and you're considering 28

1 potentially a protocol for information sharing. Is that 2 fair?

3 MR. SCOTT SHORTLIFFE: What I should say is
4 we -- this is still very nascent. We've only had
5 introductory meetings.

6 I think what came out of those meetings was a 7 willingness on both sides to explore what information could be shared and how. I think we signalled from the perspective 8 of the Commission a great interest, also noting that many of 9 our Commissioners who are the decision-makers don't have 10 security clearances and that we have to act on the basis of 11 public records within that framework saying that we would be 12 13 very interested in what information could be shared 14 appropriately.

15 What I took from my colleagues at Public 16 Safety is they were very interested in exploring it also from 17 their end and that we left the meeting with the general 18 agreement that this is something we should explore more 19 together.

20 MS. MARIA BARRETT-MORRIS: And when you say 21 "appropriately", you mentioned that one factor that you're 22 considering is the public nature of CRTC's processes. That 23 factors into whether or not it's appropriate to share 24 information?

25 MR. SCOTT SHORTLIFFE: I would say it does. 26 And it doesn't mean that they can't share information, but 27 for example -- and I am going to take a very theoretical 28 here. I have a secret clearance. They could share

information with me. If I could not brief the decision-1 makers on that information, that would obviously be an issue 2 for the decision-makers pursuing that information, so there 3 are questions around that. But within that ambit, I think 4 there is much more that we could discuss. 5 6 MS. MARIA BARRETT-MORRIS: And another piece, I imagine, you indicated is the CRTC's independence. 7 MR. SCOTT SHORTLIFFE: Yes. 8 9 MS. MARIA BARRETT-MORRIS: So you'd want to ensure that, by virtue of that information sharing, your 10 independence is not fettered. 11 MR. SCOTT SHORTLIFFE: 12 Absolutely. 13 MS. MARIA BARRETT-MORRIS: So CRTC -- Public 14 Safety have not yet made a decision on whether or not information can be shared to CRTC. Is that fair? 15 That is fair, ves. 16 MR. SCOTT SHORTLIFFE: MS. MARIA BARRETT-MORRIS: How were those 17 engagements with Public Safety initiated? 18 19 MR. SCOTT SHORTLIFFE: To my knowledge, they were initiated at the Deputy Head level. It was then passed 20 down to my secretary general, myself and a meeting was set up 21 22 sort of at the ADM level. I must say I don't know -- I don't have full 23 information on how it was generated. What I could say is 24 that our Chairperson, who is also our Deputy Head, told me 25 that she would like us to pursue this, arranged meetings for 26 us, and we proceeded on that basis. 27 28 MS. MARIA BARRETT-MORRIS: Are you aware

whether it was CRTC or Public Safety who reached out to the 1 2 other first to engage? 3 MR. SCOTT SHORTLIFFE: I am not aware, no. MS. MARIA BARRETT-MORRIS: Okay. Thank you 4 so much. 5 6 MR. SCOTT SHORTLIFFE: Thank you. 7 COMMISSIONER HOGUE: Thank you. Counsel for the CRTC, do you have any 8 questions? 9 MR. JAMES WILSON: No questions. 10 COMMISSIONER HOGUE: Thank you. 11 Ms. Rodriguez, re-examination? 12 13 MS. NATALIA RODRIGUEZ: Not today. Thank 14 you. 15 COMMISSIONER HOGUE: So we will thank you, Mr. Shortliffe. It's over for you, so you're free to go. 16 17 Thank you very much for your time. MR. SCOTT SHORTLIFFE: Thank you. 18 19 **COMMISSIONER HOGUE:** And we'll resume 20 tomorrow morning at 9:30. 21 THE REGISTRAR: Order, please. 22 The sitting of the Foreign Interference Commission is adjourned until tomorrow, the 2nd of October, 23 at 9:30 a.m. 24 --- Upon adjourning at 4:35 p.m. 25 26 27 28

CERTIFICATION I, Sandrine Marineau-Lupien, a certified court reporter, hereby certify the foregoing pages to be an accurate transcription of my notes/records to the best of my skill and ability, and I so swear. Sandrine Marineau-Lupien